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THE OFFICIAL PUBLICATION OF THE GREAT NORTHWEST COMMUNITY IMPROVEMENT ASSOCIATION, INC.

2020 July/ August VOLUME 42 No. 3

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ANNUAL MEETING ELECTION RESULTS

Congratulations Board of Directors 2020 - 2021

Congratulations to Directors Gabe Briones, Essy Lechon, and Efrain Sosa for being elected to the Board of Directors. The final votes of the 2020 Great Northwest elections were entered at the Annual Meeting of Members on May 7, with election results being announced promptly after all votes had been counted. To review, there were three seats on the Board in this year's election with four candidates running: Gabe Briones, Essy Lechon, Efrain Sosa and Jackie Salazar.

A big thank you to the Election Officer, Mark Zoller, for help managing the count and seeing the process through. A special organizational meeting was held on May 14, where the Board voted to elect Brian Stives as the Chair, and Essy Lechon as the Vice Chair of the Board. On June 4, the Board of Directors decided to appoint Lori Calzoncit to fill the rest of Ida Rodkey's term.

In traditional standards, the Meeting of Members featured robust decorations, distinguished food aromas and plenty of commotion. This year's Meeting provided the same four enclosed walls, but what was missed was the tradition. However, the spirit was not lost, and if you're looking for extra viewing material, you can watch the Association's-first livestreamed

2020 - 2021 Board of Directors

Brian Stives

Chairman

Essy Lechon Vice Chairman

Gabe Briones Jo Ann Fernandez **Lori Calzoncit Efrain Sosa**

Mark Zoller

Paul Laushey Memorial Scholarship

Heaven Chavez

Camille F. Fiorillo Perpetual Scholarship

Dylan Stives

meeting on the Great Northwest's Facebook page.

What was also not announced were the Neighborhood Award Winners, but scholarships were presented to exceptional students. The winner of the Camille F. Fiorillo Perpetual Scholarship was Dylan Stives and the winner for the Paul Laushey Memorial Scholarship was Heaven Chavez.

The Meaning of Fourth of July

While we're still restructuring our lives around Covid-19, our nation's birthday - 244 years this year - is marching around the corner and provides us with a chance of remembrance that while we're facing three different crises, we're still here and we're still together in

In last month's news, we were notified by the City and surrounding communities that they were cancelling their Fourth of July events, including their parades. due to the pandemic. While we



were hopeful that our annual parade plans here did not follow suit, it looks like it will have to.

Regardless of cancelled events around the city, we still have the best kind of tool to turn to for national pride: us. Because liberating a country and declaring freedom took more than fireworks and bar-b-ques; it required the unification of bipartisan American support to fix issues and that's the tradition we will keep preserving

Board of Directors 2020-2021



Established in 1976

Mission: To improve the quality of life of Association members, and preserve and increase the value of Association members' properties.

Chair
Brian Stives

Vice Chair
Essy Lechon

Directors
Gabe Briones
Lori Calzoncit
Jo Ann Fernandez
Efrain Sosa
Mark Zoller

- Board Briefs

Each Board meeting takes a couple of hours as the Board considers items of business on the agenda. While Board Briefs list decisions made by the Board, Members are encouraged to attend meetings to hear the Board as it discusses and debates matters upon which decisions must be made.

DECISIONS MADE OR ACTIONS TAKEN BY THE BOARD OF DIRECTORS:

May 14 Special Board Meeting <u>Actions Taken</u>

- Brian Stives was duly nominated and elected by the Board to serve as Chairman of the Board.
- Essy Lechon was duly nominated and elected by the Board to serve as Vice Chairman of the Board.

May 21 Regular Board Meeting <u>Actions Taken</u>

 Promote Teresa Johnson from part time to full time Recreation Programs Manager.

Summer's Here!

by Brian Stives *Chairman of the Board*



Summer is in full swing, or at least as full as it can be with the current situation ongoing. Pools are open, with capacity limits, and the staff is working hard to make your trip to the pool as enjoyable as possible while complying with state and local directives.

We have eased the restriction on guests after a couple weeks of monitoring patronage and capacity limits, and we will continue to be flexible when it comes to changes in directives and guidance. Please be patient with staff as we are all floating in uncharted waters here! This year has been challenging for us, just as it has for many in the community.

There have been a lot of changes, adjustments, etc that have required a great deal of flexibility by the Board and staff. I'm hoping the second half of the year is a bit calmer, but I'm not optimistic about it. The good news is we have adjusted and learned a lot, and I expect we will continue to do so.

Id like to welcome two new Board members to the team, Efrain Sosa and Lori Calzoncit. Efrain was elected at the annual meeting in May and Lori was appointed to fill the vacant Board seat. We have some orientation and training coming up for the Board to help get them acclimated, and I look forward to working with them and hearing what new ideas they bring to the team. If you get a chance, come join us at a Board meeting and welcome these two to the team, and share any ideas you may have as far as how the GNW does business.

If you can't make a meeting, please make sure you are registered on our website and like our Facebook page, as these are the two primary communication methods we use to get information out to the members.

Enjoy your summer and please be safe while doing so, I hope to see you around the neighborhood!

Congratulations to Elected Board Members!



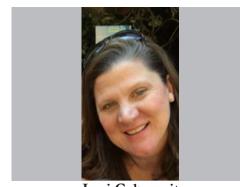
Essy Lechon



Efrain Sosa



Gabe Briones



Lori Calzoncit

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Community Spirit

by Cindy Gates, CMCA®, PCMA®

Community Manager



Life looks pretty different today doesn't it? In the last issue of Passages I highlighted the thousands of people and services provided by Association staff over the course of last year. Security calls and out-of-town checks, events, sports, resales, assessment payments, architectural review statistics and on and on.

And while my article for this issue should continue to highlight projects and progress, the Covid-19 pandemic has altered our course for the year with cancelled

member-connecting events, sports, holding the Association's first virtual-Annual Meeting of Members, virtual monthly meetings, etc. But regardless of where we are right now its important to remember that we will come out of this and when we do, we should celebrate the victories we had along the way.

During these uncertain times we saw the parents of Warren High School come together and organize a parade that include more cars than GNW has ever had in its July 4th parades. We see people showing support for one another like the group that's started helping neighbors called the Great Northwest Defenders. We see hopeful words written on sidewalks and driveways or hearts hung in a front window. And the new flowers and landscaping that's gone in around our neighborhoods abounds – there's a lot of gardening goin' on!

The Board of Directors struggled with business decisions and the closing of our offices and cancellation of sports and events usually enjoyed by Members. We temporarily canceled DRACO administration and worked with people affected by Covid-19 with deferral of assessment payment plans and relaxed penalties for owners facing hardship. While these were difficult for the Board and management, all decisions were made with the community top of mind.

We've had challenges, and we will continue to battle them in the months to come. But we are the Great Northwest and please don't lose sight of the hope, love and community we've seen strengthened during this crisis.

Best regards,

Cindy



General Budget Timeline

Developing a budget starts early in the year. Like now. It begins with that topic on an agenda of a Board meeting, where the Board can discuss what's coming up in the ensuing year and if the Board wants, set a direction.

Along with direction from the Board, requests for operational needs are made of department managers, committees and teams. Our goal is to consider input in advance so we best estimate income and expenses. Toward that end, coordination between department managers and the Community Manager is important to project operations and projects that will be undertaken six to eighteen months in advance. And that is times two: The operating budget and the Major Repair and Replacement (MR&R) budget.

Preparing the budgets makes us clear on what money is coming in, and where it is being spent. It also tells us how Association monies work for residents, what is important based on the allocation of funds, and how far the Association is toward reaching our long-term financial goals which is the funding of major repairs or replacement of the list of assets that appear on the MR&R study.

One item that is hard to get each year is input from you. What amenities need improvement? Are there services that you've experienced that staff can do better? What do you see that we need? Consider and provide your input on the following:

- 1. Area or Department:
- 2. Item Requested:
- 3. Estimated Price:
- 4. Priority: 1(high) 2(medium) 3(low)
- 5. Describe why you think this is needed.

Four your information, following is a general timeline for preparation of the 2021 Great Northwest budget.

Share your observations with us so that your input can be considered along with other factors in the development of the 2021 operating and major repair budgets.

I look forward to hearing from you. CM@greatnorthwest.org.

BUDGET PREPARATION TIMELINE
A general timeline for budget preparation, review and approval
JUNE
Budget Planning on BOD agenda
Committees and teams asked for Ops & MR&R budgets input for ensuing year
Managers asked for Ops & MR&R budgets input for ensuing year
Residents asked for budget input for ensuing year
CM begins work on ensuing year budget
CM updates MR&R Schedule
JULY
CM prepares Ops budget
CM works on MR&R reserve budget
AUGUST
CM reviews salaries with BOD (Exec BOD)
CM presents draft Ops budget to BOD (Reg BOD)
BOD reviews, edits, amends Ops budget (Reg BOD)
SEPTEMBER
BOD reviews, edits, amends Ops budget (Exec BOD)
BOD reviews, edits amends Ops & MR&R budgets (Reg BOD)
OCTOBER
BOD reviews, edits, amends Ops & MR&R budgets (Exec BOD)
BOD approves Ops & MR&R budgets and establishes assessment rate

IMPORTANT RECREATION DATES

AUG 31	TO	SEP 12	Soccer Practices		
01	12		Silvercreek		
SEP 12	TO	NOV 6	Soccer Games		
12	- 10	0	Silvercreek		
NOV	OV ^{TO}	TO	TO D	TO DEC	Basketball Registration
NUV			DEC	Register before rosters fill up!	

COMING SOON

JULY 4 ◆ Fourth of July Parade

10 am, Timber Path Road

Come join in on our annual celebration of our nation's birthday with a parade starting at Zachary Middle School, run through Timber Path, and ending at the Silver Creek Lodge!

JULY 31 ● Family Dive-In Movie Night

7:30 pm, Silver Creek Pool

We'll be featuring a family-friendly film (to be announced) at our Silver Creek pool for a refreshing, Friday family night.

AUGUST 28 ● Family Dive-In Movie Night

7:30 pm, Silver Creek Pool

We'll be featuring a family-friendly film (to be announced) at our Silver Creek pool for a refreshing, Friday family night.

SEPTEMBER 5 ● Fall Community Yard Sale

7:30 pm, Silver Creek Pool

Get your fall cleaning done by joining us for our Fall Community Yard Sale! For \$10 a vendor booth slot, they go pretty fast so get in and register! Residents & non-residents are welcome to register as well. We're currently not accepting sales of food.

SEPTEMBER 7 ● Labor Day Pool Party

4 pm, Silver Creek Lodge

Join us as we celebrate Labor Day at the pool! Refreshments will be provided along with hotdogs!

WEEKLY ACTIVITIES									
DAY	TIME	ACTIVITY	Loc.						
Mon	10 A	Shake it up! Line Dancing	SC						
Tue	10 A	HomeSchool	EV						
	6 P	Mahjong	SC						
Wed	11 A	Dominoes	EV						
	5:30 P	SA Tumble Tots	SC	\$10; Age 3-5					
Thu	10 A	Line Dancing	SC	\$2					
	10 A	HomeSchool	EV						
	1 P	Poker	SC						

SPORTS

GATORS SWIM TEAM

Ages 4 - 13. Residents \$80. Non-Residents \$125.

Due to Covid-19, Gators Swim Team is operating on a light schedule where competitive meets are held internally within the age groups.

JULY

■ Silver Cree	ek V LII	ieraiu vaii	СУ
01.101	24021		

SUN	MON	TUE	WED	THU	FRI	SAT
			1	2 Exec. Board MTG. ■ 6:15 PM	3	4 Fourth of July!
5	6	7	8	SC 9 GNWatch MTG	10	11
12	13 ACC Mtg 4 PM OTR	14 OWLS Lunch ■ 11:30 AM	15	• 6:30 PM EV 16 Reg. Board MTG.	17	18
19	20	21	22	■ 6:30 PM SC 23	> ₂₄ <	25
26	27 ACC MTG 4 PM OTR	28	> 29 <	30	> 31 <	

August

■ Silver Creek | ◆ Emerald Valley

SUN	MON	TUE	WED	THU	FRI	SAT
						1
2	3	4	5	Exec. Board MTG. 6:15 PM SC	7	8
9	ACC Meeting 4 PM OTR	OWLS Lunch	12	13 GNWatch EV ♦ 6:30 PM	14	15
16	17	18	19 Book Club 7 PM OTR	20 Reg. Board MTG • 6:30 PM	21	22
23	24 ACC Meeting 4 PM OTR	25	26	27	28	29
30	31					

Swim Lessons is Still Happening

Along with the pools opening a little earlier, swim lessons will also be pushed the timeline as well. Schedules for lessons have not yet been set, but here are the prices for lessons:

Bubbler Class - \$35

Ages 6 months - 2 years

Beginners I - Guppies \$65

Ages 2-6 (3-5 students per class) Water exploration, water safety. Supported floating & introduction to arm movement, kicking, roll over from front to back. Water confidence.

Beginners II - Angelfish \$65

Ages 2-6 (3-5 students per class)

Water Safety
Head Bobbing
Underwater Bubbles
Back crawl with support
Front level water with kicking support

Intermediate I - Goldfish \$65

Ages 6-12 (3-5 students per class) Water safety Front & back floating UNSUPPORTED Front & back crawl stroke 5 meters Scissors kick with kick board

Intermediate II - Seahorse \$65

Ages 6-12 (3-5 students per class)
Front & back crawl 25 meters
Breast stroke with support, side stroke
Interval breathing with board 25 meters

Advanced I - Seal \$65

Ages 8-18 (3-5 students per class)
Underwater swim 25 meters
Front crawl 25 meters
Breast stroke breathing techniques 25 meters

Advanced II - Dolphins \$65

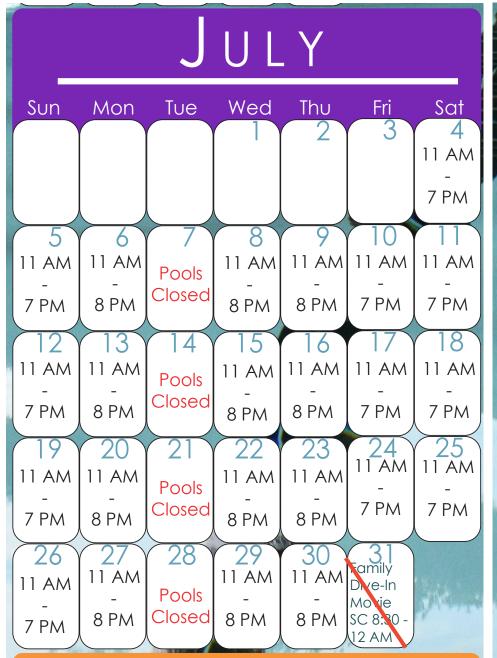
Ages 12-18 (3-5 students per class)
Front, back, breast, side, butterfly strokes for
50 meters & turns while swimming each stroke.

Master \$50

Adults (10-12 students per class)
Swimming Lessons: Improve ability & confidence as a swimmer
Swimming for Fitness: Learn effective lap swimming techniques

Pool Calendars for July/August

These calendars are for Silver Creek. For Emerald Valley calendars, visit the website at greatnorthwest.org



GUST Fri Sat Sun Tue Thu Mon Wed 11 AM 7 PM 4 5 11 AM 11 AM 11 AM 11 AM 11 AM 11 AM **Pools** Closed 8 PM 7 PM 7 PM 8 PM 7 PM 8 PM 15 4 3 11 AM 11 AM 11 AM 11 AM 11 AM 11 AM **Pools** Closed 8 PM 7 PM 7 PM 7 PM 8 PM 8 PM 18 6 11 AM 11 AM 11 AM 11 AM 11 AM 11 AM **Pools** Closed 8 PM 7 PM 8 PM 8 PM 7 PM **7 PM** 25 28 amily 24 26 11 AM 11 AM **Pools** Dive-In Pools Pools Pools Movie Closed Closed Closed Closed 7 PM 7 PM SC 8:30 -12 AM

community





On June 17, Mayor Ron Nirenberg signed an addendum to his Eighth Emergency Health Declaration supporting and adopting Bexar County Judge Nelson Wolff's Executive Order NW-10 that requires businesses to develop policies that mandate the use of face coverings if people can't practice physical distancing.

"The number of COVID-19 cases in our community has been increasing at an alarming rate, and health experts have emphasized that masks are our best line of defense," said Mayor Nirenberg. "To win the fight against the coronavirus, it is essential that people in our community wear a mask when in close proximity to someone from outside their household."

The mayor's addendum adopts Bexar County Judge Nelson Wolff's Executive Order NW-10 as a supplement to his Eighth Emergency Declaration, which requires commercial entities dealing directly with the public to draft a health and safety policy that includes the mask mandate. Violators can face a maximum fine of \$1,000.

The addendum also strongly urges that San Antonio businesses take the "Greater, SAfer, Together" pledge which commits businesses to health and safety protocols including physical distancing guidelines, temperature checks and other CDC recommendations.

City Council earlier extended the Mayor's Eighth Emergency
Health Declaration indefinitely.

Mask Procedures

It is getting hot outside and we are glad that we have been able to open the pools for your use. We have a few rules to keep you and the pool staff safe and healthy. Masks are required when you enter the pool gates as well as those places that are hard to maintain social distancing, the restrooms and the cafes. We have a spot selection system that the pool staff is following to keep the pool furniture clean. Due to this system we ask that you do not move pool furniture or switch spots while you are enjoying your time here at the pools.

Recreation Programs Manager Teresa Johnson

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BENEFITS OF MEMBERSHIP

Use of amenities is the most visible benefit of membership in the Great Northwest Association. GNW amenities are plenty and ready for use by you, your family and your guests this summer. So when you take time off think about spending some of it right here at home, in the Great Northwest.



HOME RESALES

Because GNW is a deed-restricted association and membership is mandatory, Texas law requires that the Association disclose detailed information to purchasers about the status of the Association and related homeowner responsibilities and benefits.

For example a potential homeowner needs to know the status of finances, insurance, law suits, assessments, deed restriction violations, and planned special assessments. They need to know and understand the obligations they take on when buying a home in our community. This way purchasers can make informed decisions.

2021 BUDGET

It's July and time to start planning for the 2021 financial year. That planning started in June with an item on the agenda for the Board of Directors to discuss and provide direction, although the strategic plan adopted by the Board provides priorities where monies should be spent. June is also the month in which you, Committee and Team leaders, and department managers are asked to project their activities and

projects for next year and provide anticipated expenditures. If you have suggestions of services, amenities, or improvements you would like to see in the community please email CM@Greatnorthwest.org.

During the month of July the first operating budget draft is developed. The spread sheet requires the number of homes or units, rates, previous year-end actual figures, previous year budget, ensuing year budget, difference between budget years, actual year-to-date figures and a description that includes any specific projects. The spreadsheet then reflects differences between these columns, which points out any differences for which a description will be given.

The Board reviews the first budget draft in August, then historically reviews Board-edited budget drafts at every meeting until it is approved at the regular meeting in October.

RENTALS

If you're planning a birthday party you need to consider using Flores Hall at our Emerald Valley campus. This venue enables you to entertain with plenty of space and move the activity and clean up away from your living room and kitchen to a nice big space.



BAREFOOT CAFÉ & EMERALD VALLEY'S FLIP FLOPS CAFÉ OPENING

The Barefoot Café at Silver Creek Pool has become a popular place to pick up a sandwich, drink or ice cream bar in summer, while visiting the pool. Swim or not, all owners with current membership cards are welcome to stop by for a treat.

Monies from concession sales go toward recreation activities that connect neighbors and GNW scholarships for the deserving collegebound. Barefoot Café and Flip Flops Café are open during normal open pool hours. Stop by and check them out.

Partner Up! Krista's Culinary Creations and Barefoot Cafe's Curbside

For the past several months, our cafe menus have been internally transforming all in due part to our new Recreation Programs Manager, Teresa Johnson, and Krista Vance, owner of Kristia's Culinary Creations. While they are not severe changes (yes, you can still enjoy your hotdogs and pizza), they are a step towards a healthier and conscious cafe.

With this established partnership, the cafes are able to hold weekend specials enabling it to feature items that are of quality - the likes that the cafe has not seen - and to serve them at an efficient price to fit all budget styles. If you're visiting the pools, you'll most likely see pricing hover around the \$5 average for a combo.

New Items

The new items added to the weekend-only menu is a grilled chicken wrapped in a tomato basil wrap and a ham & cheese croissant sandwich. The grilled chicken wrap is displayed below as a combo at \$5.50.





What is also featured here is a cranberry & pistachio chicken salad sandwich that actually is on the menu right now. This is also \$5.50.

For our recent staff luncheon, several employees ordered some of these combos and the quality was in the tastes. The pistachios still provided the necessary crunch to compensate the bread and the cranberries were still sweet. The chicken salad and the grilled chicken had enough of the cream spread to make each bite enjoyable. It definitely was a nice surprise.

Cafe Curbside

In June, we unveiled an operation that was in the planning stages a tiny bit. Since we were providing excellent options at the cafe, we had thought about expanding the ability to access these options without having to get dressed for the pool, grab the membership ID card and get into the pool for food; thus the inspiration for Cafe Curbside.

Since unveiled, we have had interested patrons. When we sought to test the online order form, there was a random order already wait-

ing after posting the online form 5 minutes in. Since then, the orders have been slow, but that is to be given. However, there seems to be an uptick which we're monitoring closely.

The process of ordering is as followed:

- 1. Go to the website at greatnorthwest.org
- 2. Click on "Cafe Curbside"
- 3. Select your order and submit
- 4. Drive up to the curbside and honk once!

Afterwards, the cafe attendant preparing your order will come out and bring it to you. The hours of operation are the same operating hours as the pool (if you need the pool schedule, you can find it on greatnorthwest.org).

If you're near the community, and you want a budget-friendly meal in quick fashion, go to the website at greatnorthwest.org to place your order!



Payment Plans

Owners may enter into a payment plan to avoid responsibility for further collection costs and legal activities including legal fees. All that's needed is a down payment, a signed payment plan to make affordable installments, and a record of timely payments. In signing a payment plan agreement, an owner promises to pay the assessments in installments by certain dates and the Association agrees not to apply late collection charges.

If the owner fails to pay as promised, the owner is in default and the agreement is void. In such an instance the late fees are applied, and the owner's account falls into a delinquent status, subject to further collection actions and fees. The Association is also not required to enter into another payment plan with the owner who defaults on a first payment plan agreement.

MERCHANT SERVICE	STRANSA	CTION PRO	CESSING FEES		
PAYMENT TYPE	PAY AT GNW OFFICE	PAY ONLINE	WHO IS PAID THE PROCESSING FEE		
Mailed Coupon & Personal Check	Free	Free	N/A		
Money Order/Cashiers Check	Free	Free	N/A		
Online Bill Pay	Free	Free	N/A		
Visit Local Branch	Free	Free	N/A		
Credit Card	2.95%	2.95%	Third Party Processor		
Debit Card (Flat fee)	2.95%	\$4.95	Third Party Processor		
Echeck (Flat fee)	\$1.96	Free	Third Party Processor		
ACH	Free	Free	N/A		













Joseph Gale Christ Agent

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reports

DEED RESTRICTION Activity from May - June, 2020

Below is the list of calls/complaints to the *Deed Restriction Department* made during **May - June**. **Calls per day: 8-15. Correction Rate: 92**% Abbreviations of sub-divisions are as follows: Silver Creek (**SC**); Timberwilde (**TW**); Ridge Creek (**RC**); Sage Coach Crossing (**SCC**); Commons (**C**); Village Northwest (**VNW**); and Emerald Valley (**EV**).

Complaint	SC	TW	RC	SCC	С	VNW	EV	TOTAL
Nuisance	79	29	53	41	46	45	71	364
Inoperable Vehicle	4	1	2	0	0	2	5	15
Basketball Hoop	6	0	5	0	1	0	9	21
Fence/Garage Door	12	5	13	7	4	8	10	59
Overgrown Grass	78	46	69	43	37	42	89	404
Boats/ Trailers	11	0	8	2	0	2	15	38
TOTALS	190	81	150	93	89	99	199	901

ACC STATS

All exterior construction, additions, changes or alterations must be approved by an "**Architectural Control Committee**," as per section 5A.2-5A.9 of the deed restrictions.

May - June 2020

Street	Improvement	Value
Timber Bark	New Sidewalk	\$16,980
Timber Bridge	Sun Room	\$10,000
Valley Dale	New Roof	\$1,000
Ridgeland	Landscaping Wall	\$1,000
Valley Dale	Stone Columns	\$1,000
Timber Loche	Home and door paint	\$1,950
Timberhurst	Exterior paint of home	\$5,000
Timberhurst	Fence screen for trash cans	\$50
Timber Mill	Exterior paint of home	\$6,000
Timber Hawk	New Fence	\$1,750
Timber Laurel	Cover Patio	\$1,000
Ridge Oak	Solar Panels	\$26,888
Ridgebrook	Brick Mail Box	\$700
Encino Village	Exterior Paint of Home	\$800
Timber Bridge	Sun Room	\$10,000
Timber Hurst	Room Extension	\$22,000
	TOTAL	\$106,118

For more information you can find a copy of the GNW deed restriction and exterior guidelines on the Great Northwest website, greatnorthwest.org.

MONTHLY SECURITY ACTIVITY REPORT Activity from May - June, 2020

Below is the list of calls/responses the Security Department made during May - June. Abbreviations of sub-divisions are as follows: Silver Creek ($\mathbf{S/C}$); Timberwilde ($\mathbf{T/W}$); Ridge Creek ($\mathbf{R/C}$); Village Northwest (\mathbf{VNW}); Commons (\mathbf{C}); and Emerald Valley (\mathbf{EV}).

	SC	TW	RC	VNW	С	SCC	EV	TOTAL
Alarms	0	0	1	1	0	0	0	2
Animal Complaints	3	1	1	0	0	1	1	7
Assault	0	0	0	0	0	0	0	0
Assist Public	9	1	3	2	0	0	3	18
Burglary Res/ Bldg	0	0	0	0	0	0	0	0
Burglary Vehicle	0	0	0	0	0	0	1	1
Burglary Mailbox	10	0	0	0	0	0	0	10
Criminal Mischief	2	0	1	0	0	0	1	4
Criminal Trespass	0	0	0	0	0	0	0	0
Deed Restriction	3	0	1	0	0	0	1	5
Fires	0	0	0	0	0	0	1	1
Child - Missing	0	0	0	0	0	0	0	0
Disturbances	8	0	1	0	0	0	0	9
Lost/Found Property	0	0	0	1	0	0	2	3
Poss. Controlled Substance	0	0	0	0	0	0	0	0
Public Intoxication	0	0	0	0	0	0	0	0
Harassment - Threats	0	0	0	0	0	0	0	0
Salesman/ Soliciting	0	0	0	0	0	0	1	1
Sex Offenses	0	0	0	0	0	0	0	0
Suspicious Activity	1	0	1	1	0	0	2	5
Suspicious Pers./ Veh.	0	0	1	0	0	0	1	2
Thefts	0	0	0	0	0	0	0	0
Traffic Complaints	0	0	0	0	0	0	0	0
TOTALS	36	2	10	5	0	1	14	68

SECURITY RESIDENTIAL SERVICES REPORT Activity from June, 2020

Below is the list of responses the security department made when assisting the public during June 2020. Abbreviations of sub-divisions are as follows: Silver Creek ($\mathbf{S/C}$); Timberwilde ($\mathbf{T/W}$); Ridge Creek ($\mathbf{R/C}$); Village Northwest (\mathbf{VNW}); Commons (\mathbf{C}); Stage Coach Crossing (\mathbf{SCC}) and Emerald Valley (\mathbf{EV}).

	SC	TW	RC	VNW	С	SCC	EV	TOTAL
Alarms	1	0	0	0	0	0	0	1
Facility Check	2520	0	0	0	0	0	1621	4141
Lost/Found Animals	1	0	0	0	0	0	0	1
Jump Start Battery	0	0	0	0	0	0	2	2
Home/Veh. Lockouts	1	0	0	0	0	0	0	1
Open Doors	1	0	0	1	0	0	2	4
Vehicle Lights Left On	0	0	0	0	0	0	0	0
Welfare Checks	2	0	2	0	0	0	1	3
Out-of-Town	132	0	94	12	0	12	22	272
Special Watch	5	0	0	0	0	0	0	5
TOTALS	2663	0	94	13	0	12	1648	4430

10 Tips to Prevent Mail Theft

by Derrick Chandler

Security Chief



1. Don't let incoming or outgoing mail sit in your mailbox. You can significantly reduce the chance of being victimized by removing the mail from your mailbox every day.

- 2. Don't leave delivered packages on the front porch for any length of time.
- 3. The U.S. Postal Service has a tool called Informed Delivery, which gives customers advance notice of incoming first-class mail.
- 4. If you don't receive a check or other valuable mail that you're expecting, contact the issuing agency.
- 5. Going out of town? Hold your mail at the local post office. Take advantage of the Hold Mail service by submitting a written authorization on PS Form 8076 or by visiting USPS.com. Letters



and packages will be held at the Post Office until your return.

- 6. Ship with the Hold for Pickup option. When shipping packages, customers can choose Hold for Pickup and the recipients can collect the packages at their local post office.
- 7. Customers receiving packages can redirect them to their local post office by selecting Hold for Pickup with USPS Package Intercept on USPS.com.
- 8. Customize the delivery. If a package doesn't fit in the mailbox and the customer won't be home to receive it, the customer can provide delivery instructions online and authorize the carrier to leave it in a specified location. Visit USPS. com, enter the tracking number and select Delivery Instructions.
- 9. Secure the shipment by using USPS Special Services. The Signature Confirmation option helps ensure the package will end up in the right hands by requiring a signature at delivery. For the most valuable packages, customers can opt for registered mail service. A registered mail piece receives special handling from the time it is mailed until delivery, with the chain of custody documented.
- 10. Monitor your front door. If you have a home security camera system, make sure that it captures activity at your front door and mailbox. If you catch mail thieves in the act, save the video.

Animal Complaints

While The Great Northwest's positioning is to accommodate all residents on issues related to property values and improving the experience as a resident in the community, The Great Northwest, unfortunately, is not specialized in handling animal-related situations. However, San Antonio's division in handling these situations, Animal Care Services, are specialized in fielding these inquiries and are the community's best weapon in accommodating situations in which animals are involved. This applies for animals that are owned by legal guardians or are not owned (strays).

Understandably, one of the first steps that would come to mind under duress is to contact The Great Northwest's security department or DRACO. However, the effectiveness of these calls would be better managed under Animal Care Services by calling: 210-207-6000 or 3-1-1. Hours for 3-1-1 are Monday – Friday, 7 am

- 7 pm. Saturday and Sunday's hours, including



holidays, are 8 am - 5 pm.

For more information on dangerous/aggressive animals, here is a link to check out: https://www.sanantonio.gov/Animal-Care/What-We-Do-Services/Animal-Control/Investigations

IMPORTANT CONTACT INFORMATION

EMERGENCIES

911

SAPD NON-EMERGENCY 210.207.7273 or 210.207.7744

SAPD SAFFE OFFICER EAST OF TEZEL

210.207.6087 kimberly.kory@sanantonio.gov

SAPD SAFFE OFFICER WEST OF TEZEL

210.207.5829 michael.thornton@sanantonio. gov

SAPD TRAFFIC

210.207.7765

CITY ASSISTANCE

311 or 210.207.6000 www.sanantonio.gov

SAWS

210.704.7297 www.saws.org

BEXAR COUNTY DISPUTE RESOLUTION CENTER

210.335.2128 www.bexar.org/drc

CPS ENERGY

210.353.2222

www.cpsenergy.com

ANIMAL CARE SERVICES

210.207.4738

NORTHSIDE POLICE

210.523.4706

CONSTABLE PCT. 2

210.465.4408

POISON CONTROL

1.800.764.7761

July/Aug 2020

draco



The New Normal: The ACC Committee Adjusting to Conducting Business Remotely While Reviewing ACC Applications

by Jose Morlett

Deed Restriction and Architectural Control Department Manager (DRACO)

With the emergence of COVID-19, the past few months have witnessed a flurry of activity around the delivery of essential services. How does the Great Northwest continue operations when all the departments have been shuttered to video conferencing? How do the staff and the committees continue to make decisions on the ACC application, while at the same time ensuring the safety and wellness of employees?

The Great Northwest have acted quickly to implement protocols and procedures for staff to work remotely and for the business of the DRACO department to be conducted by persons outside the four walls of Great Northwest

building.

What Platform Should We Use?

There were a variety of choices out there, some are free and some require purchase. All will depend on having the proper IT equipment and connections. Zoom, Collaborate, WebEx, You-Tube, startmeeting.com, Skype, Pro-Connect, Slack, Microsoft Teams, Facebook Live, were just a few being used.

Troung (our communication personnel) was careful to research any restrictions each platform may have, such as time or participant restrictions. During this time of uncertainty, we can hold every ACC committee meeting though

Contact Number

210-681-2983

Jose Morlett

DRACO Manager draco1@greatnorthwest.org Ext: 102

Cell: 210-485-9063

Claudia Carbajal

DRACO Officer
claudiac@greatnorthwest.org
Ext: 118
Cell: 210-889-1790

Ashley Crawford

DRACO Officer ashleyc@greatnorthwest.org Ext: 117

Cell: 210-485-8322

video conferencing. The ACC committee has done a great job reviewing the ACC applications and keeping the DRACO department services going.

GREAT NORTHWEST COVENANTS, CONDITIONS & RESTRICTIONS ARTICLE VI, USE RESTRICTIONS Property Use Standards and Guidelines

Section 6.3 NUISANCES

Nuisances are loud, irritating or disturbing. 10 p.m. to 6 a.m. Sunday through Thursday is quiet time by San Antonio code. During the day be reasonable neighbors. The Board will consider any of the following when they are reported by several sources:

- 1. Calm your pets from long noisy episodes
- 2. Use horns minimally unless an emergency
- 3. Minimize the need to shout or yell
- 4. Contain your sound on your yard

Section 6.4 USE OF LAND

Lots in GNW are for single family homes not overnight rentals. Homes cannot be used for business or for storage of business materials and equipment.

Section 6.5 LOT AREA & FRONTAGE

Maintaining homes and front yards of homes preserves property values and makes all homes and the neighborhood look better. Seek ACC approval before making any changes and use these guidelines in caring for your home and yard:

- 1. **Grass.** Maintain lower than 8". Trim grass from hard edges including the street curb.
- 2. **Trash & Recycle Containers.** Store containers out of sight. After trash or curbside materials are picked up retrieve and store containers as soon as possible.
- 3. **Bulk & Charity Pick Up.** Clearly mark, and set out on the date of pickup, any items for city or charity pickup. Be safe: remove doors of a refrigerator.
- 4. **Holiday Lights.** Put holiday lights and decorations up 2 weeks before, and take them down 2 weeks after, the holiday.
- 5. **Non-Decorative Items.** Do not store non-decorative items in the front of the home or garage. Store such things out of sight.

- 6. **Rain Collection Devices.** Rain collection devices that visible from the street must be approved by the ACC.
- 7. **Home Colors.** Earthtone colors must be in harmony with surrounding homes and be approved by the ACC. One color can be used for trim and a second color for the rest of the house. Paint must be maintained in good condition and be uniform on all sides.
- 8. **Siding Materials & Windows.** Rotting, damaged, missing, chipped, dented, or broken wood, brick, stone, or glass siding, trim, windows or doors must be replaced.
- 9. **Sidewalks & Traffic Signs.** Trees or bushes cannot block sidewalks or traffic signs. Dead trees and bushes must be removed.
- 10. **Basketball & Sport Goals.** Moveable basketball or sport goals or nets is not allowed on the street unless in use. When not in use store upright at least 15' from the street. Permanent basketball goals must be approved by the ACC.
- 11. **Vegetable Gardens.** Non-decorative vegetable gardens are prohibited in the front of the home.
- 12. **Graffiti.** Graffiti should be removed as immediately as possible. Contact the A-Team for help 210-681-2983.
- 13. **Remodeling & Moving Storage Containers.** Containers such as Pods or industrial trash bins may be kept in the driveway only for 30 days, unless authorized by the Association.
- 14. **Building & Landscaping Project Materials.** Materials such as dirt, sod, lumber, etc. may only be kept in the front for 2 weeks.
- 15. **Flagpoles.** ACC approval is required for flagpoles. One residential height in-ground flagpole per home.
- 16. **Play Equipment.** Children's play equipment must be installed in the back yard.
- 17. **Roofs and Gutters.** Roofs and gutters must be kept clean and in good repair.

Our Own Little Money Pits

by Mark Zoller

Director, Board of Directors



Who remembers the 1986 movie "The Money Pit"? Tom Hanks and Shelley Long drained their bank account repairing floors, foundation, flooding basement, and other major problems. We know that nothing that extreme could ever happen here in the Great Northwest. We don't have basements.

Unfortunately, some of our homes have mini money pits hiding in our rooms. Let's take a look at these costly culprits.

1. Light bulbs

If you have regular incandescent light bulbs in your home, they're burning through your heating bill. Only 10% of the energy they consume goes to light; the rest is given off as heat (resulting in a higher AC bill to boot!). That's why the U.S. government encourages all homeowners to switch to energy- efficient bulbs such as LEDs. LEDs might be more expensive at the outset, but they'll save you cash over time.

2. Air conditioner

American homeowners spend \$11 billion on cooling costs every year, according to the Department of Energy. So once summer comes around, it's important to make sure to replace filters. And don't forget about the area outside. Your units need free, unconstricted airflow to operate efficiently. Oftentimes shrubs grow around these units, blocking airflow, causing the units to work harder, longer, and using more energy. They will also burn out quicker, requiring an expensive replacement.

3. Fridge

Your refrigerator is a financial black hole in more ways than one. For starters, it's easy to spend too much on food, he notes. What makes it worse is when food gets 'lost' in the refrigerator and eventually loses its safe shelf life and gets discarded. It's part of the reason why 40% of all food in America goes to waste. But there's a way to curb this waste, too: Just clean your refrigerator coils—those long tubes snaking along the bottom or back of your refridgerator. Over time, these coils collect dust, which hinders how well they cool your perishables.

5. Energy 'vampires'

Ever heard of an energy vampire? Gadgets and appliances like TVs, laptops, coffee makers, printers, space heaters, and cable boxes continue to suck energy even when turned off.

The solution? Get in the habit of unplugging these electronics and appliances when you aren't using them, and you'll save big.

At the end of the day....

I am slowly but surely replacing my light bulbs. I do like the glow of the LEDs. Yesterday I cleared the growth around my outside AC unit. The refrigerator? I will get to it someday. Land line is gone. Don't know if I am ready to tackle the vampires. And number 6. No way. My 2 dogs, 1 cat, and a pond full of fish will stay.

Oak Wilt In-Cycle

We can start to safely trim our oak trees to reduce the potential they become infected with Oak Wilt after June 30th. To safely protect your trees from becoming infected we still need to take steps to protect our trees. For additional information on the city's oak wilt program refer to the following web site for some helpful information: https://www.sanantonio.gov/DSD/Constructing/Tree#182061934-oak-wi With that in mind, here's some helpful products to reach up high when you need to cover recent tree limb cuts

- 2. Not covering cut limbs invites insects transferring oak wilt from tree to tree. To prevent that, the City of San Antonio requires contractors and residents to cover the wounds shortly after making each cut. Here are few tools you'll want to consider using to cover the wounds making it safe and easier to cover those wounds.
- a. You can cover the wounds with paint or spray products specifically designed to cover cuts. So left over spray paint works. If you don't have any leftover paint, consider using products like Spectracide Pruning Seal. (see photo DSC01199). It's available at large retailers and home improvement stores for around \$6.00 and up. I'd suggest

nting over each cut as you go, as it's easy to forget where cut if ou wait till your done with all your cuts.

b. If your cuts are up high in the tree, there are two products you can use to reach those high cuts – Attach a pectracide Reach 'n Spray Long Range Aerosol Can Sprayer to a painters extension pole (See photos DSC01198, 1200 and 1203). These products are available also at home improvement stores. The Reach', and Spray is about \$20.00 at

home improvement stores. You can also use it to slip in a spray can of wasp spray or a spray can of touch up paint should the need arise. You just screw the reach 'n Spray onto a an extending painters pole. I use a 12 foot extending Wooster Sherlock 6-12 foot pole sold at Home Depot. This one is about \$43.00. They come in many lengths.

3. Please remember to clean your pruning tools before using them. Ask your contractor or do it yourself using a bleach solution can kill any infectious residue from getting to your trees. It gets real expensive to remove trees that die from this infection and replace them. The loss of shade effects our comfort and pocket books.

San Antonio Oak Wilt Ordinance

Sec. 21-170. - General requirements.

a. The provisions of this section apply to any person, firm, corporation, business entity, city department, public or private utility to the extent permitted by law.

xnose

sapwood shall be painted within thirty minutes of the wound with asphaltic or exterior oil or latex based paint.

c. Firewood from oak wilt infected trees shall not be brought into the city at anytime (Ord. No. 97332, \S 18, 3-13-03

b. All wounds to the trunk, limbs and root system of oak trees in the city that expose

community



GREAT NORTHWEST BOOK CLUB

Olivia Theriot Room Silver Creek

Every third Wednesday of the month

For more details contact:

Lynda Welchel - txsun@satx.rr.com JoAnn Sanderson - code318@aol.com

Waste Collection Assistance Program

The City of San Antonio, Solid Waste
Management Department offers
customers who are unable to bring their
solid waste container(s) to the curb as
certified by a medical professional may
qualify for collection assistance either
temporarily or permanently.

For more information contact 3-1-1 or 210-207-6000

Mon- Fri 7:00 am - 7:00 pm or Sat and Sun 8:00 am - 5:00 pm and request

the Collections Assistance Program
Application. Once the application has
been

filled out by you and a licensed medical professional submit the form back to Solid Waste Management by mail, email

Advertise in *Passages*Prices start at \$50 bimonthly
210.681.2983



W.L.S.

What are the OWLS?

by Janet Anderson

O.W.L.S. Communication Officer

The group was formed in the fall of 1992 for seniors who were interested in a group designed specifically for them. The news spread, response was good, and the official GNW organization for seniors was born. But, it had no name.

A contest was held to solve the problem. The fun-loving group was known from that time forward as the OWLS, an acronym for Older Wiser Leisure Seniors. The group met informally until February of 1993, when the first formal election of officers was held.

From the beginning, the OWLS have engaged in a variety of activities. Visits to museums, attendance at local performances, road trips, recreational event, and dining out once a month have kept the OWLS busy.



What We Do

On the 2nd Tuesday every month, at 11:30 am, the OWLS meet for either a covered dish or a brown bag luncheon and a business meeting followed by a program planned by volunteers in our group.

On the 3rd Tuesday, they meet at the lodge to carpool on a travel adventure which may also include a dine-out, again planned by a committee of volunteers. The time depends on the event planned.

On the 4th Tuesday, they meet at 1:00 pm to dine out at a restaurant usually local and again,



planned by a committee of volunteers. Any changes in meeting times and announcement of outings, etc. can be found in the Great Northwest Passages newspaper.



Other

The OWLS are also service-minded and participate in many GNW activities such as 4th of July Parade, and serve food at the Veteran's Day ceremony and the GNW Annual Meeting.

For the past several years, the OWLS have donated end of the year funds to such groups as Battered Women, Meals on Wheels, Christmas gift to needy family, and many others. Our annual dues are only \$10.00 and covers some of our luncheon expenses and supplies.



Get Involved

Membership is open to all seniors who are age 50 or over. If you are interested in joining the OWLS, call the Lodge at 210-681-2983. New members are always welcome.

classifieds

HOME REPAIR SERVICES

FOUR SEASONS PAINTING

Serving GNW since 1977. Interior & exterior. We also pressure driveways & sidewalks. Visit us on Facebook for before & after pictures. 210.827.4848

ENERGY ALTERNATIVE

High electric bill? Call or text me for a free estimate on installing solar panels. I am a Great Northwest resident and would be more than happy to speak to you! Chad Brooks 210-782-3183

ROOFING CONTRACTOR

Repairs and Replacements. FBG Construction.

Liscensed and Insured. BB A+ Rating GNW Resident. GNW References.

Call or Text Roger 210-861-7682

AIR CONDITIONING REPAIR

Service & Installation. "Amigos" same day service. Reasonable pricing. "Doing the job right the first time." 210-393-7421

3 T PLUMBING

Family Owned & Christian Based. Call Bryan, Master Plumber (LIC#M39336) at 210-323-6066. plumbermant@yahoo.com. www.3tplumbing.com

\$9.50 SERVICE CALL

Repairs for Refrigerators, Stoves, Washers, Dryers, and freezers. 1 year warranty. Quick service. Contact Marcus at 210-372-2790.

CANTU PLUMBING

Cantu Plumbing Residential Plumbing repairs water heaters, faucets commodes, water leaks Contact: Robert 210-256-1868. Lic: RMPM12400

HANDYMAN SERVICES

GENERAL CARPENTRY & HANDYMAN

Call Mike 210-608-2259

LAWN CARE SERVICES

LAWN AND FENCE WORK

Blowing and edging. Repair and replace wood fences. Junk removal. FREE ESTIMATES. Mike 210-857-4935.

YARD SERVICE

Over 20 years of experience. Teacher for NISD. I can cut, trim, and edge. Call for a free quote. Ken. 210-378-0369

PRESSURE WASHING

Pressure washing. Call Jamie 210-209-7036

POWER WASH

Driveways. Sidewalks. Free Estimates. Fair Prices. Courteous GNW Resident. 710-3049. Pls. leave msg. if no answer.

MARTY'S LAWN SERVICES

Lawn Services: \$25 to \$50. Pressure washing available. Call Tony at 210-552-3736 or Marty at

210-322-4619

BLUE LANDSCAPING

It's spring we'll give your lawn the care it deserves Tree trimming, hedges, renovation, irrigation. Gives us call today (210) 781-0455.

LOCAL SERVICES

YOUR LOCAL REALTOR

If you are looking to buy or sell a home, I will do my best to make it easy for you. Call Ed Garza with Phillips & Associates at 210-218-0845.

I will also work with builders

REAL ESTATE

AE Guzman and Associates Trish De La Rosa Real Estate Agent (210)-667-5025

AFTER HOURS NOTARY

Now serving the GNW! Call 210-740-5079. Notario Publico – se habla espanol lla me 210-740-5079.

MOVING?

Let me help you find your next house or apt. No worries about high pressure. Joshua 210-705-3674.

CREATE ART STUDIO

Art parties, classes, homeschool, after school, fine art, murals, camps, painted furniture and more! Call 210-563-9047 today!

CHILD / PET CARE

WHISKERS AND PAWS PETSITTING

Robert Stallings – Pet sitting for cats & dogs, dog walking starting at \$25. Contact me at 805-294-3211.

PET SITTER NIGHT & DAY

20 yrs experience! Ask for Donna. Call 210-521-9111.

HOME DAYCARE

Spanish immersion home daycare. Children under 5. Affordable. 210-854-3499

CNA SERVICES

CNA with 12 years experience, compassionate, responsible, and reliable. P.O.C Margarita Fernandez 254-220-9334

WANTED: BABY FEMALE RAT TERRIER

I have a good home in the Timberwilde area and am looking for a baby female rat terrier for it. M. Saflekos. 210-686-9031.

COMPUTER/TECH

TV ANTENNAS INSTALLATION 523-5836

MAC / iPHONE / iPAD HELP

Training, upgrades, networking, troubleshooting. 210-273-5927 www.macAnswers.com

CASH FOR iPHONES, iPADS

Have a damaged Apple device you don't use? I'll buy it for cash! Must be unlocked! Text 210-608-7023

FOR SALE

CAT TREES FOR SALE

I make and sell cat trees. Contact for availability or have me customize one. 210-719-3495.

SCENTSY CONSULTANT JUAN LUIS

http://juanluis.scenstsy.us \$6 Car Bar Scents; \$8 Room Spray Scentsy Cleaning/Laundry products More info – 210-818-856-1061

CRYSTAL FOR SALE

Vintage Fostoria, Fenton, Rose Point, Candlewick, Lenox, Wedgewood, Waterford, Chantilly Lace and more 210-215-4872

TWO ITEMS FOR SALE

1. Black toolbos gently used: \$100

2. TV console; beautiful cherry wood with 2 glass doors; opening dimensions 45" W x 42" H x 27" D. \$100. **Call: 210-279-8762**

2500 DODGE TRUCK PARTS

New chrome bumper, new grill, four MAC wheels and tires. 300 for all. 210-273-0932

BEDROOM SET

Young girls bedroom set with drawers, headboard and shelves. Dresser in good condition. White Color. 210-639-6354

HALL RENTALS at GREAT NORTHWEST

CALLANEN HALL |

8809		REK	WILD	EDI	C.
Rental	Fee				

Rental Fee\$468 Damage Fee\$200

FLORES HALL | 9310 TIMBER PATH

Rental Fee	\$188
Damage Fee	\$200

Headache

covid-19 testing

Self-Assessment Check

Health protocols for individuals: Maintain at least 6 feet separation from other individuals not within the same household. If such distancing is not feasible, other measures such as face covering, hand hygiene, cough etiquette, cleanliness, and sanitation should be rigorously practiced. Self-screen before going into a business for any of the following new or worsening signs or symptoms of possible COVID-19: Cough Sore throat Shortness of breath or difficulty Loss of taste or smell breathing Chills Feeling feverish or a measured temperature Repeated shaking with chills greater than or equal to 100.0 degrees **Fahrenheit** Muscle pain

Wash or disinfect hands upon entering a business and after any interaction with employees, other customers, or items in the business.

Consistent with the actions taken by many individuals across the state, consider wearing cloth face coverings (over the nose and mouth) when entering a business, or when within 6 feet of another person who is not a member of the individual's household. If available, individuals should consider wearing non-medical grade face masks.

https://covid19.sanantonio.gov/What-YOU-Can-Do/Symptoms

confirmed to have COVID-19

Known close contact with a person who is lab

Testing

Located on the right-hand side of this page is a list a testing sites around Bexar county, but to find more, free pop-up and walk-in sites, visit their website at covid19.sanantonio.gov.

From there, you can find "pop-up, walk-in sites" that will offer you free testing with no fees. However, some sites requires registration a few days in advance.

While Awaiting Test Results

Avoid using public transportation, ride-sharing, or taxis when commuting. If you were tested because of an exposure to someone who is confirmed to have COVID-19: do not return to work until 14 days after the exposure. (You may have been negative on the day you were tested but could still be incubating)

If you were tested because of symptoms: wait to return to work until all of the following have been met: 10 days after onset of symptoms; Symptom improvement; and, 72 hours fever-free without the use of fever-reducing medicines.

If applicable, notify your supervisor and note the day of testing. If you are not experiencing symptoms: follow recommendations to protect yourself. If you are a healthcare facility worker or first responder, request guidance from your supervisor on any potential work and patient care restrictions until you know your test results.

Contact Tracing

To keep our city safe during the coronavirus pandemic, a mobile health program offered through the City of San Antonio will remotely monitor and support residents who may have been exposed to Covid-19.

Use of the emocha Health app will allow the San Antonio Department of Health to support you in tracking any symptoms you may experience during this time, and ensure timely notification for consideration of medical evaluation and/or COVID-19 testing.

Below is a list of testing centers. For more information, call 311 or the city's COVID-19 hotline, 210-207-5779, or visit covid 19. sanantonio.gov.

- **Freeman Coliseum**: Testing type: Drive-thru testing by appointment; Cost: free; 3201 E Houston St.; (210) 233-5970; 8 a.m 4 p.m. Monday through Friday; 8 a.m.-2 p.m. Saturday through Sunday.
- **Texas MedClinic (SE Military and Roosevelt)**: Testing type: in building testing (walk-up); Cost: Fees may apply; 1111 SE Military Dr.; (210) 927-5580; 8 a.m.-11 p.m. 7 days a week.
- **Quality Urgent Care-Palo Alto**: Testing type: in building testing (walk-up and appointment); Cost: Fees may apply; 8526 IH 35 S, Ste. 101; (210) 564-9972; 8 a.m.-8 p.m. 7 days a week.
- **CentroMed Palo Alto Clinic**: Testing type: Drive-thru testing by appointment; Cost: free; 9011 Poteet Jourdanton Fwy; (210) 922-7000; 8:30 a.m.-4:30 p.m. Monday to Friday.
- **Texas MedClinic: SW Military + Zarzamora**: Testing type: Drive-thru testing by appointment; Cost: free; 2530 SW Military Dr.; (210) 233-5970; 9 a.m.-5 p.m. Monday to Saturday
- **MedPost Urgent Care**: West Hildebrand: Testing type: in building testing (walk-up and appointment); Cost: Fees may apply; 115 Angeles Dr Suite 103; (210) 361-5793; 8 a.m.-8 p.m., 7 days a week.
- **Alamo City Urgent Care**: Marbach: Testing type: in building testing (walk-up); Cost: Fees may apply; 8223 Marbach Rd, #102; (210) 210-941-2282; 9 a.m.-9 p.m. Monday to Friday.; 9 a.m. 6 p.m. Saturdays
- Innovative Urgent Care & Family Health Clinic: General McMullen Clinic: Testing type: in building testing (walk-up and appointment); Cost: Fees may apply; 1302 S. General McMullen, Suite 102; (210) 455-6253; 9 a.m.-6 p.m., Monday to Friday
- **Walmart (8923 W Military Drive)**: Testing type: Drive-thru testing by appointment; Cost: free; 8923 W Military Drive; (210) 675-5092; 7 a.m.-10 a.m. Monday to Friday
- **Texas MedClinic: Highway 151 and Loop 410**: Testing type: in building testing (walk-up); Cost: Fees may apply; 8519 State Hwy 151, Suite 102; (210) 682-5577; 8 a.m.-11 p.m. 7 days a week.
- **FastMed: Potranco**: Testing type: in building testing (walk-up and appointment); Cost: Fees may apply; 9230 Potranco Rd #108; (210) 481-4125; 9 a.m. 4 p.m. Monday to Fridy; 10 a.m.-4 p.m. Saturday and Sunday
- **Quality Urgent Care**: West San Antonio; Testing type: in building testing (walk-up and appointment); Cost: Fees may apply; 318 W Loop 1604 N.; (210) 523-CARE(2273); 8 a.m.-10 p.m. 7 days a week.
- **Texas MedClinic: IH 35 and Loop 1604**: in building testing (walk-up and appointment); 8341 Agora Pkwy; 210-659-5533; 24 hours, 7 days a week.