



# PASSAGES

THE OFFICIAL PUBLICATION OF THE GREAT NORTHWEST COMMUNITY IMPROVEMENT ASSOCIATION, INC.



**2016 ANNUAL REPORT**

May 2017



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**-Joseph**

**JOSEPH CORTEZ**  
FOR CITY COUNCIL DISTRICT 6

vote4cortez

**EDUCATED IN SAN ANTONIO**

St. Mary's University, M.A. Political Science  
UTSA, B.A. Political Science & History  
Central Catholic High School  
Phi Sigma Alpha, Honor Society

**EXPERIENCED IN WORKING AT CITY HALL**

Senior Policy Advisor to Councilman Ray Lopez  
Investigator with Child Protective Services

**Endorsed by**  
Councilman Ray Lopez

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## MARK YOUR CALENDAR

**MAY 4** **Annual**  
7:30 pm, Callanen Hall  
(Silver Creek)  
8809 Timberwilde

Join us for our Annual Meeting of Members as we announce the results of the 2017 Great Northwest elections, review 2016 accomplishments, and give thanks to all those who have volunteered their time to the community.

**MAY 6** **Greenbelt Clean Up**  
8 am - 2 pm, SC Picnic Area  
8809 Timberwilde

Bring a hat, sunglasses, closed-toe shoes, sunscreen, bug spray and comfortable clothes. For more information, contact Connie Stallings - connie\_stallings@sbcglobal.net.

**MAY 13** **Spring Market Day**  
9 am - 4 pm, Callanen Hall  
(Silver Creek) 8809 Timberwilde

Buy or sell unique crafts and items, like candles, jewelry, Tupperware, and wood-worked items.

**MAY 26** **Dive-In Movie Night**  
8:30 pm, Silver Creek Pool  
8809 Timberwilde

Featuring the Disney hit Moana! Join us for the first day of pool season!

**MAY 29** **Memorial Day BBQ**  
4 pm, Silver Creek Pool  
8809 Timberwilde

Kick off the pool season with us at the annual Memorial Day BBQ!

## PASSAGES

The Great Northwest Community Improvement Association, Inc. and its monthly publication, Passages, is nonpartisan and does not endorse candidates for political office.

Photographs taken at Great Northwest events and/or on GNW property are the property of GNW and can be used in Great Northwest media, on our website, Facebook, in Passages, on marketing materials, or for any purpose as decided exclusively by GNW.

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Advertising in Passages does not imply endorsement by the Great Northwest Community Improvement Association, Inc. Any erroneous statement will be corrected if brought to the attention of the publisher. The publisher reserves the right to reject any advertisement at any time. Submit articles, photos, and other information via email to: editor@greatnorthwest.org

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# MESSAGE FROM THE CHAIR

Welcome Spring! It's that wonderful time of the year when trees begin to blossom and the streets look lively and green again. Even though Mother Nature causes confusion once in a while, we welcome the new season. We can't wait for warmer temperatures and we see areas come back alive once more. Spring comes with the idea of rebirth, renewal, regrowth, and most of us see it as a time of change.

So many great things have happened in the Great Northwest. It has been a wonderful year. Looking back over the past twelve months many things have come to fruition. The board has worked diligently with the Community Manager to make sure we continue to make your community a great place to live. We continue to add new programs and activities. Watch your calendar in the Passages to see what is happening and join in the activities and programs. For these programs to work, they need your support.

I am pleased that the Board decided to expand our scholarship program to two \$1000.00 scholarships for the children in our community. The funds for this program come from the proceeds of our "Annual Car Show" and the "BareFoot Café." What a great opportunity to encourage and showcase our children.

The Association has also opened new avenues to get your input and support. From time to time we send you out a survey. Please take the time to fill it out and send it back. You are the voice we need to hear. It is your feedback that gives us guidance. Attend a board meeting; volunteer to work on a project. Be a part of making the Great Northwest "Great". This is **YOUR COMMUNITY**.

It has been a pleasure to be your Chairwoman for the past year. I am grateful for the opportunity to serve this community and certainly hope that your Board has made a difference. The Board works hard behind the scenes to keep your Association on track. I encourage you to talk to your Board members and thank them for all the time they contribute to our community. I look forward to another great year for all of us.



**Ida Rodkey**  
*Chairwoman of the Board*

**Years on Board**  
2008-2009  
2013-Present

## 2016-2017 BOARD OF DIRECTORS



**BRIAN STIVES**  
*Vice Chair*

**Years on Board**  
1999 - 2002  
2012 - Present



**JOANN FERNANDEZ**  
*Director*

**Years on Board**  
2012 - Present



**GENE GUIDO**  
*Director*

**Years on Board**  
2016 - Present



**ESSY LECHON**  
*Director*

**Years on Board**  
2011 - Present



**MEL STALLINGS**  
*Director*

**Years on Board**  
2010 - Present



**MARK ZOLLER**  
*Director*

**Years on Board**  
2001-2003  
2016-Present

# 51,034

# STAFF INTERACTIONS WITH MEMBERS

In preparing to write my Annual Review article I looked back at my article from last year. I saw achievements and wondered how we could top it. But I'm pleased that for this, the 4th Annual Report to the membership, I can say that we topped the previous year. And while it's impossible to list all the areas in which we achieved goals or progressed, following are some of the most notable.

- 1. Transferred \$187,191 to MR&R Reserves \$91,291 "in" 2016**
- 2. Increased receivables to \$1,354,600.**
- 3. MR&R Projects:** Researched & updated (\$350 annual update planned, saving thousands of dollars each year)
- 4. Requests for Proposals:** RFPs begin with outlining the fundamental basics of a project or purchase, which is provided to competitive companies on which to base their proposals. Resulting apples-to-apples bids are reviewed by the Board of Directors. This Best Management Practice saves thousands of dollars.
  - Emerald Valley Fencing & Installation of Kuwamura Park sign (\$59,050) (\$8,300)
  - EV & SC Pool Replastering & upgrade LED In-pool Lighting (\$56,550) (\$13,750)
  - EV Tables & Chairs (\$4,900)
  - Crackfill all parking lots & Sealcoated Lodge & Emerald Valley Pool parking lots (\$6,165)
  - New Security Department vehicle (\$22,831)
  - Replace static marquee tracks (\$2,500)
  - Copiers, Printers, Computers & monitors and alternative software (\$10,000)
  - Collections & General Attorneys - Allen, Stein & Durbin, Mr. Tom Newton, Esq. selected
  - New database software (\$16,000)
  - Contracted security services
  - Kuwamura Park Pavilions Roof Project completed
  - Replaced Ford Tractor (\$25,000) with 7-Gang mower (\$3,788) and Polaris Ranger (\$12,466) (Saved \$8,746)
  - Replaced John Deere mowing deck (\$3,601)
  - Full insurance package (Saved \$29,000)
- 5. Audit: Clean opinion**
- 6. Member Services:** 51,034 interactions with Members and that doesn't count phone calls & email. The staff has interactions with members 7 days a week and 24 hours a day in the case of our Security Department: Assessments | Payment & prepaid plans | ACC applications | DRV complaints | Sports | Social events | DRV citations | Alarms | Found/Lost animals | Jump start battery | Home & vehicle lockouts | Open doors

| Vehicle lights left on | Welfare & facility checks | Out of town checks | Special residence watches | Pool guests | Hall Rentals | Meetings

- 7. Home Sales: 539**
- 8. Communication:** We improved our marketing and marketed 23 events, 440 games plus facility and pool schedules, meetings, etc.: Facebook (increased reach 152-413 | Online views 350-650) | Nextdoor | eBlast to members & residents | Marquees | Calendar Posters | Lodge Event Kiosk | Brochures & Flyers | Published 12 Passages issues: 7 print and 5 online | Resident Information Center
- 9. Deed Restriction and Architectural Control:** Expanded Department | added after-hours & Saturday hours | Coordinate with Security for vehicle DRV citations | 92% average correction rate | Worked with Architectural Control: \$2,151,125 in home improvements
- 10. Maintenance:** Consistent and routine maintenance of all facility grounds & buildings | Graffiti abatement | Develop Greenbelt path | Village Park & Culebra monument sign landscaping | Emerald Valley's Flores Hall kitchen backsplash | Coordinate with A-team on all projects
- 11. Recreation & Events:** Successfully involved volunteer coaches in athletic programs with organization, recognition and thanks: 440 Games • 715 Participants & 68 Teams | 1,500 Parents & observers | 130 Volunteers: coaches, refs, umps & captains, and event helpers .

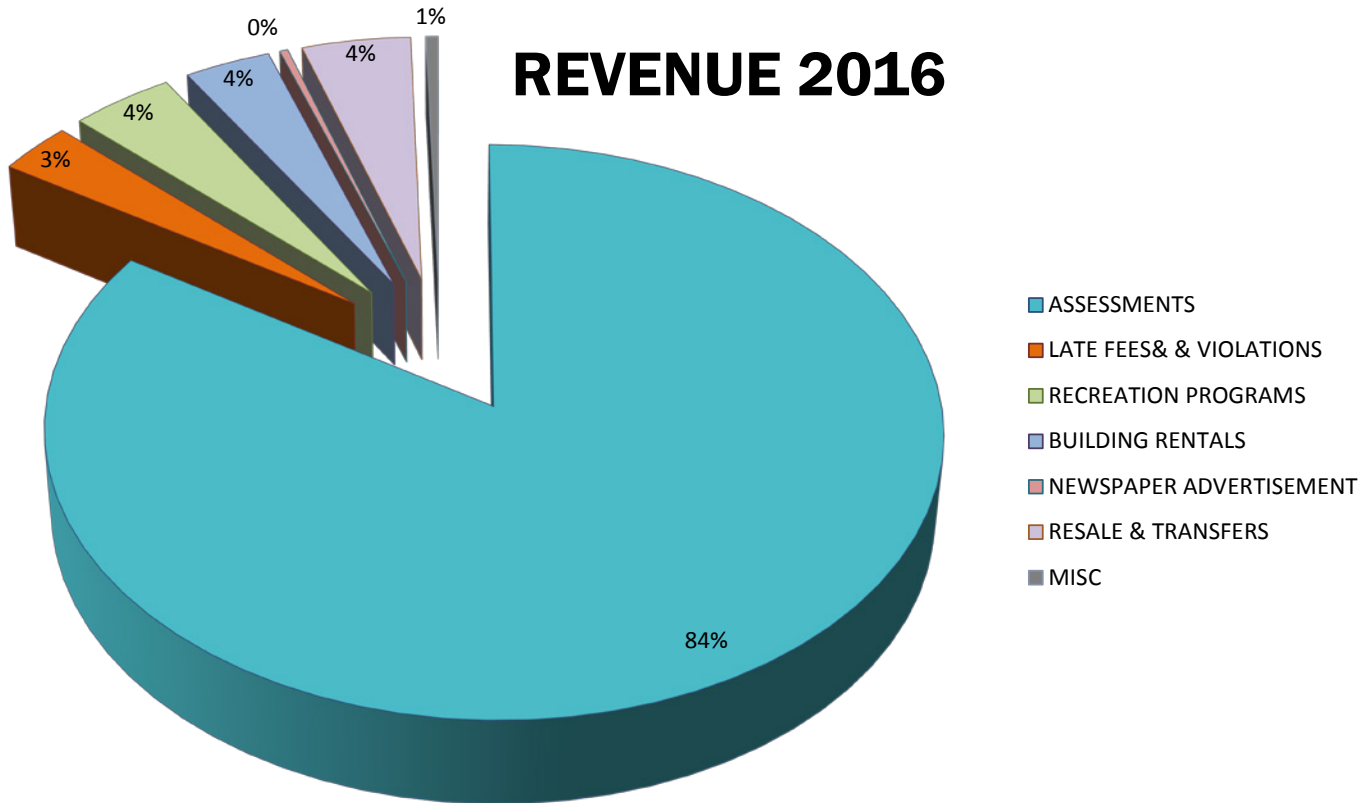
**Coordinate with all Committees, Teams & Volunteers:** Architectural Control Committee (ACC) | A-Team | GNWatch • C.O.P. • D.W.W. | Events Team | Strategic Planning | Recreation

Please read through this issue of Passages. You'll find interesting statistics in each department that will make you realize that we're not just a little neighborhood association. We are the Great Northwest.

*Cindy Gates*  
**CMCA®, PCAM®**  
**Community Manager**



# 6 | 2016 GREAT NORTHWEST FINANCIALLY



### INCOME AND REVENUE OVERVIEW

The association had a very productive year financially, regarding revenue generation and growth for 2016. The total revenue generated in 2016 came in slightly under the previous year, due to the changes to our deed destruction fines process. With this said, we had a record year for in house collection efforts, bringing in \$163,000.00 and ending with revenue 3% higher than the projected budget. These collection efforts resulted in 26 attorney reclaimed accounts being paid in full and 199 payment plans paid in full. The accounting department processed over 13,104 credit card, echecks, and debit and check payments in 2016. Due to a streamlined accounting process and the ability to create accurate financials in a timely manner has allowed our management team to be more proactive.

### EXPENSE OVERVIEW

The association ended 2016 with an overall budget savings of \$86,826.00 over what was budgeted for in 2016. This year, we came in under budget in 8 out of 10 categories. Using careful analysis and competitive bids, our managers strive to obtain quality services/goods for our community while not compromising the quality. This has allowed us to keep our expenses lower and under budget. As a result, the Association can contribute more funds to MR&R funds to ensure continued enhancements and improvements to our facilities and our community.



**\$163,000**  
**IN HOUSE COLLECTIONS**  
 22% INCREASE ▲



**199**  
**FULLY PAID PAYMENT PLANS**



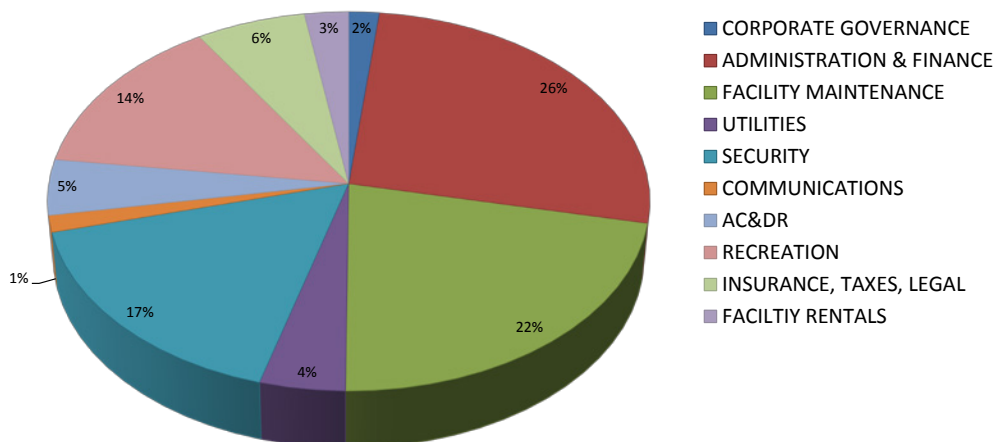
**26**  
**ATTORNEY RECLAIMED ACCOUNTS PAID IN FULL**

# 2016 GREAT NORTHWEST | 7 FINANCIALLY

## INCOME 2016

**\$82,826.00**  
OVERALL BUDGET SAVINGS

**3% REVENUE HIGHER**  
THAN PROJECTED BUDGET



## 2016 YEAR IN REVIEW

In conclusion, the association reached our financials goals and created continued financial stability through enhanced in-house collections and reduced expenses. As a result, we have been able to complete many MR&R projects throughout the year and are looking forward to completing new projects in 2017. The Association overall brought in more revenue that was budgeted and came in under budget for expenses creating a healthy financial outlook for the year and a success trend to carry forward. Meeting our financial goals while providing top level customer service helps to build a better community.

## THE TEAM



**DANA COMEAU**  
*Accounting Manager*

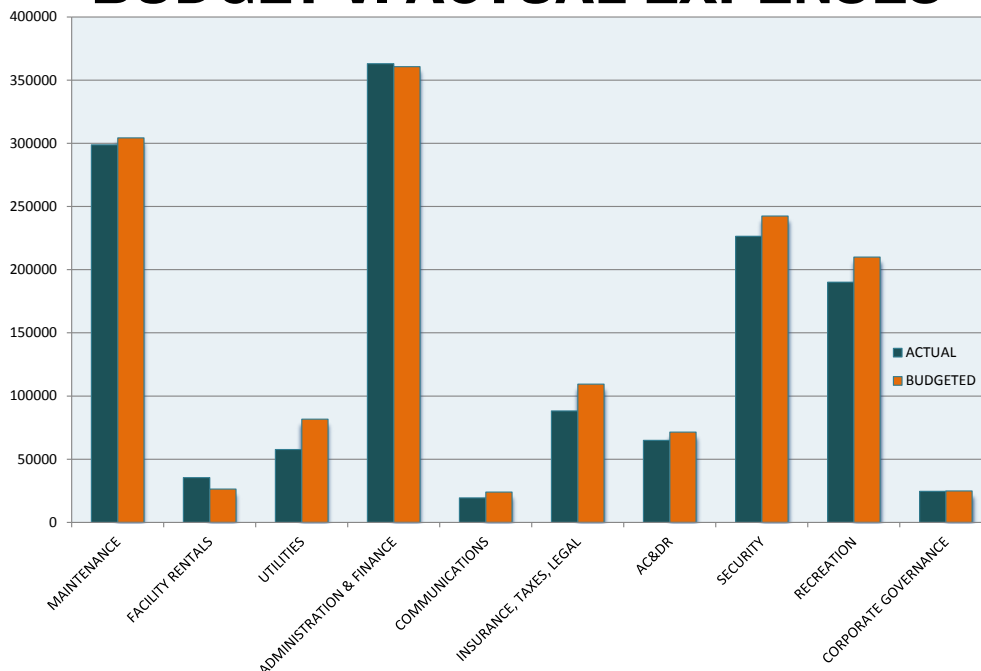
“I’m proud to say that at the Great Northwest, we do everything we can to work with homeowners to get their accounts paid.”



**SERENA GONZALES**  
*Accounting Specialist*

“I enjoy working with summer staff—watching them learning responsibility and gaining experience.”

## BUDGET V. ACTUAL EXPENSES





# ADMINISTRATION



**3,378 VISITORS**



**152 HALL RENTALS  
+ 16,350 GUESTS**



**73 POOL PARTIES  
+ 2,750 GUESTS**

## THE TEAM



### **GISELE VARGAS**

*Administrative Manager*

“I really love interacting with homeowners and putting my customer service skills to work.”



### **LIANE DAVIS**

*Member Services Advisor*

“It’s satisfying when you can make a difference for a homeowner when they need help.”

The Great Northwest has accomplished so much in just one year. The administration department has become more organized and coordinated while the front office has become more resident-friendly and ADA compliant. This past year, the front office has seen more than 3,378 visitors.

## FRONT OFFICE SERVICES

The front office at the Great Northwest offers many different services to residents, like free notary services, faxes, and renewal of membership cards. Need to rent out a hall for a party? No problem! Homeowners can come into the lodge and sign a contract for a party. Have a service you’d like to provide an ad for in the Passages? At our resident info center just outside the front office doors, you will find a Passages informational sheet that will allow you to customize what you’d like your ad to say. Just fill it out and bring it to our front desk Member Services Advisor, Liane Davis.

## RESIDENT INFORMATION

The Great Northwest is always trying to make information more accessible to our homeowners through the website, social media, and email. For instance, you can now find resale closing request on the website. You can also visit our Info Center in the grand entrance of the lodge.

## LODGE RENTALS

One of the most exciting things that the Great Northwest offers is access to our beautiful lodges. Homeowners are able to rent our lodges for various events ranging from weddings, receptions, anniversaries, quinceñeras, birthdays, and many more events. This past year, Callanen Hall housed 98 parties with over 16,350 guests, while Flores Hall had 54 parties with over 2,750 guests in attendance. In the summer months, the Silver Creek and Emerald Valley pools had 73 parties in three months.

## LODGE ACTIVITIES

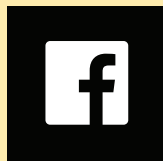
This past year, we offered a wide variety of classes here at the lodge. We have Zumba, Line Dancing, SA Tumble Tots, Greater SA Ballet, Fit Camp, and more. If you would like to sign up for any of these classes, feel free to stop by our front office and our Member Services Advisor can get you all of the information you need to attend these classes. You can also sign up online.



# COMMUNICATIONS



**\$4,592.20**  
AD INCOME



**1121**  
LIKES  
16% INCREASE

**250**  
TOTAL POSTS  
65% INCREASE

**265**  
AVG. REACH  
38% INCREASE



**30%**  
MEMBER LOGIN RATE



**409,086**  
WEBSITE VIEWS



**SurveyMonkey®**

**670 SURVEY & FORM RESPONSES**

It was an upwards and onwards year for the Communications Department. In 2016, we continued to improve strategies to better inform you, the Great Northwest community. Some of our efforts were a hit, like redesigning monthly eblasts. Others were a miss, like our attempt to put yard sale registration payments online. All in all, it was a successful year. Below are some noteworthy highlights.

## 40TH ANNIVERSARY

If you visited Callanen Hall last year, you may have noticed historical images of the Great Northwest on the walls. This was the result of one of the more exciting projects of 2016. We gathered and organized historical documents and photos for the 40<sup>th</sup> Anniversary issue of *Passages*. Colleagues and volunteers scoured through hundreds of photos, newspaper articles, and the Great Northwest Recipe Book to compile a 40 year history.

You can view the 40 year history in last year's Annual Report, published in May 2016, which is available on [GreatNorthwest.org](http://GreatNorthwest.org)

## REDESIGNING EBLASTS

What a world we live in! We have infinite information at our fingertips and in our pockets. In 2016, the Communications Department asked how we can better use these technologies to inform the community.

We redesigned agenda eblasts, and created new monthly eblasts and event reminders.

If you are not receiving our emails, be sure to sign in to the GNW website, [GreatNorthwest.org](http://GreatNorthwest.org). Don't want to receive emails? You can control subscription options by visiting your profile.

## ONLINE SURVEYS

As Chairwoman Rodkey said in her article on page 4, "You are the voice we need to hear. It is your feedback that gives us guidance." In 2016, we explored how to better connect the Board to residents with new technologies.

You may have received a survey asking your opinions on Ridge Creek Park. We can now email surveys directly to you using Survey Monkey. This doesn't just mean questionnaires, but also voting ballots (don't forget to vote!), scholarship applications, and more. The options are endless.

Not an email user or prefer a clean inbox? Don't worry. Any sur-

veys, forms, or applications available online are also available in *Passages* or in the front office.

## ONWARDS AND UPWARDS

The forecast is in, and 2017 is looking to be another promising year in Communications. This year, we will be focusing on website interactivity and improving eblasts. Want to give feedback. Contact us at 210-681-2983.



**ASHLEY FROLICK**  
*Communications Manager*

"I'm in a unique position where I can hear and share people's stories with the community."

**STAY CONNECTED**  
[FACEBOOK.COM/GNWCIA](https://www.facebook.com/gnwcia)  
[GREATNORTHWEST.ORG](http://GREATNORTHWEST.ORG)

# DEED RESTRICTIONS



Due to our standards and related benefits of living in a deed restricted community, in 2016 our Deed Restriction and Architectural Control (DRACO) Department issued 9,042 notices. Of these, 8,226 violations were corrected. That is a 90% correction rate for the year. The city of San Antonio code and compliance for the district also helps maintain the city ordinances throughout the seven subdivisions in the Great Northwest. SAPD also helps the deed restriction officers with any violation on GNW city streets.

## DEED RESTRICTED COMMUNITY PERKS

Isn't it nice driving through the Great Northwest and not seeing construction debris? Don't you enjoy the beautifully landscaped yards on your street? There are numerous benefits of living in a deed restricted community:

- The aesthetics of the neighborhood are upheld to a high standard.
- Common areas are accessible and well groomed for all to enjoy.
- A quality lifestyle is maintained with consistency.
- A community atmosphere is encouraged by respecting the rights and needs of neighbors.
- Property values are enhanced while potential buyers are more attracted to the look

**90%**  
VIOLATION  
CORRECTION RATE



**9042**  
NOTICES ISSUED  
40% INCREASE



**8,226**  
DRV CORRECTED  
40% INCREASE

## KNOW YOUR GNW RESTRICTIONS

Living in a deed restricted community has its perks, but there are responsibilities, too.

- Know the restrictions for your specific subdivision. The Great Northwest contains 18 sections, with each section containing its own set of restrictions per subdivision, although there is a common thread throughout. There are seven subdivisions in the Great Northwest.
- Assist in maintaining the quality of life in your neighborhood by adhering to the restrictions.


Community standards are outlined in the CC&Rs and Design Criteria. Administering these documents ensure that these standards support and enhance the atmosphere, and value of property in the community. The standards are administered by the deed restriction officer who is the main staff liaison with owners who may have violations on their property.


**COVENANTS AND RESTRICTIONS ARE AVAILABLE AT GREATNORTHWEST.ORG**



# ARCHITECTURAL CONTROL



  
**\$2,070,928**  
**IN IMPROVEMENTS**  
**22% INCREASE**

  
**175**  
**APPROVED**

*In keeping up the standards, the ACC received and reviewed 183 applications. Of that number 175 applications were approved and 8 were denied. The estimated improvements for the approved projects were \$2,070,928.*

## ARCHITECTURAL CONTROL COMMITTEE (ACC)

All owners are responsible for submitting an application before they begin an exterior improvement project. Submitting the details of such projects for review by the Architectural Control Committee is a true benefit for the homeowner as the ACC is knowledgeable about all the rules and covenants that govern such improvements. If there are problems the ACC can help homeowners avoid or correct them with this pre-project review.

## WHY DO WE NEED AN ACC?

The goal of the Association is to make all homeowners fully aware of the community's architectural standards so as to minimize confusion and violations of the standards, while maximizing compliance and understanding. The Covenants, Conditions, and Restrictions of the Great Northwest mandate the existence and functions of the Architectural Control Committee. The ACC's primary function is to maintain and enhance the appearance of the GNW by reviewing and approving or disapproving proposed

changes to existing exterior structures within the GNW. The committee interprets and applies the governing documents and Exterior Design Criteria. The committee is independent of the Board; however, the Board confirms committee members and has a vested interest in the activities and rulings of the committee. Cooperation and communication between the committee and the Board is essential. The ACC works closely with the Deed Restrictions and Architectural Control Officer and the Community Manager in performing its tasks.

- The ACC consists of 5 persons appointed by the Board of Directors.
- All appointees must be knowledgeable of, and in compliance with, the architectural standards.
- The ACC meets every other week to review submitted applications.
- The ACC members owe a duty to the Association to act in good faith and generally to refrain from voting on issues directly related to themselves, relatives or personal friends.

## THE TEAM



**JOSE MORLETT**  
*DRACO*

*"Earning the respect from the community over the years is why I continue smiling."*



**JACKIE MONCADA**  
*Assistant DRACO*

*"I really enjoy interacting with residents and showing them great customer service."*

# 12 | 2016 GREAT NORTHWEST MAINTENANCE



We as a team are the ones who keep the property looking beautiful. We keep equipment and common areas safe and reliable and work with a great volunteer team on beautification projects throughout the neighborhood. We are the ones behind the scenes.

**We are the Great Northwest Maintenance Department.**

## 2016 ACCOMPLISHMENTS

- Developd Greenbelt path
- Captured 80% waste as recyclable
- Soccer fields irrigation water exemption
- Coordinated with A-team on all projects
- Created consistent landscaping maintenance schedule
- Completed Village Park/Culebra Monument Sign landscaping
- Increased in-house vehicle repairs
- Redesigned and replaced all courts and parks signage
- Opened and Closed both pools
- Coordinated with Community Manager on RFPs and many projects & purchased items: 7-Gang Mower • Polaris Ranger • Replacement of in-pool LED light fixtures • JD Shredder • Outdoor drinking fountains • Maintenance Area Awning & Fence concepts
- Redecorated Emerald Valley's Flores Hall kitchen with a backsplash and repainted the hall
- Continued to be on top and in front of all maintenance needs

## THE TEAM



**DOMINGO PERALES**

*Maintenance Manager*

“My favorite part of the job is my coworkers and the work environment. Sometimes, work can be stressful, but th environment is laid back.”



**RAMON DIAZ**

*Landscaping Lead*

“I love it here. I like the people I work with. It’s fun, but we still get a lot done. ”



**ROBERT BELL**

*Maintenance Tech*

“The whole staff is family friendly. We all support each other.”



**DAVID MOYA**

*Maintenance Tech*

“I learn every day. If I don’t know how to do something, I want to learn it.”



**JESSE RIZO**

*Maintenance Tech*

“I work with friendly people. That makes a big difference.”



# RECREATION & EVENTS



**3300+**  
EVENT PARTICIPANTS



**TOP EVENT**  
**HAUNTED HOUSE**  
947 PARTICIPANTS



**1,011**  
ATHLETIC  
PARTICIPANTS



**TY SIMPSON**

*Recreation Manager*

"I enjoy being able to work with people of all ages every day."

## ATHLETIC LEAGUES

The Recreation Department at the Great Northwest is responsible for organizing and monitoring all of the youth and adult athletic leagues throughout the year. We offer 6 different leagues that play year round. Families have joined our league simply because they heard it was the best in the city. Once people sign up for Great Northwest sports, they tend to stay for the remaining tenure of the child's youth athletic career. No matter what time of year, there's always something going on at the Great Northwest, whether it be on the court, on the field or in the pool!

## COMMUNITY EVENTS TEAM

The Recreation Department is also responsible for 25 special events throughout the year. Our events are managed by our Community Events Committee, led by Connie Chavez. This great group of volunteers spend hours planning and organizing each event, to make sure each

one is the best it can be. Some of our most popular events include our Dive-in movies, the Easter Egg Hunt, our Annual Car Show and, of course, our very popular Haunted House & Hayride. Just like our athletic programs, there is always an event approaching at Great Northwest.

## POOL STAFF

The Recreation Department can never be too busy. Along with events and sports, there is also the responsibility for the management of the pools, which includes personnel management, Barefoot Café management, and the organization of our Swim Instruction Program. From May to September, the Recreation Department grows from 1 employee to 30 employees. We have some of the most loyal, competent and caring summer staff members that you will ever meet. These young men and women are a great addition to the Great Northwest staff family during the summer months.

## VOLUNTEERS

The backbone of everything we do in the Recreation Department are the volunteers. Volunteers range from students needing credit for school programs to parents wanting to coach their kids in their first sports experience. The Recreation Manager works very closely with all volunteers, school sponsors and community leaders. Partnership and community are key words associated with volunteers at the Great Northwest. Without Them, there would not be an Us.

**"PARTNERSHIP AND COMMUNITY ARE KEY WORDS ASSOCIATED WITH VOLUNTEERS AT THE GREAT NORTHWEST. WITHOUT THEM, THERE WOULD NOT BE AN US."**

# 14 | 2016 GREAT NORTHWEST SECURITY



## 2016 OVERVIEW

The Security department began 2016 sporting a new 2016 Toyota Tacoma and, as the community has seen, we changed our uniforms. We went to black slacks and changed our shoulder patch to show our new GNW logo. We still continue to provide 24/7 patrol coverage, residential services, as well as security for the Association's facilities.

## RESIDENT SERVICES

In 2016 our community experienced a year in which crime was up. This was a trend that occurred throughout our city and the country. As we continue to support the community in other ways (residential services) as we will mention below, we make every effort to educate the community in securing their property and taking precautions to ensure their property is secured.

- **Calls Made to Security:** We made 1,847 calls last year, which was slightly up at 1.1%. This tells me the community is continuing to be involved with what is happening in their immediate neighborhood.
- **Out of Town Home Checks:** We made 4,847 checks to members' homes while they were out of town—a drop of 3.9%. Please inform us when you are out of town and we will gladly watch your homes.
- **Special Watch Checks:** We made 723 checks, which is also down by 12.6%. I consider this a good number. People in the community are having fewer issues with people in their lives.
- **All Other Residential Services:** We were up 7.4%. This tells me that our department is getting our message out about the services we provide.
- **Deed Restriction Notifications:** Our department assists the DRACO Department with enforcement in violations concerning vehicles, trailers, oversize vehicles and parking on grassy areas of yards. We were up 15.2% in the notices that we wrote and delivered to residents.
- **Safety Awareness Notices:** Safety notices are not violation notices, thus no mandatory actions are required. Of course, be mindful of the notice the safety issue has identified and take actions to correct it. This is for the safety of you and your family.



**1847**  
SECURITY CALLS



**4% INCREASE**  
BURGLARY OF  
RESIDENTS/BUILDINGS



**54.4% INCREASE**  
BURGLARY OF VEHICLES



**15.2% INCREASE**  
THEFTS



**ROGER BURTON**  
*Security Chief*

“Working here, I am able to make a difference.”



## COMMUNITY SAFETY

Let's get into what I, and most others, consider the most important item to be discussed. **Crime in the community.** To assist in making our community safer, the Security Department continues to have a strong relationship with the San Antonio Police Department (SAPD), allowing them to engage with the Great Northwest community.

Our community continues to be very low on violent crime. Most violent crime we see comes from family members. All other violent crimes are uncommon in our community (knock on wood). If there was ever a spike in violent crime of any nature, SAPD would be very active in covering it.

Let's talk about the spike in crimes we had last year:

- **Burglary of Resident/Buildings:** We do not believe this year's 4% increase is a trend. We have pretty much leveled off from the highs of a few years back. Continue to be vigilant and notify Security when you noticed suspicious activity or people in the area.
- **Burglary of Vehicles:** We had a large increase of 59.4%. Is this a concern? Yes. However, 17 of these vehicle burglaries happened over a Friday and Saturday period. Without that anomaly, we would have been up about 13.5%. This is still too high and is an area we need to work on. Between residents, neighborhood watch (GNWatch), C.O.P., Dog Walker Watch volunteers, and the Security Department, I believe we can have a positive effect on this number next year. Remember, do not leave anything easily seen in your vehicles and always secure your property. Doing those two things will reduce vehicle burglaries.
- **Thefts:** We were up by 15.2%. Most thefts are from items being stolen from residents' backyards, or from items that are located in the front yard, such as landscape ornaments, potted plants, bicycles and personal items like cell phones. Please secure your items and make it difficult for thieves.

These areas can be managed in a positive way by educating the public, the GNW Teams and Committees working side by side with the Security Department. Please continue to report suspicious activities, persons and vehicles that are in the neighborhood. Let's reduce these areas of crime in our community.

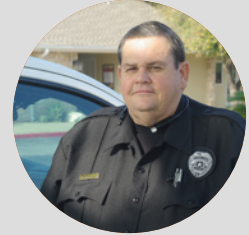
## OFFICERS



**PINKEY CLINKSCALES**  
Assistant Security Officer

*Assistant Security Officer*

"It is a delight to work at a place to see what your assessments are put on."



**CARL BARRELLA**  
Security Officer

"When we work, we have established a tight bond between our peers and bosses."



**JESSE ALARCON**  
Security Officer

"At the Great Northwest, I interact with all kinds of people. I love that."



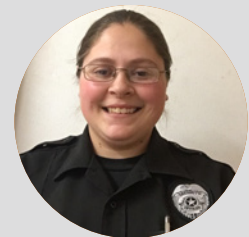
**RUBEN GARCIA**  
Security Officer

"Working with the great people of the GNW makes me feel like we are one big family."



**FRANK OLIVENCIA**  
Security Officer

"It's nice to work in an environment where there is a great camaraderie."



**JESSICA ROZINEK**  
Security Officer

"The employees are like family. We talk about our hobbies, what we do on days off and how are families are doing."

# 16 | 2016 GREAT NORTHWEST VOLUNTEERS



The goal of the A-Team is to enhance the appearance of common areas through improvement projects, and private property in the GNW by providing one-time or limited ongoing assistance to residents who are unable to keep up their property.

## 2016 ACCOMPLISHMENTS

- A-Team helped clean up the GNW Greenbelt. What a difference it is to see it so clean.
- SARA presented a program about Rain Gardens.
- Assisted with two bulk/brush Dial-A-Trailers.
- In conjunction with GNWatch hosted our second annual Appreciation dinner for our first responders, GNW staff, National Night Out hosts and team volunteers.
- Planned and coordinated the clean-up of the west and east sides of Tezel Road.
- Patrolled GNW and abated graffiti in and around our seven subdivisions.
- Attended Terminate Graffiti Meetings with SAPD, SA Neighborhood Services Graffiti Coordinator.
- Participated in a Graffiti wipeout with COSA DSD.
- Worked with other HOAs to report and buff graffiti in their communities. (i.e. Northwest Crossing, Hidden Meadows and Meadow Trace).
- Painted the picnic tables and trash receptacles throughout GNW.
- A-Team Lawn Busters assisted GNW residents who through no fault of their own could not mow their yard.
- Cleaned up the GNW picnic area by the soccer fields.



# Volunteer!

Neighbors Helping Neighbors

**MAY 6**

**Greenbelt Clean-Up**

**8 a.m. - 3 p.m.**

**Meet at Silver Creek Picnic Area**

**Volunteers Needed: 15+**

**(NO CHILDREN UNDER AGE 10)**

This is an area that A-Team members take pride and always look forward to cleaning up this beautiful natural area in the GNW. This is our hidden treasure. Bring a hat, sunglasses, closed-toe shoes, sunscreen, bug spray and comfortable clothes. For more information, contact Connie Stallings: 210-416-8595.

**MAKE A DIFFERENCE BY VOLUNTEERING!**

**SIGN UP ONLINE  
GREATNORTHWEST.ORG**



# 2016 GREAT NORTHWEST | 17 VOLUNTEERS



The GNWatch, Citizens on Patrol (C.O.P.), and Dog Walker Watch (D.W.W.) teams deter crime and vandalism by conducting high visibility patrols and reporting

suspicious activity to authorities, and assist the SAPD and all local law enforcement agencies and the GNW Security Department in a non-confrontational, reassuring manner.

## 2016 ACCOMPLISHMENTS

- Our Great Northwest Neighborhood Watch teams had an extremely busy year. We started out by hosting a Legislative Update with Representative Ina Minjarez and set up a recruiting booth at the first-ever GNW Volunteer Team Fest.
- Springtime brought an abundance of activity for our Dog Walker Watch Team when we hosted one training class for 11 humans and eight dogs, and patrolled four different neighborhoods in four separate walks.
- In May we traded out our old maroon polo shirts for our new GNWatch Team blue polo shirts, and kicked off our drive to collect items for the Battered Women and Children's Shelter. This drive netted over 14 bags of items for this worthy cause.
- In June we honored Officer Danny Robles on his retirement from the SAPD with a farewell barbecue dinner.
- July 4th was a special day in the Great Northwest as we celebrated our 40th Anniversary. Our "See Something, Say Something" float won the second place award. Later that month, several of our volunteers helped serve lunch for the SAPD Prue Road Substation police officers.
- In fall, we sponsored a McGruff Puppet Show and SAFD Fire Truck Display for the children of our community. Over 90 people came out to attend this event! We helped many families organize National Night Out parties, and the District 6 First Place Award went to the Townsend/Stallings/Smith NNO Party. We honored our team volunteers, National Night Out host families and our First Responders with an Appreciation Dinner. We also helped decorate the Lodge for Halloween and set up and hosted a section especially geared towards young children.
- As we closed out the year, we spread holiday joy to two GNW Families by providing gifts for their children. We also gathered several bags of toys for the Blue Santa Toy Drive and purchased a brand new McGruff Puppet for our SAFD officers.



If you would like to join the A-Team, GNWatch, C.O.P., or Dog Walker Watch, contact Connie Stallings:  
210-416-8595 • [connie\\_stallings@sbcglobal.net](mailto:connie_stallings@sbcglobal.net)

# 18 | 2016 GREAT NORTHWEST VOLUNTEERS



The Government Relations Committee keeps the GNW Board, Community Manager and its residents cognizant of issues that may affect them. We maintain contact with federal, state, city and county officials and their representatives, and neighborhood associations. When appropriate effect changes beneficial to the association through meetings and working with local government agencies.

**“We keep our eyes and ears open so you’re not left in the dark.”**

## 2016 ACCOMPLISHMENTS

- Monitored and submitted recommendations to the San Antonio Planning and Zoning Commission.
- Continued Working with District 6 Councilman Ray Lopez on possible improvements to the Greenbelt and drainage/flood channel maintenance.
- Served on various City Bond Committees. Since Association incorporation, we’ve had one to three people selected to serve on bond committees.
- Attended and reported on:
  - Northwest Neighborhood Alliance meetings
  - State and City leadership meetings.

## CURRENT PROJECTS

- We just conducted a very successful Meet the District 6 Candidates Night as well as a Meet the Mayoral Candidates Night.



# Volunteer!

Neighbors Helping Neighbors

## CONTACT

GENE GUIDO  
210-523-5258

MARK ZOLLER  
210-681-9546



# 2016 GREAT NORTHWEST | 19 THANK YOU VOLUNTEERS



## TEAM & COMMITTEE LEADERS



**MYRL BRITTEN**  
*Government Relations  
Chair*



**CONNIE CHAVEZ**  
*Community Events Team  
Leader*

(Image: with her daughter Heaven)



**GENE GUIDO**  
*Volunteer Team  
Co-Leader*



**BARBARA SCHNEIDER**  
*Architectural Control  
Committee Chair*



**CONNIE STALLINGS**  
*A-Team Leader  
GNWatch, C.O.P.,  
Dog Walker Watch*



**IDA RODKEY**  
*Strategic Planning  
Leader*



**MARK ZOLLER**  
*Volunteer Team  
Co-Leader*

## Ball Moss - Friend or Foe?

Camille Fiorillo

GNW Resident and Horticulturalist

A frequent site on our local Oaks and Persimmon trees is ball moss (*Tillandsia recurvata*). Contrary to popular belief ball moss is not a parasite; it is an epiphyte, a plant that attaches to another plant but derives its nutrients and water from the atmosphere. These are also called air plants and are commonly sold commercially. Other examples of epiphytes are orchids, lichen, and some ferns. While it is generally in the shape of a “ball” it is not a moss. It is a type of bromeliad that actually has roots and blossoms. Ball Moss is spread through bird droppings and seed dispersal by the wind.

There are several theories that ball moss can harm trees even

though it is not a parasite. One is that the roots of the ball moss can strangle the branches, particularly inner, weaker branches, so it cannot receive the proper nutrients allowing the branch to die. Another is that a massive invasion blocks enough sunlight so that photosynthesis cannot take place and that it also prevents new buds from forming.

I try to manually remove as much of the ball moss as I can reach and rely on a good Texas windstorm to help out with the top branches. There are commercial tree services that will remove ball moss as well. Kocide 101 can be applied but read the warnings and follow directions very carefully. There is anecdotal literature on using baking soda to

remove ball moss but it is not listed on the baking soda label so it is not recommended by the experts.

Some people think the ball moss provides a certain character to a tree and others that consider it an unsightly pest plant. Some crafters view it as a source of supplies. I have seen ball moss spiders at Halloween and ball moss wreaths at Christmas.

So is it a quirky native species or a potential threat? It's up to you to decide.

Here's hoping those April showers will bring May flowers. Happy Gardening!

*Camille*

## A Good Night's Sleep in the Great Northwest: *Take Care of Your Mattress*

Mark Zoller

Director and Welcome Team Leader

The mattress is one of the most used household items, and if you are like me, it doesn't get cleaned very often. I figured that if I changed the sheets regularly, that should take care of it. The next time you change your sheets, pull off your mattress pad and take a look at what lies beneath. See a few stains? Maybe a whiff of something strange? It could be perspiration seeping into the mattress, or dead skin cells, or even mites that burrow into the mattress.

**Here are a few tips to help you get a better night's sleep.**

### FLIP THE MATTRESS.

This will extend the life of the mattress and prevent sagging. During the process, move the bed frame, vacuum or sweep the floor underneath, and clean the bed frame.

### GET RID OF THE ODORS.

Try using baking soda and essential oils. Pour 1 cup of baking soda into a bowl and add a few drops of

your favorite oil. Rub the mixture into the mattress and let sit for 1 hour. Vacuum it up and enjoy the freshness. This process eliminates the dust mites which are too small to see but can live in your mattress.

### GET BLOOD STAINS OUT.

Blot the stained area with a wet cloth to remove any excess blood. Then blot it with a dry cloth. Mix together a half-cup cornstarch, 1 tablespoon salt, and a quarter-cup hydrogen peroxide. Apply the paste to the stain, and let it dry completely. Scrape away the dried paste and vacuum.

### CLEAN URINE STAINS.

Blot the stained area with a cloth to remove any excess urine. Make a solution of one part vinegar to one part water. Spray it on the stain, and let sit for five to 10 minutes. Cover entire area with baking soda. Let stand for eight to 10 hours. Vacuum up the baking soda. how it works. Sweet Dreams.



## Tezel Road Building Community Meeting

Courtesy of Councilman Ray Lopez's District 6 Office



On Thursday, April 13, 2017, Councilman Ray Lopez hosted a Community Input Meeting to discuss the former gas station located at 6644 Tezel Rd. The City purchased the property in the Fall of 2016. There were over 60 District 6 residents in attendance.

From 6pm-8pm seven different City departments/partners were on hand to present and answer any questions which included Parks & Recreation, the Howard W. Peak Greenway Trail System, San Antonio Public Library, Transportation & Capital Improvements (TCI), San Antonio Parks Police Department, VIA and Slay Architecture. The meeting was held on site so residents could take a tour of the facility inside and out.

"This facility is a great addition to the District, the purpose for this meeting was to assist our office in making a smooth transition for the next Councilmember so he or she is made aware of what the community would like to see in this facility." stated Councilman Lopez.

Brandon Ross representing the Howard W. Peak Greenway Trails presented a plan to add a trail connection in that area that has already been funded by the 1/8th Sales Tax. The Linear Creek Parks Development Program, which provides sales tax funding for the land purchases and trails development, was last approved by voters in 2015.

### TOP INPUT RESULTS:

- 25- SAPD/Park Police presence
- 20-Meeting Hall use
- 18-Farmer Market use
- 17-Animal Care Services
- 13-Library services
- 10-Metro heath
- 10-Human services
- 9 -Bike rodeo
- 8-Specialty lighting
- 7-Development services
- 7-Murals
- 7-311 call center
- 6-Grow over graffiti
- 5-Fire department presence



As we enter into my final days as your City Council Representative. I would sincerely like to thank you for allowing me to serve as your Councilperson for the last 8 years. I have enjoyed all aspects of my time representing you, especially getting to know so many of the residents. During my tenure we have made some great strides in District 6. Some of the larger projects are the Alicia Trevino Lopez Senior Center, the Shaenfield Bridge, the Potranco Branch Public Library/YMCA, and the expansion of Loop 1604 in the Northwest corridor.

As my staff and I transition to the next Councilmember, it is important to make sure that any, and hopefully all, issues have been addressed to ensure that constituent requests do not fall through the cracks. My staff and I are here to help in any way we can and continue to be available in the office until, at least, the end of May. If you have any issues, please contact us at (210) 207-3749. My heartfelt thanks go out to my staff for always working to make sure that all issues are addressed and for helping to make a smooth transition for the next Councilperson.

Councilman Ray Lopez

## May Make & Take Classes

With Michael and Jennifer

### Mommy/Daddy & Me Make and Take:

You and your little ones will have a great time making some non toxic products to incorporate into your everyday lives.

We will be making:

- Princess/Superhero Roll-on \$6
- Bubble Bath/Body Wash \$6
- Scented Playdoh \$6
- Mom/Dad Happy Roll-on \$6

You are welcomed to make one or all items listed while supplies last. Make 2 for \$10.00 or all 4 for \$20.00. All supplies are provided all we need is you and your kiddos.

### Thursday May 25, 2017 @ 6:30pm

*Summer Days Make & Take:* Summer days and nights are soon approaching. We want to help you get ready for the long hot days ahead by equipping your families with some must have essentials.

We will be making:

- Bug Off Outdoor Spray \$6
- Itch Relief Roll-on \$6
- Sun Protection (Adults/Kids) \$6
- Cool Summer Misting Spray \$6

You are welcomed to make one or all items listed while supplies last. Make 2 for \$10.00 or all 4 for \$20.00. All supplies are provided all we need is you and your kiddos.

### About Michael and Jennifer Lara

*We are Michael and Jennifer Lara and this is Sophia and Samantha (image right).*

*Our mission in bringing awareness and education to our community through our workshops is simple. We want better for our children.*

*Through our research we have discovered the truth about chemical dangers and how using every day cleaning products and personal care products with certain chemicals is hurting our bodies. We have been mem-*

*bers of the Great Northwest*

*Community for 4 years and want to help our neighbors make better choices for their families as well.*



## Who are we at Zumba? We are...

Pretty much the most awesome workout ever. Dance to great music, with great people, and burn a ton of calories without even realizing. The class that started the dance-fitness revolution and changed the way we look at a “workout” forever. It’s fun, effective and best of all? Made for everyone! We take the “work” out of workout, by mixing low-intensity and high-intensity moves for an interval-style, calorie-burning dance fitness party. Once the Latin and World rhythms take over, you’ll see why Zumba Fitness classes are often called exercise in disguise. Everyone is welcome! Kristen and I have been teaching together for several years now and love it. Zumba has a way of bringing people together and encourages a healthy active lifestyle. We are so pleased to have joined in with this wonderful community. We hope that you’ll come join us every Monday, Tuesday and Thursday at 6:30pm.

*Samantha Scott*



**.W.L.S.**

## HEADIN’ TO THE OLD WEST IN MAY

Everyone in the GNW knows how much the OWLS like to get around!

In May the OWLS plan to travel out to a ranch in Boerne! It’s called the Enchanted Springs Ranch which is really a re-created 1800s Western town that has been used in films, commercials and special events. Daily shows include “Pistol Packin’ Paula Show” “Doc Dakota Medicine Show” and stunt shows. There are walking tours and tractor wagon rides. The cost is just \$7....for a Chuck Wagon meal it would be \$14.

The OWLS meeting, travel and dining out days are all on Tuesdays, but the Enchanted Springs Ranch isn’t open then so they will have to travel on Wednesday May 17th, leaving the Lodge at 10 AM.

**Join the Older, Wiser, Leisurely, Seniors (O.W.L.S.) club!  
Contact Pat Walker • 210-521-2918**



# MAY CALENDAR

■ Silver Creek ♦ Emerald Valley

SUN	MON	TUE	WED	THU	FRI	SAT
	<p>1</p> <p>Tumble Tots ■ 12:30 • \$10</p> <p>ACC Mtg ■ 4:30 P</p> <p>Zumba ■ 6:30 P • \$5</p> <p>Poker ■ 7 P</p>	<p>2</p> <p>Mahjong ■ 6 P</p> <p>Zumba ■ 6:30 P • \$5</p>	<p>3</p> <p>Flamenco ■ 10 A • 2.50</p> <p>Dominoes ♦ 11 A</p> <p>Tumble Tots ■ 5:30/6:30</p> <p>Chess ♦ 6 P</p>	<p>4</p> <p>ANNUAL MEETING OF MEMBERS ■ 7:30 P</p>	<p>5</p>	<p>6</p> <p>Greenbelt Clean ★ 8</p> <p>SC Picnic Area *Weather permitting</p>
<p>7</p>	<p>8</p> <p>Tumble Tots ■ 12:30</p> <p>Zumba ■ 6:30 P • \$5</p>	<p>9</p> <p>O.W.L.S. Luncheon ■ 11 A</p> <p>Mahjong ■ 6 P</p> <p>Zumba ■ 6:30 P • \$5</p>	<p>10</p> <p>Flamenco ■ 10 A • 2.50</p> <p>Dominoes ♦ 11 A</p> <p>Tumble Tots ■ 5:30/6:30</p> <p>Chess ♦ 6 P</p>	<p>11</p> <p>Line Dancing ■ 10 A</p> <p>Kid's Make &amp; Take ♦ 10 A</p> <p>Ballet ■ 3:15 P • \$15</p> <p>Zumba ■ 6:30 P • \$5</p> <p>GNWatch ♦ 6:30 P</p>	<p>12</p>	<p>13</p> <p>Spring Market Day ■ 9 A - 4 P</p>
<p>14</p>	<p>15</p> <p>Tumble Tots ■ 12:30 • \$10</p> <p>ACC Mtg ■ 4:30 P</p> <p>Zumba ■ 6:30 P • \$5</p> <p>Poker ■ 7 P</p>	<p>16</p> <p>Mahjong ■ 6 P</p> <p>Zumba ■ 6:30 P • \$5</p>	<p>17</p> <p>Flamenco ■ 10 A • 2.50</p> <p>Dominoes ♦ 11 A</p> <p>Tumble Tots ■ 5:30/6:30</p> <p>Chess ♦ 6 P</p> <p>Book Club ■ 7 P</p>	<p>18</p> <p>Line Dancing ■ 10 A</p> <p>Ballet ■ 3:15 P • \$15</p> <p>Zumba ♦ 6:30 P • \$5</p> <p>Reg. BOD Mtg ♦ 6:30 P</p>	<p>19</p>	<p>20</p>
<p>21</p>	<p>22</p> <p>Tumble Tots ■ 12:30 • \$10</p> <p>Zumba ■ 6:30 P • \$5</p>	<p>23</p> <p>Mahjong ■ 6 P</p> <p>Zumba ■ 6:30 P • \$5</p>	<p>24</p> <p>Flamenco ■ 10 A • 2.50</p> <p>Dominoes ♦ 11 A</p> <p>Tumble Tots ■ 5:30/6:30</p> <p>Chess ♦ 6 P</p>	<p>25</p> <p>Line Dancing ■ 10 A</p> <p>Make &amp; Take ♦ 6:30 P</p> <p>Ballet ■ 3:15 P • \$15</p> <p>Zumba ♦ 6:30 P • \$5</p>	<p>26</p> <p>Dive-In Movie Night ■ 8:30 P</p> <p>Featuring Moana</p>	<p>27</p> <p><i>Pool Hours 11 A - 7 P</i></p>
<p>28</p> <p><i>Pool Hours 11 A - 7 P</i></p>	<p>29</p> <p>Memorial Day Pool Party &amp; BBQ ■ 4 P</p>	<p>30</p> <p>Mahjong ■ 6 P</p> <p>Zumba ■ 6:30 P • \$5</p> <p>ACC Mtg ■ 4:30 P</p>	<p>31</p> <p>Flamenco ■ 10 A • 2.50</p> <p>Dominoes ♦ 11 A</p> <p>Tumble Tots ■ 5:30/6:30</p> <p>Chess ♦ 6 P</p>	<p>1</p> <p>Line Dancing ■ 10 A</p> <p>Ballet ■ 3:15 P • \$15</p> <p>Zumba ♦ 6:30 P • \$5</p>	<p>2</p>	<p>3</p>




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## REAL ESTATE

### REALTOR@ NEXTDOOR

Buying or selling a home in 2017? CALL Carlos w/ eXp Realty NOW! DIAL 210-954-9314 TODAY! Carlos.delacruz@exp-realty.com

### NEIGHBORHOOD REALTOR

My name is Rick Humphreys with Realty Executive Access. I've been a resident of the Great Northwest since 2003. If you want to sell your home or buy one, please call me at 210-324-1769. Visit my website: www.RickSellsSATX.com. I am looking forward to hearing from you soon!

## HOME REPAIR

### 3 T PLUMBING

Family Owned & Christian Based. Call Bryan, Master Plumber (LIC#M39336) at 210-323-6066. plumbermant@yahoo.com. www.3tplumbing.com

### \$9.50 SERVICE CALL

Repairs for Refrigerators, Stoves, Washers, Dryers, and freezers. 1 year warranty. Quick service. Contact Marcus at 210-291-5431.

### AAA BEST APPLIANCE REPAIR

\$25 Service Calls, Free w/ repair. Warranty on parts and labor. Same Day Service. Call Tyson at 210-914-0640

### AIR CONDITIONING REPAIR

Service & Installation. "Amigos" same day service. Reasonable pricing. "Doing the job right the first time." 210-393-7421

### CANTU PLUMBING

With Sewer Camera Inspection. License #RMPM12400. Insured for your protection. Residential and Commercial. Call 256-1868.

## LAWN CARE SERVICES

### YARD SERVICE

I have over 20 years of experience. I am a teacher for NISD. I can cut, trim, and edge (all for a free quote). Ken 210-378-0369.

### HANDY MAN

Roofing Fencing Paint Sheet Rock Tile. Call 210-542-2185

### LAWN CARE & HOME SERVICE

LAWNS - Mow, edge, blow hedges. TREE - pruning & trimming. PRESSURE WASHING - sidewalks. 210-371-9794 FB@Adamah1.net

### LAWN AND FENCE WORK

Lawn mowing includes blowing and edging. Repair and replace wood fences. Junk removal. FREE ESTIMATES. Call Mike 210-857-4935.

### LOYALTY LAWN CARE

Mowing, Edging, Trimming, Clean Ups, & Gutter Cleaning. Great references from GNW residents! Call Eduardo at 210-391-0072.

### YARD WORK

My name is Daniel Garcia. I do yard work part-time. Free estimates. Text me @ 210-909-3894. Or email me at foxnfox@hotmail.com.

### POWER WASH

Driveways. Sidewalks. Free Estimates. Fair Prices. Courteous GNW Resident. 710-3049. Pls. leave msg. if no answer.

### HANDYMAN

Call Mike 210-608-2259

### VILLARREAL LAWN & HANDYMAN

Edging, mowing, blowing tree, hedge trimming, pruning, mulching, lead removal, yard/lot clean up, fence/deck repair. Phone: 210-717-1665

### MARTY'S LAWN SERVICES

Lawn Services: \$25 to \$50. Pressure washing available. Call Tony at 210-552-3736 or Marty at 210-322-4619

## LOCAL SERVICES

### SAFE SHIP - PACKING, SHIPPING, UHAUL RENTAL LOCATION

Packing, Shipping, USPS, FEDEX, DHL. U-HAUL Rentals & Shipping/Packing supplies. 9257 Culebra Rd, SATX 78251. 210-446-4735/ sanantonio@safeship.com

### AFTER HOURS NOTARY

Now serving the GNW! Call 210-740-5079. Notario Publico - se habla espanol lla me 210-740-5079.

### AUTO REPAIR

GNW residents auto repair and service. Servicing most makes and models. Call Andrew @ 443-564-9100 or Robert @ 210-516-5615.

### MOVING?

Let me help you find your next house or apt. No worries about high pressure. Joshua 210-705-3674.

## COMPUTER/TECH

### FREE TV ANTENNAS 5235836

### NETWORK CABLING

Voice/data structured cabling. Fiber in-

stall and termination. Extensions and troubleshooting. Call Joe 210-834-1747

### MAC / IPHONE / IPAD HELP

Training, upgrades, networking, troubleshooting. 210-273-5927 www.MacAnswers.com

### CASH FOR IPHONES, IPADS

Have a damaged Apple device you don't use? I'll buy it for cash! Must be unlocked! Text 210-608-7023

## PARTY SERVICES

### PHOTOGRAPHY FOR ALL OCCASIONS!

Find us on Facebook! @MBCPhotographySATX Txt 210-421-7749 for more info.

## CHILD / PET CARE

### HOME DAYCARE

Registered home daycare, Monday thru Friday, 6 am to 6 pm. Location 9824 Village Basin. Contact Veronica Villarreal. Call/Text 210-313-9679.

### LOCAL BABYSITTING

Babysitting with reasonable pricing. Available nights and weekends. Call/text 210-996-5488.

### PET SITTER NIGHT & DAY

20 yrs experience! Ask for Donna. Call 210-521-9111.

## FOR SALE

### FURNITURE FOR SALE

Contact owner. Connie 210-462-9953

### ANTIQUE BED FOR SALE

Full size wooden \$300.00. 998-9482

### CAT TREES FOR SALE

I make and sell cat trees. Contact for availability or have me customize one. 210-719-3495.

### 2000 DODGE STRATUS \$2100

98700 Miles, power windows, AC and heater working, new timing belt and water pump, four new shocks and 3 engine mounts. Rear brake job, valve cover gasket, call 210-521-5832.

### 2 BEDS

1 kg headbrd + ftbrd; rails. 1 TWN head+ftbrd white + trundle mat on kg size. Call 210-521-5274

### FOR SALE

VW Passat Rubber Mats. King size headboard and free standing brass towel rack. Head board is brass. 326-8690

# 26 | 2016 GREAT NORTHWEST COMMUNITY EVENT CALENDAR

**MAY. 4 2017**

## **ANNUAL MEETING OF MEMBERS |**

Gathering of members where an overview of the year is presented.

GNW Lodge • 7:30 PM

**MAY. 13 2017**

## **SPRING MARKET DAY |**

Handmade items, one-of-a-kind décor, candles and foods. We have it all at our Spring Market Day. GNW Lodge • 9 AM - 4 PM

**MAY. 26 2017**

## **DIVE-IN MOVIE NIGHT |**

We'll be featuring *Moana* at our Silver Creek pool for a refreshing, Friday family night. Silver Creek Pool • 8:30 PM

**MAY. 29 2017**

## **MEMORIAL DAY BBQ**

**POOL PARTY |** Make your Memorial Day a family event at our annual BBQ Pool Parties. Silver Creek Pool • 4 PM

**JUN. 17 2017**

## **NEW RESIDENTS AND NEIGHBORS MEET N' GREET |**

Meet your neighbors and learn more about the community. GNW Lodge • 10 AM

**JUN. 30 2017**

## **FAMILY DIVE-IN MOVIE**

**NIGHT |** We'll be featuring a family-friendly film (to be announced) at our Silver Creek pool for a refreshing, Friday family night. Silver Creek Pool • 8:30 PM

**JUL. 4 2017**

## **INDEPENDENCE DAY PARADE & BBQ |**

Don't miss the wonderful floats and festivities of our Independence Day Parade and BBQ. Route: Emerald Valley Lodge to

Silver Creek Lodge • 10 AM

**JUL. 28 2017**

## **FAMILY DIVE-IN MOVIE**

**NIGHT |** We'll be featuring a family-friendly film (to be announced) at our Silver Creek pool for a refreshing, Friday family night. Silver Creek Pool • 8:30 PM

**SEP. 4 2017**

## **LABOR DAY BBQ POOL**

**PARTY |** Celebrate Labor Day with us with hot dogs, lemonade, and a dip in the pool. Hot dogs are given out on a first come, first serve basis. GNW Lodge • 4 PM

**SEP. 16 2017**

## **END OF SUMMER POOL**

**PARTY |** Say goodbye to summer at the last pool party of the year. SC Soccer Fields • 11 AM

**OCT. 3 2017**

## **NATIONAL NIGHT OUT |**

Join one of the neighborhood's National Night Out block parties as we shine the light on crime and drug prevention. Host a party or be a sponsor! Contact Connie Stallings: 210-416-8595. Varies • 6-10 PM



**OCT. 7 2017**

**FALL YARD SALE |** Why wait for Spring cleaning? Clean out the house and sell your extra items. SC

Soccer Fields • 8 AM - 2 PM

**OCT. 14 2017**

## **FALL BULK DROP OFF |**

Help keep the community, and your house, clean. Drop off any of your bulk items that you no longer need. Emerald Valley & Timberwilde Elementary Parking Lots • 8 AM - 2 PM

**OCT. 14 2017**

## **7TH ANNUAL CAR SHOW |**

For the 7th year running, we featuring vehicles from 8 different categories, with great prizes. Think your ride is worthy of Best in Show? SC Soccer Fields • 5 PM - 9 PM

**OCT. 21 2017**

## **NEW RESIDENTS AND NEIGHBORS MEET N' GREET |**

Meet your neighbors and learn more about the community. GNW Lodge • 10 AM

**OCT. 28-29 2017**

## **HAUNTED HOUSE & HAY-RIDE |**

A beloved Great Northwest tradition, enter our haunted house if your dare to be scared. A children's area is available. GNW Lodge • 7 - 9 PM

**NOV. 11 2017**

## **VETERAN'S DAY CEREMONY |**

Join us as we honor all those who served with a special guest speaker and refreshments afterwards. GNW Lodge • 11 AM

**NOV. 18 2017**

## **CHRISTMAS MARKET DAY |**

Don't miss out on unique holiday gifts, from knitted scarves to hand-carved wooden décor. GNW Lodge • 9 AM - 4 PM

**DEC. 1 2017**

**SANTA'S WONDERLAND |** Santa stops by the Great Northwest



# POOL CALENDAR

to take Christmas lists and pictures by Lance Meyer Photography. We'll have a kid's craft table, hot chocolate, and cookies. *GNW Lodge* • 7 - 9 PM

## DEC. 11-12 2017

### HOLIDAY LIGHTS JUDGING |

Light up the Great Northwest during our Holiday Lights & Decorating contest. *Varies* • 6-9 PM

## JAN.1 2018

**POLAR BEAR SWIM** | A great GNW tradition since 1991, residents bring in the New Year with a cold swim in our pools. *Silver Creek Pool* • 11 AM

## FEB. 2018

### VALENTINE'S DAY PARENT & CHILD DANCE |

New to the Great Northwest this year! Celebrate Valentine's Day early with the ones you love — your children. \$5 per person. Proceeds go to a spaghetti dinner and Great Northwest Recreation. *GNW Lodge* • 7 - 9 PM



## APR. 2018

**EASTER EGG HUNT** | A family favorite! Bring your children for a fun egg hunt, followed by pictures with the Easter Bunny. *SC Soccer Fields* • 11 AM

## APR. 2018

**SPRING YARD SALE** | April's the perfect time for a yard sale. With 71 spots, it's always a HUGE event and a great time to clean out your closet. *SC Soccer Fields* • 8 AM - 2 PM

## APR. 2018

**SPRING BULK DROP OFF** | Help keep the community, and your house, clean. Drop off any of your bulk items that you no longer need. *Emerald Valley & Timberwilde Elementary Parking Lots* • 8 AM - 2 PM



## JUNE 2017

**JUNE 1 - CLOSED**

**JUNE 2 - JUNE 30**

<b>MONDAY</b>	EV Closed SC 11-8
<b>TUESDAY</b>	SC Closed EV 11-8
<b>WEDNESDAY</b>	11-8
<b>THURSDAY</b>	11-8
<b>FRIDAY</b>	11-7
<b>SATURDAY</b>	11-7
<b>SUNDAY</b>	11-7

## JULY 2017

**JULY 1 - 31**

<b>MONDAY</b>	EV Closed SC 11-8
<b>TUESDAY</b>	SC Closed EV 11-8
<b>WEDNESDAY</b>	11-8
<b>THURSDAY</b>	11-8
<b>FRIDAY</b>	11-7
<b>SATURDAY</b>	11-7
<b>SUNDAY</b>	11-7

## AUGUST 2017

**AUGUST 1-21**

<b>MONDAY</b>	EV Closed SC 11-8
<b>TUESDAY</b>	SC Closed EV 11-8
<b>WEDNESDAY</b>	11-8
<b>THURSDAY</b>	11-8
<b>FRIDAY</b>	11-7
<b>SATURDAY</b>	11-7
<b>SUNDAY</b>	11-7

**AUGUST 21-31**

(CLOSED MON-FRI)

<b>SATURDAY</b>	11-7
<b>SUNDAY</b>	11-7

## SEPTEMBER 2017

**SEPTEMBER 1-4**

<b>FRIDAY</b>	CLOSED
<b>SATURDAY</b>	11-7
<b>SUNDAY</b>	11-7
<b>MONDAY</b>	11-6

**POOLS  
CLOSE  
SEPTEMBER  
5**



Haunted House - October 30-31



Polar Bear Swim - January 1



Independence Day Parade- July 4

Market Days - May and November



Veteran's Day - November 11

National Night Out - 2<sup>nd</sup> Tue. in October

GREAT NORTHWEST COMMUNITY IMPROVEMENT ASSOCIATION, INC  
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