



PASSAGES

THE OFFICIAL PUBLICATION OF THE GREAT NORTHWEST COMMUNITY IMPROVEMENT ASSOCIATION, INC.

2021
 JANUARY / FEBRUARY
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Passages Survey

2021 ASSESSMENTS OF \$283 IS DUE

Assessments are due before January 31, 2021 to avoid late fees.
 You can pay on the website, www.greatnorthwest.org, in office or over the phone

Everything You Need to Know About Your 2021 Assessments

2021 Annual Assessments Are the Same as 2020

Your Assessments for 2021 will be \$283, the same as 2020. The annual statement for the 2021 assessments and any unpaid balance was mailed the first part December. The look of the statement is the same format used by our new bank, BB&T. Please read the statement carefully - it has important information, and, a required coupon that is needed to process your payment.

Payment Options

With the Association's change of banks these payment options give you more accurate and convenient ways to pay through BB&T Bank - Association Services.

IT'S REALLY IMPORTANT -- DON'T FORGET THE COUPON!

elect new homeowners to fill the expiring director seats with new terms. Any owner who is interested in running for election to the Board must complete an application and provide certain other information. If

Assessments are due **January 1** for the new year and officially become late **February 1**. If you have paid your assessments before January 31 or signed up for a payment plan to pay them in monthly installments, your assessment account is not subject to the additional collection actions or fees below. Following is a graph that shows the 2020 assessment rate for one year for an Improved Lot and collection activities, additional collections costs and fees that apply.

DUE DATE	COLLECTION PROCESS	RATE
January 1	Annual Assessments	\$283.00
February 1	Late: 1 st Collection Charge	31.00
March 1	Late: 2 nd Collection Charge	45.00
Any Time	Payment Plan Set Up Fee (<i>Waived in January</i>)	25.00
December 31	Interest on unpaid assessments	16.98
Starting April	Transfer accounts to attorney	Various Attorney Rates & Fees

Continued on page 7...

2021 Board Elections

Every year the terms of 2 or 3 directors of the Board of Directors expires and an election takes place to reelect or elect new homeowners to fill the expiring director seats with new terms. Any owner who is interested in running for election to the Board must complete an application and provide certain other information. If you're an owner of property in the Great Northwest, whether or not you reside in the Great Northwest, and you're interested in running for election, here's a summary of the process:

Association's main office at 8809 Timberwilde Drive, San Antonio, Texas 78250, right across the street from the Timberwilde Elementary School. Office hours are Monday through Friday 10 a.m. to 7 p.m. To complete the form, you will need the signatures of 5 other property owners (not tenants) who are Members in good standing, which means they need a \$0 balance on their Association accounts. These 5 owners nominate you by signing their name to your nomination form.

Complete a Nomination Application

Nomination packages are available at www.GreatNorthWest.org or at the

Continued on page 7...

Board of Directors

2020-2021



Established in 1976

Mission: To improve the quality of life of Association members, and preserve and increase the value of Association members' properties.

Chair

Brian Stives

Directors

Efrain Sosa

Gabe Briones

Vice Chair

Essy Lechon

Jo Ann Fernandez

Lori Calzoncit

Mark Zoller

Board Briefs

Each Board meeting takes a couple of hours as the Board considers items of business on the agenda. While Board Briefs list decisions made by the Board, Members are encouraged to attend meetings to hear the Board as it discusses and debates matters upon which decisions must be made.

DECISIONS MADE OR ACTIONS TAKEN BY THE BOARD OF DIRECTORS:**October 15 Regular Board Meeting**Kuwamura Park Teeter Totter

- CM Gates presented to the Board the purchase and installation cost for this play equipment totalling \$2,800. The Board approved the project.

November 21 Regular Board MeetingSilver Creek Basketball Court

- CM Gates presented to the Board three bids for the replacement of the chain-link fence with vinyl coating. The Board took the recommendation of the Maintenance Manager and approved one of the bids: De La Garza Supply & Co.

December 3 Executive Board MeetingCovid-19 Related Open/Closures

- The Board, due to the City's restrictions on social gatherings of no more than 10 people, made the consensus to cancel the Polar Bear Swim and basketball season.

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210.681.2983

This is OUR Great Northwest HOA

by Lori Calzoncit

Director, Board of Directors



One day in June, I got a phone call from one of the GNW Board members asking if I would be interested in filling a vacant position on the Board. He had seen the work I had done with the Senior 2020 parade, and he thought of me. "It would only be until May 2022 and we only meet twice a month", he said to try to convince me to join. After some consideration, I decided I would give it a try. Having lived in the Great Northwest for over 20 years, I have always been involved in small ways. My husband and I coached our oldest daughter's soccer team. I had been team mom for years coordinating snacks and end of season parties. Our Girl Scout Troop had taken part in service projects within the community. But I had only been to a few Board meetings in all those years. I only showed up if it was something that I thought affected me directly – a walking path being built behind my house, acknowledgment for our Girl Scouts' projects, or a meeting to discuss crime on my street.

After serving on the Board for the past months, I realize that every decision made affects me and YOU!

As residents and homeowners of the Great Northwest, we are all affected by every decision made at every meeting. Our dues fund the projects that the Board decides to take on. Our dues fund the maintenance of the Lodge, pool, playgrounds, entrances, and facilities. Our dues fund the salaries of the staff that keep the Great Northwest running smoothly. As residents and homeowners, we benefit from those projects, those amenities, and the hard-working staff.

My message this month is very simple - This is OUR Great Northwest Homeowner's Association, and WE should all be more involved. I am challenging everyone who reads this to try to attend at least one Board meeting in 2021-either in person or via zoom. If you are not already following the Great Northwest on Social Media, start this year. Find out what is going on in OUR community. Find out what projects are in the works, where our dues are being spent, who is working hard in the Great Northwest office or out in the field. Look for opportunities to volunteer, voice your opinion, and possibly meet some new neighbors in the process.

I am thankful for the opportunity to serve as it opened my eyes to all that goes on behind the scenes to create the great community in which I live. Instead of only showing up for the agenda items that I think affect me, I now see that every agenda item is important and affects me and every resident in the Great Northwest. I hope to see you soon at one of OUR Great Northwest Board meetings!

45th Anniversary Celebration

2021, excitingly enough, marks the Association's 45th anniversary and we're celebrating like there's no tomorrow; just a little low-key.

We'll be applying our new logo on all of our materials this year to commemorate the 45 years of service to the community. Thank you, residents, for the long journey and see you all for the 50th.



PASSAGES

The Great Northwest Community Improvement Association, Inc. and its monthly publication, Passages, is nonpartisan and does not endorse candidates for political office.

Photographs taken at Great Northwest events and/or on GNW property are the property of GNW and can be used in Great Northwest media, on our website, Facebook, in Passages, on marketing materials, or for any purpose as decided exclusively by GNW.

Passages is delivered by carriers to the door of each home in our Association on a bi-monthly basis.

Advertising in Passages does not imply endorsement by the Great Northwest Community Improvement Association, Inc.

Any erroneous statement will be corrected if brought to the attention of the publisher. The publisher reserves the right to reject any advertisement at any time. Submit articles, photos, and other information via email to: editor@greatnorthwest.org

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WATCH FACEBOOK AND EMAILS FOR EVENT UPDATES!

COMING SOON

FEB 6 • Valentine's Day Dance

6 pm - 9 pm, Silver Creek Lodge

Spend an evening with your children at our parent & child dance! Don't miss out on this special event for that special moment. Sales start on January 2. Only 115 tickets are available so grab them early! They go fast. All proceeds go to the GNW Scholarship fund.

Masks and social distancing is required

TBD • New Resident and Neighbor Breakfast

11 am, Silver Creek Lodge

If you just moved in and want to get more acquainted with the community, we're holding a light refreshment to serve YOU. Come gather insight, meet some of the community leaders and meet fellow new neighbors. Social distancing and masks required

MAR 20 • Spring Community Yard Sale

8 am - 2 pm, Silver Creek Lodge

Get your spring cleaning done by joining us for our Spring Community Yard Sale! For \$10 a vendor booth slot, they go pretty fast so get in and register! Residents & non-residents are welcome to register as well. We're currently not accepting sales of food. Social distancing and masks required

APR 3 • Easter Event

6 pm - 9 pm, Silver Creek Soccer Fields

Our annual event is coming! Get into the spirit of the new year with a splash on the first day of the year!

This event is free to the public. Social distancing and masks required

TBD • Community Bulk Drop-Off

6 pm - 9 pm, Silver Creek Soccer Fields

Get rid of your bulk items sitting around the home taking up space with the Community Bulk Drop-Off. Social distancing and masks required.

WEEKLY ACTIVITIES

DAY	TIME	ACTIVITY	Loc.	
Mon	10-A	Shake it up! Line-Dancing	SC	
Tue	10-A	HomeSchool	EV	
	6-P	Mahjong	SC	
Wed	11-A	Dominoes	EV	
	5:30 P	SA Tumble Tots	SC	\$10; Age 3-5
Thu	10-A	Line-Dancing	SC	\$2
	10-A	HomeSchool	EV	
	1-P	Poker	SC	

SPORTS

FEB 3 - MAR 6 • Spring Soccer Registration

Ages 4 - 13. Residents \$80. Non-Residents \$100.

Early-bird registration is on January 27 - 31 at \$70. Take advantage of that pricing before the roster fills up!

Due to City's updated addendum back in November 2020, this program's schedule is subject to change or be cancelled entirely. We will keep monitoring the situation closely throughout the registration process and update the community accordingly.

January

SC - Silver Creek | EV - Emerald Valley

SUN	MON	TUE	WED	THU	FRI	SAT
					1	2
3	4	5	6	7 Exec. Board MTG. 6:15 PM SC	8	9
10	11 ACC Mtg ■ 4 PM OTR	12	13	14 GNWatch MTG 6:30 PM EV	15	16
17	18 MARTIN LUTHER KING JR. DAY	19	20	21 Reg. Board MTG. ■ 6:30 PM SC	22	23
24	25 ■ ACC MTG ■ 4 PM OTR	26	27	28	29	30
	EARLY BIRD SPRING SOCCER REGISTRATION					
31						

February

SC - Silver Creek | EV - Emerald Valley

SUN	MON	TUE	WED	THU	FRI	SAT
	1 SPRING SOCCER REGISTRATION STARTS	2	3	4 Exec. Board MTG. 6:15 PM SC	5	6
7	8 ACC Meeting ■ 4 PM OTR	9	10	11 GNWatch EV 6:30 PM	12	13 VALENTINE'S DAY DANCE ■ 6 - 9 pm
14 VALENTINE'S DAY	15	16	17 PRESIDENT'S DAY Offices are closed	18 Reg. Board MTG ■ 6:30 PM	19	20
21	22 ACC Meeting ■ 4 PM OTR	23	24	25	26	27
28						

Happy New Years!

By: Teresa Johnson

Recreation Programs Manager



Normally we would be preparing to start basketball season right now but so far, all that COVID has allowed us to do is outdoor sports. Spring Soccer will be here before we know it. Early registration for residents is January 25th - January 29th and regular registration will be February 1st until March 5th. Come in early and get your child signed up for their favorite team. Current COVID guidelines are followed in all Great Northwest sports and events.

Holiday Lights Followup Meeting

First of all, thank you to all the participants in our most recent Holiday Lights Decorating Judging Event! There were a lot of entries (over 30) and we hope everyone had as much fun decorating as

the judges did judging. It's one of our traditional events that provides a beacon of joy for all the residents and non-residents that wander around our community at night. These lights provide a sense of inspiration for some.

Since it's been a traditional event here in GNW, we'd like to keep holding it. The traditional rules that guides the process is worth taking a look at and that's where we would like your input. **On January 11, 2021 @ 5:30 pm at 8809 Timberwilde,** we will hold a follow-up meeting for this event to discuss the intricacies of it; the rules; the process - all of it. We want to make sure this event captures the spirit of the holiday season and to ensure that we lay good ground-work to keep it that way.

We're only doing RSVPs for this. To RSVP, email recreation@greatnorthwest.org

2021 Events Calendar

Events	Date	Day	Time
Polar Bear Swim	January 1	Thursday	11 am
Valentine's Parent/Child Day Dance	February 6	Saturday	6 pm - 9 pm
Spring Community Yard Sale	March 20	Saturday	8 am - 2 pm
Easter Egg Hunt	April 3	Saturday	11 am
GNW Community Bulk Drop Off	TBA	Saturday	8 am - 2 pm
Annual Meeting of Members	May 6	Thursday	7 pm
Spring Market Day	May 8	Saturday	9 am - 4 pm
Family Dive-In Movie Night	May 28	Friday	8:30 pm
Memorial Day Barbeque & Pool Party	May 31	Monday	4 pm
Family Dive-In Movie Night	June 25	Friday	8:30 pm
Independence Day Parade & Barbeque	July 4	Sunday	10 am
Family Dive-In Movie Night	July 30	Friday	8:30 pm
Family Dive-In Movie Night	August 27	Friday	8:30 pm
Fall Community Yard Sale	September 4	saturday	8 am - 2 pm
Labor Day Barbeque & Pool Party	September 6	Monday	4 pm
Family Dive-In Movie Night	September 25	Friday	8:30 pm
11th annual GNW Car Show	October 9	Saturday	5 pm - 9 pm
GNW Community Bulk Drop-Off	TBA	Saturday	8 am - 2 pm
Haunted House & Hayride	October 23- 24	Saturday & Sunday	7 pm - 9 pm
Veterans Day Ceremony	November 11	Wednesday	11 am
Christmas Market Day	November 13	Saturday	9 am - 4 pm
Tree Decorating	November 29	Monday	9 am - 12 pm
Holiday Lights Judging	December 7-8	Monday & Tuesday	6 pm - 9 pm
Santa's Wonderland	December 10	Friday	6:30 pm - 8:30 pm

IMPORTANT RECREATION DATES

NA	TO	NA	Basketball Practices
			Cancelled
NA	TO	NA	Basketball Games
			Cancelled
FEB	TO	MAR	Spring Soccer Registration
3		6	Register before rosters fill up!

EVENT NEWS

POLAR BEAR SWIM CANCELLATION

Due to the City's updated addendum regarding the social gathering limitations back on November 25, 2020, the Board made the decision to cancel this event breaking the long 30-year tradition here in the community. Resident safety is the utmost importance so we'll plan to cold-dive in 2022.

VALENTINE'S DAY PARENT/CHILD DANCE CANCELLATION

On December 17, the Board of Directors made the decision to cancel this event due to the City's updated addendum regarding the social gathering limitations. We will update our future events online on our digital platforms so look for that.

SPRING COMMUNITY YARD SALE MARCH 20 • 8 AM - 2 PM

For the yard sale this year, we are planning on a wide community effort with a list of addresses for all patrons wanting to keep shopping for items that they didn't find at yard sale at the soccer fields. It's a chance to interconnect shoppers and vendors more closely together and bring the yard sale to your own home (permit is required from the City to hold a yard sale at your home).



GREAT NORTHWEST BOOK CLUB

Olivia Theriot Conference Room
Silver Creek

January

There is no meeting for January

February

There is no meeting for February

For more details contact:

Lynda Welchel - txsun@satx.rr.com

JoAnn Sanderson - code318@aol.com

Waste Collection Assistance Program

The City of San Antonio, Solid Waste Management Department offers customers who are unable to bring their solid waste container(s) to the curb as certified by a medical professional may qualify for collection assistance either temporarily or permanently. For more information, contact 3-1-1 or 210-207-6000 Mon-Fri 7:00a-7:00p or Sat and Sun 8:00a-5:00p and request the Collections Assistance Program Application. Once the application has been filled out by you and a licensed medical professional submit the form back to Solid Waste Management by mail, email or fax, SWM will contact you to make the arrangements as far as container size and placement.

Advertise in *Passages*

Prices start at \$50 bimonthly
210.681.2983

Congratulations 2020 Holiday Lights Winners!

Village Northwest, The Commons & Stagecoach Crossing

1st Place: 9506 Elm Glen
2nd Place: 9702 Woodland Hills
3rd Place: 9419 Woodland Hills
Honorable Mention: 6451 Forest Village

Silver Creek East

1st Place: 8700 Timberbriar
2nd Place: 8763 Timber Range
3rd Place: 8510 Timber Crest
Honorable Mention: 5319 Timber Glade

Silver Creek West

1st Place: 8630 Timberwilde
2nd Place: 5511 Timber Shade
3rd Place: 5522 Timber Bark
Honorable Mention: 8530 Timber Place

Emerald Valley

1st Place: 6107 Cliff Briar
2nd Place: 9318 Valley Gate
3rd Place: 9375 Valley Bend
Honorable Mention: 9391 Valley Bend

Ridge Creek

1st Place: 9218 Ridge Shadow
2nd Place: 6207 Ridge Place
3rd Place: 6806 Ridge Place
Honorable Mention: 6122 Ridgebrook

Need to Borrow Tools?

Did you know that you could borrow tools from the City of San Antonio Toolshed? Lawnmower broke and you get a notice from DRACO what to do? Check out the COSA Toolshed. 210.416.5963

WHAT IS THE COMMUNITY TOOLSHED?

The community tool shed contains a collection of hand and gas power tools that can be used at no cost by residents, businesses, and community groups of San Antonio to clean and improve their properties.

WHAT TOOLS ARE AVAILABLE?

Tools that are available to loan through our Community Tool Shed program include the following:

- Lawnmowers
- Leaf Blowers
- Loopers
- Rakes
- Shovels
- Tree Pruners
- Wheelbarrows

BORROWING TOOLS

A completed Application and Release Form are required to use the tools. Residents may borrow the tools free of charge with advance notice, completed forms, and proper identification. Tools are checked out on Friday mornings and returned on Monday mornings.

Interesting Questions From Facebook

This segment is about all the questions we get from residents on Facebook:

"Are chicken coops allowed in the community?"

In the association, chicken coops are not allowed as it draws in rodents and other species that could potentially carry dangerous diseases

facebook.com/GNWCIA

from the cover...

Processing Fees Like Other Businesses

Until the Association changed banks, a \$3 flat processing fee, which often didn't pay for the whole charge to GNW, was charged to card payments. But the change in banks ushered a different business practice to the Great Northwest. That is that each member now pays the actual service fee charged by the processing company/bank. Following is a helpful chart to see which fee applies to your payment type and where you pay, which is online or in the office. If you have any questions about the fees, please feel free to reach out to us!

MERCHANT SERVICES TRANSACTION PROCESSING FEES			
PAYMENT TYPE	PAY AT GNW OFFICE	PAY ONLINE	WHO IS PAID THE PROCESSING FEE
Mailed Coupon & Personal Check	Free	Free	N/A
Money Order/Cashiers Check	Free	Free	N/A
Online Bill Pay	Free	Free	N/A
Visit Local Branch	Free	Free	N/A
Credit Card	2.95%	2.95%	Third Party Processor
Debit Card (Flat fee)	2.95%	\$4.95	Third Party Processor
Echeck (Flat fee)	\$1.96	Free	Third Party Processor
ACH	Free	Free	N/A

Payment Plans

Owners may enter into a payment plan to avoid responsibility for further collection costs and legal activities including legal fees. All that's needed is a down payment, a signed payment plan to make affordable installments, and a record of timely payments. In signing a payment plan agreement, an owner promises to pay the assessments in installments by certain dates and the Association agrees not to apply late collection charges.

If the owner fails to pay as promised, the owner is in default and the agreement is void. In such an instance the late fees are applied, and the owner's account falls into a delinquent status, subject to further collection actions and fees. The Association is also not required to enter into another payment plan with the owner who defaults on a first payment plan agreement.

Payment Options

- At a BB&T Bank** - Take your payment coupon and pay to any bank branch.
- Online Bill Payment Service** - Look for instructions on your annual statement.
- MAIL Payment TO BB&T** - Mail check or money order and payment coupon to the address on your annual statement.
- BB&T Online Payment System** - The BB&T online payment system can be accessed from the GNW website: www.greatnorthwest.nabrnetwork.com, or at BBT.com/payments:
 - Pay by credit or debit card
 - Pay by E-Check
- Enroll in Association Pay** via ACH debits from your checking or savings.
- Pay at the GNW Office** - **This option is listed last as your payment will be processed by the bank faster if you pay using any of the other methods. But if you can't use them please bring your payment coupon and visit the office at 8809 Timberwilde Drive (across from the Timberwilde Elementary School). The coupon is on the annual statement you'll get in December.**
 - Open Hours - Bring your payment coupon with payment (no cash) to the office from 10 a.m. - 7 p.m. Monday - Friday.
 - After Hours - Drop off your check or money order, with your payment coupon, after hours in the drop box in front of the office.

from the cover...

2021 Board Elections

Submit the Nomination Requirements

- The completed nomination application must be turned in to the main office no later than Noon on the third Thursday of February: February 28, 2021.
- A head and shoulders photograph of the candidate must be electronically submitted before February 20.
- A statement with no more than 250 words that includes a bio and reasons why the candidate is running must be electronically submitted before February 20.

Nomination Application Review & Candidate Notification

Submitted applications will be reviewed by the Election Officer and Committee to ensure qualifications are met and the nomination package is completed correctly. You will be notified whether or not you have met the requirements and are qualified or disqualified to run for office.

Notice to the Membership

The Annual Meeting and election mailing will be sent to all homeowners the first week of April with a proxy ballot on which to cast their votes. Homeowners can also vote on the Association's website, www.greatnorthwest.org, with an email address on file. All submitted votes will be qualified and counted before voting ends on the evening of the Annual Meeting held the first Thursday of May, May 6, 2021.

Campaign

Candidate photographs and statements will appear in the April edition of Passages that are printed and distributed to all homeowners. In addition, candidates may buy ad space in the March, April or May issues of Passages. Campaign signs may also be placed in front of the Lodge, at the Emerald Valley campus and on front yards.

A minimum number of property owners must be present in person, by ballot or proxy in order for the Annual Meeting and election to be legal. That's 10% or 496. Provided that number is attained, Directors elected to fill the open positions will be announced at the Annual Meeting and will take their positions that night.

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 GREAT NORTHWEST
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 REGISTRATION**
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 REGISTRATION STARTS
 JANUARY 25, 2021**
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Coming Soon
**SPRING COMMUNITY
 YARD SALE**
 MARCH 20 | 8 AM - 2 PM
 GREATNORTHWEST.ORG | 210.681.2983

DEED RESTRICTION Activity from November - December, 2020

Below is the list of calls/complaints to the **Deed Restriction Department** made during **November, 2020 - December, 2020**. **Calls per day: 8-15. Correction Rate: 92%** Abbreviations of sub-divisions are as follows: Silver Creek (**SC**); Timberwilde (**TW**); Ridge Creek (**RC**); Sage Coach Crossing (**SCC**); Commons (**C**); Village Northwest (**VNW**); and Emerald Valley (**EV**).

Complaint	SC	TW	RC	SCC	C	VNW	EV	TOTAL
Nuisance	79	29	53	41	46	45	71	364
Inoperable Vehicle	4	1	2	0	0	2	5	15
Basketball Hoop	6	0	5	0	1	0	9	21
Fence/Garage Door	12	5	13	7	4	8	10	59
Overgrown Grass	78	46	69	43	37	42	89	404
Boats/Trailers	11	0	8	2	0	2	15	38
TOTALS	190	81	150	93	89	99	199	901

ACC STATS

All exterior construction, additions, changes or alterations must be approved by an "**Architectural Control Committee**," as per section 5A.2-5A.9 of the deed restrictions.

November - December 2020

Street	Improvement	Value
Timber Bark	New Sidewalk	\$16,980
Timber Bridge	Sun Room	\$10,000
Valley Dale	New Roof	\$1,000
Ridgeland	Landscaping Wall	\$1,000
Valley Dale	Stone Columns	\$1,000
Timber Loche	Home and door paint	\$1,950
Timberhurst	Exterior paint of home	\$5,000
Timberhurst	Fence screen for trash cans	\$50
Timber Mill	Exterior paint of home	\$6,000
Timber Hawk	New Fence	\$1,750
Timber Laurel	Cover Patio	\$1,000
Ridge Oak	Solar Panels	\$26,888
Ridgebrook	Brick Mail Box	\$700
Encino Village	Exterior Paint of Home	\$800
Timber Bridge	Sun Room	\$10,000
Timber Hurst	Room Extension	\$22,000
	TOTAL	\$106,118

For more information you can find a copy of the GNW deed restriction and exterior guidelines on the Great Northwest website, greatnorthwest.org.

MONTHLY SECURITY ACTIVITY REPORT Activity from November - December, 2020

Below is the list of calls/responses the Security Department made during November - December 2020. Abbreviations of sub-divisions are as follows: Silver Creek (**S/C**); Timberwilde (**T/W**); Ridge Creek (**R/C**); Village Northwest (**VNW**); Commons (**C**); and Emerald Valley (**EV**).

	SC	TW	RC	VNW	C	SCC	EV	TOTAL
Alarms	3	0	0	0	0	0	0	3
Animal Complaints	8	0	4	0	0	0	4	16
Assault	0	0	0	0	0	0	0	0
Assist Public	7	0	3	0	0	2	4	14
Burglary Res/ Bldg	0	0	0	0	0	0	0	0
Burglary Vehicle	0	0	0	1	0	0	3	4
Child - Missing	0	0	0	0	0	0	0	0
Criminal Mischief	0	0	0	0	0	0	3	3
Criminal Trespass	0	0	0	0	0	0	0	0
Deadly Conduct	0	0	0	0	0	0	0	0
Deed Restriction	2	0	0	0	0	0	2	4
Disorderly Conduct	0	0	0	0	0	0	0	0
Disturbances	2	0	1		0	0	4	7
Lost/ Found Property	1	0	0	1	0	0	4	2
Poss. Controlled Substance	1	0	0	0	0	0	0	1
Public Intoxication	0	0	0	0	0	0	1	1
Harassment - Threats	2	0	0	0	0	0	0	2
Salesman/ Soliciting	0	0	0	0	0	0	0	0
Sex Offenses	0	1	0	0	0	0	1	1
Suspicious Activity	2	0	0	1	0	0	2	5
Suspicious Pers./ Veh.	7	1	2	5	0	1	8	24
Thefts	1	0	0	0	0	0	0	0
Traffic Complaints	5	1	0	1	0	0	1	8
TOTALS	42	2	10	9	0	1	33	97

SECURITY RESIDENTIAL SERVICES REPORT Activity from November - December, 2020

Below is the list of responses the security department made when assisting the public during December 2020. Abbreviations of sub-divisions are as follows: Silver Creek (**S/C**); Timberwilde (**T/W**); Ridge Creek (**R/C**); Village Northwest (**VNW**); Commons (**C**); Stage Coach Crossing (**SCC**) and Emerald Valley (**EV**).

	SC	TW	RC	VNW	C	SCC	EV	TOTAL
Alarms	1	0	0	0	0	0	0	1
Facility Check	2520	0	0	0	0	0	1621	4141
Lost/Found Animals	1	0	0	0	0	0	0	1
Jump Start Battery	0	0	0	0	0	0	2	2
Home/Veh. Lockouts	1	0	0	0	0	0	0	1
Open Doors	1	0	0	1	0	0	2	4
Vehicle Lights Left On	0	0	0	0	0	0	0	0
Welfare Checks	2	0	2	0	0	0	1	3
Out-of-Town	132	0	94	12	0	12	22	272
Special Watch	5	0	0	0	0	0	0	5
TOTALS	2663	0	94	13	0	12	1648	4430

IMPORTANT CONTACT INFORMATION

EMERGENCIES

911

SAPD NON-EMERGENCY

210.207.7273 or 210.207.7744

SAPD SAFFE OFFICER

EAST OF TEZEL

210.207.6087

kimberly.kory@sanantonio.gov

SAPD SAFFE OFFICER

WEST OF TEZEL

210.207.5829

michael.thornton@sanantonio.gov

SAPD TRAFFIC

210.207.7765

CITY ASSISTANCE

311 or 210.207.6000

www.sanantonio.gov

SAWS

210.704.7297

www.saws.org

BEXAR COUNTY DISPUTE RESOLUTION CENTER

210.335.2128

www.bexar.org/drc

CPS ENERGY

210.353.2222

www.cpsenergy.com

ANIMAL CARE SERVICES

210.207.4738

NORTHSIDE POLICE

210.523.4706

CONSTABLE PCT. 2

210.465.4408

POISON CONTROL

1.800.764.7761

Coming Soon to the Great Northwest

by Derrick Chandler

Security Chief

Beginning in 2021, the American Red Cross Adult and Infant Cardiopulmonary Resuscitation (CPR) training course will now be offered to our residents living here in the community. In addition to the CPR

course, combined First Aid and AED (Automated External Defibrillator) classes will also be available as well. The cost of these classes will be comparable to those courses offered outside of the community.

Each course will include an in-house American Red Cross trained and certified instructor, the



training materials and a two year certification card issued upon successful completion. Classes will be offered, until filled with a minimum number of students. CDC protocols will be exercised.

If you, a family member or neighbor is interested in attending an upcoming course, please contact Security Chief Chandler at 210-669-8984 or email secchief@greatnorthwest.org

ON-DUTY SECURITY OFFICER
210-681-6268

Neighborhood Watch

Neighbors looking out for one another is a fundamental first step for increasing community security. Neighbors are a community's 'first line of defense.' Everyone in a community should be aware of who belongs on the property and who doesn't. Inform the security department and/or neighbors when you're going to be away for a period of time.



Immediately, report to security, law enforcement and neighbors any suspicious activity. Simply looking at what's going on outside our homes and considering its implications greatly help to detect and deter crime.

If you are interested in learning more about the Neighborhood Watch Programs, please contact Derrick Chandler, the Security Chief here at the Great Northwest at (210)669-8984 or secchief@greatnorthwest.org.

Animal Complaints

While The Great Northwest's positioning is to accommodate all residents on issues related to property values and improving the experience as a resident in the community, The Great Northwest, unfortunately, is not specialized in handling animal-related situations. However, San Antonio's division in handling these situations, Animal Care Services, are specialized in fielding these inquiries and are the community's best weapon in accommodating situations in which animals are involved. This applies for animals that are owned by legal guardians or are not owned (strays).

Understandably, one of the first steps that would come to mind under duress is to contact The Great Northwest's security department or DRACO. However, the effectiveness of these calls would be better managed under Animal Care Services by calling: 210-207-6000 or 3-1-1. Hours for 3-1-1 are Monday - Friday, 7 am - 7 pm. Saturday and Sunday's hours, including holidays, are 8 am - 5 pm.

For more information on dangerous/aggressive animals, here is a link to check out: <https://www.sanantonio.gov/Animal-Care/What-We-Do-Services/Animal-Control/Investigations>



5 Ways to Be a Great Northwest Neighbor

by Jose Morlett

Deed Restriction and Architectural Control Officer (DRACO)

Another year has quickly passed by. What a better way to start 2021

by being a great neighbor. The Great Northwest residents live side-by-side with common walls, a small nuisance can become a big deal. This is especially true in the Great Northwest where sights, smells, and sounds intrude into the tranquility of our own homes.

Being a good neighbor in The Great Northwest Community Improvement Association means more than a friendly wave or a quick chat at the mailbox. Sharing property with your neighbors brings social interactions that most people would never predict or think about.

Let's explore five things that people can do to boost the good neighbor factor.

1. Read and Follow the HOA Covenants

Be familiar with and follow your Great Northwest covenants. Being a good neighbor is easier when everyone is playing by the same rule book.

2. Work Out Your Problems Face to Face

Our busy world consists of emails and social media — so we sometimes distance ourselves from actually communicating in person. But, in person is usually the best way to handle a disagreement. Sometimes all that's needed is a non-confrontational face-to-face chat to solve the problems.

3. Reach Out to Your Neighbors

The old adage that you catch more flies with honey than vinegar is doubly true when engaging your neighbors. Take the time to offer a little assistance when it's needed, learn different cultures, taste different foods, and explore different customs. Or offer a little help. You're building goodwill that will help you when your own emergencies arise. Focus on being a good neighbor.

4. Offer Advance Solutions

If your child is having a slumber party, work with your neighbors to establish lights-out time. Most of us cook food that the smell permeates the air from time-to-time. Put yourself in your

neighbor's shoes and open the windows to let some of the odor escape. You may also want to invite your neighbors to a taste testing — it's a fun way to explore new foods especially from other cultures.

5. Involve Yourself in Your Community

When you're an owner in The Great Northwest Community Improvement Association, being a good neighbor means getting more involved in your community. As a member of the Association, it's your responsibility to stay involved in the neighborhood affairs. Pitch in where you can.

So, love thy neighbor ... or at least try to be a considerate one. By doing this, you and your neighbors will reap rewards for years to come.

Contact Number

210-681-2983

Jose Morlett

Draco Manager

DRACO1@greatnorthwest.org

Ext: 102

Cell: 210-485-9063

Ashley Crawford

DRACO Officer

ashleyc@greatnorthwest.org

Ext: 117

Cell: 210-485-8322

Great Northwest Covenants, Conditions & Restrictions ARTICLE VI, USE RESTRICTIONS, Property Use Restrictions

Section 6.5, Lot Area & Frontage

Every dwelling erected on any lot shall front or present a good frontage on the street on which the said lot fronts. Dwellings on corners shall have a presentable frontage on all streets on which the particular corner lot abuts. No dwelling shall be erected on any lot having an area of less than five thousand five hundred (5,500) square feet, nor a frontage of less than fifty (50) linear feet at the minimum set back on the street on which the lot fronts, unless such lot is platted as a separate lot in the aforesaid plat.

Section 6.8, Building Location

No building shall be located on any lot nearer than twenty-five (25) feet to the front line or nearer to the side street line than the minimum building setback lines shown on the recorded plat. For the purposes of this covenant, eaves, steps, and open porches shall not be considered as part of a building; provided, however, that this shall not be construed to permit any portion of a building on a lot to encroach upon another lot.

Holiday lights and decorations must be taken down as soon as possible after Christmas and not later than two weeks after the holidays.

Winterize - Things to Consider

by Camille Fiorillo

Horticulturalist

The winter weather in San Antonio is fickle and we may or may not experience freezing temperatures. To be prepared in the event of a freeze-warning, consider the following information.

Water everything. Moist soil retains the heat better than dry soil. Cover plants so that the warmer air trapped in the soil rises. Covering plants also prevents frost burn. Don't use plastic. Burlap, old sheets and blankets, and even newspaper provide insulation. Watered mulch that is at least 2" deep absorbs heat and protects plants from extreme temperatures.

Time to cut back your perennials. I cut back Lantana (*Lantana camara*) to the ground and Pride of Barbados (*Caesalpinia pulcherrima*) to about 6 to 8 inches. It is a good time to plant bulbs (tulips and daffodils), corms (gladiolas

and crocus), rhizomes (calla lilies and iris) and tubers (tuberous begonias and caladiums). Yes, I said plant!

Container Plants – the same plant that is in the ground may not fare as well in a container if there is a freeze. Containers dry out faster and the roots are more exposed to the cold. Move containers and hanging pots into a greenhouse, shed, garage, or into the house. Fertilize with a slow release balanced formula. Enjoy the benefit of air cleaning plants in the house such as Snake Plant (*Sanseveria*), and Spider Plant (*Chlorophytum comosum*).

Do not fertilize your grass or if you do use a low nitrogen fertilizer. It could better utilize the phosphorous and the potassium at this stage. Those who spread winter rye grass seed should now be enjoying the benefit of a soft light green

lawn.

As always, happy gardening! and...

Merry Christmas, Happy Chanukah, Happy Solstice, Happy Kwanzaa

Camille



E-tip of the month:

<https://www.gardendesign.com/winter/tips.html>

What is Oak Wilt?

Oak Wilt is a destructive, incurable, and deadly fungal tree disease that is a threat to all oak trees.

Why should YOU care?

Oak Wilt not only impacts trees, it impacts our community. Trees with Oak Wilt generally do not survive.

Oak Wilt can affect aesthetics, is expensive to manage, and can decrease your property value.

How does Oak Wilt SPREAD?

ABOVE GROUND through beetles: Diseased red oaks produce fungal mats generally in the spring. These fungal mats attract small beetles and spores become attached to their body. Beetles, which can travel long distances, are then attracted to fresh cuts and other exposed wounds on ALL oak trees.

BELOW GROUND through root connections: Live oaks grow in dense groups with interconnected roots and



this is how it is most commonly spread. Although less common, it can also spread through interconnected roots of red oaks.

How to PREVENT Oak Wilt

1. **AVOID** pruning oak trees February 1st – June 30th

This is the time Beetles are most active and fungal mats produce spores

2. **DISINFECT** pruning tools

Disinfect tools prior to cutting. Use an all-purpose household disinfectant or denatured methyl/

isopropyl alcohol.

3. **PAINT** wounds immediately

Oak tree wounds need to be painted immediately, regardless of the season, with latex or commercial tree wound paint. The paint minimizes exposure to beetles.

4. **KNOW** the source of your seasoned firewood

Oak Wilt can be transmitted through unseasoned firewood from diseased red oaks.

SAN ANTONIO OAK WILT ORDINANCE

Sec. 21-170. – General requirements.

a. The provisions of this section apply to any person, firm, corporation, business entity, city department, public or private utility to the extent permitted by law.

b. All wounds to the trunk, limbs and root system of oak trees in the city that expose sapwood shall be painted within thirty minutes of the wound with asphaltic or exterior oil or latex based paint.

c. Firewood from oak wilt infected trees shall not be brought into the city at anytime

(Ord. No. 97332, § 18, 3-13-03)

Suspect a tree is infected with Oak Wilt? Contact the DRACO department at the GNW office 210.681.2983 or call Texas Forest Service at 210.494.1742. Report suspected out-of-cycle tree trimming (February 1 – June 30) to the City of San Antonio's Arborist call 311.

GREAT NORTHWEST COMMUNITY IMPROVEMENT ASSOCIATION, INC.

8809 Timberwilde Drive, San Antonio TX 78250 | 210.681.2983 | www.greatnorthwest.org

SPRING COMMUNITY YARD SALE

MARCH 20 | 8 AM - 2 PM | \$10 PER BOOTH

Earn Cash for College, Students - Volunteers!

As you may have many opportunities to volunteer your time, students of the Great Northwest, know that you can volunteer in your own back yard here at the Great Northwest and earn a scholarship.

There are two scholarships that are offered at the Great Northwest. An Athletic Scholarship which requires hours of volunteering in your community while maintaining your athleticism. The other scholarship we offer is an Academic Scholarship (Camille Forillo Perpetual Scholarship) which requires hours volunteering in your community as you excel in your academics.

Although it may seem difficult to find the time to volunteer some time toward a cause that offers no monetary payment in return, the benefits you'll draw from the experience may end up

being worth more than what you make working that part-time job.

Whether you're a freshman or senior, it's never too late to look into volunteer gigs. Although, if you'd like to use your community service experience as leverage on a college



application, the sooner the better!

Volunteering will help you with the following:

- Gives you the opportunity to make a difference in your community.
- Help you with your development skills.
- Gives you the opportunity to meet more people - people that could be contacts even after highschool.
- Volunteering also allows you to become a great leader and a coordinator.
- Volunteering allows you to explore other interests.

Visit the Great Northwest office at 8809 Timberwilde or call 210-681-2893 for volunteer opportunities.

2022 Prepayment Coupons - Change of Information Requests

Assessments are in season so it's not hard to get bogged down with information overload, but if you have it all situated and want to get a leg-up on 2022 assessments, we have prepayment coupons that you can register for. It's optional and it's used to break up the 2022 assessments for a good portion of 2021.

The prepayment coupon book program breaks up the next year's assessments into easy payments throughout the year. Because the 2022 coupon books are mailed before the 2022 assessments are approved, the rate for each prepayment coupon will be based on the 2021 annual assessment rate (\$283). If there is an increase in assessments from 2021 to 2022, any remaining balance will be reflected in a separate invoice mailed to you at that time.

To qualify, your Association account must be paid in full. If you are interested in using our monthly installment plan, please complete the request form to the right and mail or place it in the drop box at the Association's office in the Lodge of the Great Northwest by March 13, 2020.

Take advantage of this great program that helps you to stay ahead of your assessments

REQUEST FOR 2022 REPAYMENT COUPON

- PROPERTY OWNER NAME

- GNW PROPERTY ADDRESS

STREET NUMBER AND STREET NAME

- MAILING ADDRESS

P.O. BOX / STREET

CITY

STATE

ZIP

- EMAIL

- PHONE

MAIL OR DROP OFF AT:
8809 TIMBERWILDE DR.
SAN ANTONIO, TX 78260

DEADLINE:
MARCH 12, 2021

CHANGE OF INFORMATION REQUEST

- PROPERTY OWNER NAME

- GNW PROPERTY ADDRESS

STREET NUMBER AND STREET NAME

- NEW MAILING ADDRESS

P.O. BOX / STREET

CITY

STATE

ZIP

- NEW EMAIL

- NEW PHONE

HOME REPAIR SERVICES

FOUR SEASONS PAINTING

Serving GNW since 1977. Interior & exterior. We also pressure driveways & sidewalks. Visit us on Facebook for before & after pictures. 210.827.4848

ENERGY ALTERNATIVE

High electric bill? Call or text me for a free estimate on installing solar panels. I am a Great Northwest resident and would be more than happy to speak to you! Chad Brooks 210-782-3183

ROOFING CONTRACTOR

Repairs and Replacements. FBG Construction. Liscensed and Insured. BB A+ Rating
GNW Resident. GNW References.
Call or Text Roger 210-861-7682

AIR CONDITIONING REPAIR

Service & Installation. "Amigos" same day service. Reasonable pricing. "Doing the job right the first time." 210-393-7421

3 T PLUMBING

Family Owned & Christian Based. Call Bryan, Master Plumber (LIC#M39336) at 210-323-6066. plumbermant@yahoo.com. www.3tplumbing.com

\$9.50 SERVICE CALL

Repairs for Refrigerators, Stoves, Washers, Dryers, and freezers. 1 year warranty. Quick service. Contact Marcus at 210-372-2790.

CANTU PLUMBING

Cantu Plumbing Residential Plumbing repairs water heaters, faucets commodes, water leaks Contact: Robert 210-256-1868. Lic: RMPM12400

HANDYMAN SERVICES

GENERAL CARPENTRY & HANDYMAN

Call Mike 210-608-2259

LAWN CARE SERVICES

LAWN AND FENCE WORK

Blowing and edging. Repair and replace wood fences. Junk removal. FREE ESTIMATES. Mike 210-857-4935.

YARD SERVICE

Over 20 years of experience. Teacher for NISD. I can cut, trim, and edge. Call for a free quote. Ken. 210-378-0369

PRESSURE WASHING

Pressure washing. Call Jamie 210-209-7036

POWER WASH

Driveways. Sidewalks. Free Estimates. Fair Prices. Courteous GNW Resident. 710-3049. Pls. leave msg. if no answer.

MARTY'S LAWN SERVICES

Lawn Services: \$25 to \$50. Pressure washing available. Call Tony at 210-552-3736 or Marty at

210-322-4619

BLUE LANDSCAPING

It's spring we'll give your lawn the care it deserves Tree trimming, hedges, renovation, irrigation. Gives us call today (210) 781-0455.

LOCAL SERVICES

YOUR LOCAL REALTOR

If you are looking to buy or sell a home, I will do my best to make it easy for you. Call Ed Garza with Phillips & Associates at 210-218-0845.

I will also work with builders

REAL ESTATE

AE Guzman and Associates Trish De La Rosa Real Estate Agent (210)-667-5025

AFTER HOURS NOTARY

Now serving the GNW! Call 210-740-5079.

MOVING?

Let me help you find your next house or apt. No worries about high pressure. Joshua 210-705-3674.

CREATE ART STUDIO

Art parties, classes, homeschool, after school, fine art, murals, camps, painted furniture and more! Call 210-563-9047 today!

WHISKERS AND PAWS PETSITTING

CHILD / PET CARE

Robert Stallings – Pet sitting for cats & dogs, dog walking starting at \$25. Contact me at 805-294-3211.

PET SITTER NIGHT & DAY

20 yrs experience! Ask for Donna. Call 210-521-9111.

HOME DAYCARE

Spanish immersion home daycare. Children under 5. Affordable. 210-854-3499

CNA SERVICES

CNA with 12 years experience, compassionate, responsible, and reliable. P.O.C
Margarita Fernandez 254-220-9334

WANTED: BABY FEMALE RAT TERRIER

I have a good home in the Timberwilde area and am looking for a baby female rat terrier for it. M. Saflekos. 210-686-9031.

TV ANTENNAS INSTALLATION

COMPUTER/TECH

523-5836

MAC / IPHONE / IPAD HELP

Training, upgrades, networking,

troubleshooting. 210-273-5927 www.MacAnswers.com

CASH FOR IPHONES, IPADS

Have a damaged Apple device you don't use? I'll buy it for cash! Must be unlocked! Text 210-608-7023

FOR SALE

CAT TREES FOR SALE

I make and sell cat trees. Contact for availability or have me customize one. 210-719-3495.

SCENTSY CONSULTANT JUAN LUIS

<http://juanluis.scensy.us> \$6 Car Bar Scents; \$8 Room Spray Scentsy Cleaning/Laundry products More info – 210-818-856-1061

CRYSTAL FOR SALE

Vintage Fostoria, Fenton, Rose Point, Candlewick, Lenox, Wedgewood, Waterford, Chantilly Lace and more 210-215-4872

2500 DODGE TRUCK PARTS

New chrome bumper, new grill, four MAC wheels and tires. 300 for all. 210-273-0932

BEDROOM SET

Young girls bedroom set with drawers, headboard and shelves. Dresser in good condition. White Color. 210-639-6354

HALL RENTALS at GREAT NORTHWEST

CALLANEN HALL |

8809 TIMBERWILDE DR.

Rental Fee \$468
Damage Fee \$200

FLORES HALL |

9310 TIMBER PATH

Rental Fee \$188
Damage Fee \$200

Optional Fees:

Security \$144
(Mandatory with alcohol)
Clean Up Fee Callanen Hall \$200
(Mandatory with alcohol)
Clean Up Fee Flores Hal \$100
(Mandatory with alcohol)
Set Up of Tables & Chairs \$100
Additional Hours \$100
Additional Hours (with alcohol) \$100

**ASSESSMENTS
ARE DUE JANUARY 1.**

**YOU HAVE UP TO
JANUARY 31 TO
MAKE THE PAYMENT**

**EASIEST WAYS TO
MAKE PAYMENT**

- CHECK/MONEY ORDER IN THE OFFICE OR DROPBOX AT 8809 TIMBERWILDE
- CALLING INTO 210.681.2983

**PEAK AT PAGE 7 FOR
OTHER PAYMENT
OPTIONS**

Passages Survey

At the beginning of the year, we were holding up two shrugging shoulders asking, "do we keep Passages printed or move it electronically?" We tied the question to a survey and placed it in January's 2020 Passages for input and collected 27 responses with 14 of those responses voting in favor of moving it over and 13 opposed.

However, as we began discussions about that vote, Covid-19 discussions began as well leaving this item tabled for future discussions.

Well, the future is here and while Covid-19 discussions are still ongoing, it's not as dramatic as it once was. The issue, though, is that that survey information is from 11-12 months ago and society has grown technologically in the rise of the pandemic particularly in how we field in information and communicate with each other.

With a new survey, perhaps we can capture a more accurate picture into the communication methods that are used today in the community. What is working; what is not. What engages

residents; what should we be looking at to defund.

The idea? To make your experience better and to figure out how we can get information in front of your eyes and get you engaged. There's a lot of information that gets lost into a void. Whether that void is your junk email, recycle bin or your literal trash can, figuring out the 'why' it gets there is what we'd like to know. Or if it gets there, does it at least get to your memory bank first?

So, presented to you once again in all of its glory to the right: another survey that hopefully encompasses not just printed vs. electronic Passages, but you can write about emails, marquees and other communicative vehicles as well. It's fairly easy: just fill it out, cut it out and send it back to the office at 8809 Timberwilde either through our dropbox or inside by January 31.

There will be a similar survey online so this survey campaign will be wide-spread and will try to reach all of our audiences.

PASSAGES SURVEY

CLIP OUT AND RETURN TO 8809 TIMBERWILDE BY JANUARY 31

YES - KEEP PASSAGES PRINTED

NO - GO ELECTRONIC

WE MADE SURE TO LEAVE YOU EXTRA
SPACE TO OPINIONATE YOURSELF
