

2018 ANNUAL REPORT

2019 MAY ANNUAL ISSUE



PASSAGES

The Official Publication of the Great Northwest Community Improvement Association

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PASSAGES

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BOARD OF DIRECTORS

Mission. Improve the quality of life of the members and to preserve the value of properties in the Great Northwest.

Vision. Enhance the quality of life and sense of community pride on which the Association was established, instilling the theme “We are the Great Northwest” into all we do.

Core Values. We support membership by: enforcing property standards, maintaining common areas, offering youth, adult and senior recreational activities, and providing excellent customer service.



BRIAN STIVES

Chairman

Years on Board

1999 - 2002

2012 - Present



MEL STALLINGS

Vice Chairman

Years on Board

2010 - Present



JO ANN FERNANDEZ

Director

Years on Board

2012 - Present



IDA RODKEY

Director

Years on Board

2008 - 2009

2013 - Present



GENE GUIDO

Director

Years on Board

2016 - Present



ESSY LECHON

Director

Years on Board

2011 - Present



MARK ZOLLER

Director

Years on Board

2001-2003

2016-Present

GOVERNANCE

Well, we have wrapped up another successful year and I want to review some of the successes and projects the Association has accomplished for 2018.

First off, and most importantly, I want to point out that the Association's financial position continues to improve. Due to close management of the budget and negotiation of required projects, we have managed to end 2018 under budget again enabling us to continue to build the Reserve fund and reduce financial risk. The auditor will give a full review of the GNW budget at the annual meeting and I expect we will once again receive a clean bill of health on our management of the organization's resources. When I was first elected Chairman a few years back this was my number one priority, and I am proud to say we have continued the trend of building our financial strength. A big thank you to the Board and staff for being responsible stewards of our funds!

While we have done well financially, we continue to make the necessary repairs and improvements to our facilities. In 2018 we continued with updating our monument signs at the entrances to our community, and we also seal coated the parking lots at the Emerald Valley basketball courts and Silver Creek soccer fields. We also added the "Flip Flops café" over at the EV pool, so when you're out at the pool this summer please stop over and support our Café, which in turn supports our youth programs. Two years ago the overwhelming priority we heard from membership was the need for more Deed Restriction enforcement. Last year we created another part-time position and this year we acquired a new vehicle to enhance the effectiveness of our DRACO department. We actually purchased a used, very low mileage and fuel efficient vehicle it seems to be working out nicely. Maybe too nicely, I received a little inquiry from them this year...so if you think being on the Board gets you special treatment when it comes to the rules, I can assure you our DRACO folks do not agree! If it happens again, we may need to sell that car..... (joke folks, relax!)

All-in-all 2018 was a very good year. Financials are good, we are building a great staff to support you, we are making improvements to the facilities, and we continue to do all of this in a very open and transparent way. So if you have any questions about expenditures or issues the Board is working please come out to a Board meeting and if you can make the Annual Meeting of Members on May 2nd we will present all of the 2018 highlights there. Until then, we will see you around the neighborhood!

Brian Stives
Chairman of the Board



ABOUT THE BOARD

The Board is the governing body of the Association made up of seven unpaid volunteers who own property in the community. The Board approves the annual budget and approves Association policies.

Directors on the Board do not receive compensation for their time served as Directors or for any services rendered to the Association while serving on the Board. They are your neighbors, invested in improving the community, who are selected to serve in the position through an election.

Your Board of Directors are elected to serve three year terms of office. Each year two directors are elected, and every third year, three are elected.

BOARD MEETINGS

Your Board of Directors hold two Board meetings each month, plus the occasional special board meeting as the need arises.

Executive Board of Directors' Meeting

The Executive Meeting is held on the first Thursday of the month, except during the month of May (when the Annual Meeting of Members is held), and is open to all members; attendees are observers only and may not speak.

Regular Board of Directors' Meeting

The Regular Meeting is held on the third Thursday of the month and is open for all members; attendees may address the Board on matters of concern to them at this meeting.

PRESERVING VALUE

This issue of Passages is one of my favorites, as looking over the previous year the numbers of residents participating, projects approved by the Board, and staff members and volunteer accomplishments are impressive. It's satisfying to recount our efforts and attained goals that you'll read about in this annual report.

The overarching purpose of the Association as written in the CC&Rs is to preserve, protect and enhance the values of community and property. We connected residents with the Association and its services in spades last year. Residents! People! 69,826 is the number we get when resident contacts with staff are counted. That includes office visitors; facility rentals and party goers; security services; deed restriction violation and architectural control contacts; participants in events and sports; residents using facilities for non-party meetings, clubs, etc., and pool guests.

Association financial health is good with \$239,802 transferred to Reserve Savings via our in-year budgeted contribution (\$113,296) and year-end sweep (\$126,506). This is a testament to the Board's financial planning, and staff's work in collections, plus best management practices for projects and expenses.

We also had challenges with changes in banks and website hosts, TOPS software conversion and key staff turnover. Last year we also had the issue of extending the City's Linear Creek Pathway through the Greenbelt.



- SC & Ridge Creek monument signs
- Ice machines for both pools
- DRACO vehicle
- SC Conference room TV
- Recreation, DRACO, Accounting, Administration & Maintenance offices reorganization
- Kuwamura Park swing safety enclosure
- SC & EV irrigation projects
- EV's Barefoot Cafe
- Recreation storage building
- Soccer & EV Courts parking lot sealcoat
- Paint maintenance buildings
- EV Flores Hall drain lift station
- Maintenance compound lot drainage

Home sales continue to be popular with 696, representing a healthy turnover.

Improved communication through social media increased everything: voting responses and quorum attainment, attendance at events, the pool, sports, etc. Total reach last year was 47,577 and views were 8,704. We amped up the opportunity for businesses to contact GNW residents through our Strategic Sponsorship program. Google Fiber became our first big sponsor. They attended many events and had ads in every issue of Passages.

Deed restriction and architectural control activities were expanded last year with a second PT officer. This enabled us to extend progressive enforcement through Bexar County courts where we had marked success in curing violations and reimburse costs.

Maintenance and improvement projects last year were significant. Almost every project requires bidding with the net results being significant savings through these best management practices. Savings are also obvious in the money the Board put into reserve savings, and good looking facilities and landscaping through established routine maintenance.

Aquatics and Recreation had an outstanding year with no accidents and 19,606 pool guests. \$4,386 in net proceeds was received from Barefoot and Flip Flops Cafés for the year, which benefits scholarships and recreation.

Our Security department provides "small-town" services promptly. Calls, visits, documented concerns related to alarms; batteries; open doors; welfare checks; lost & found animals; out of town checks and special watches. Enough contacts with residents to accumulate 59,144 miles on fleet vehicles.

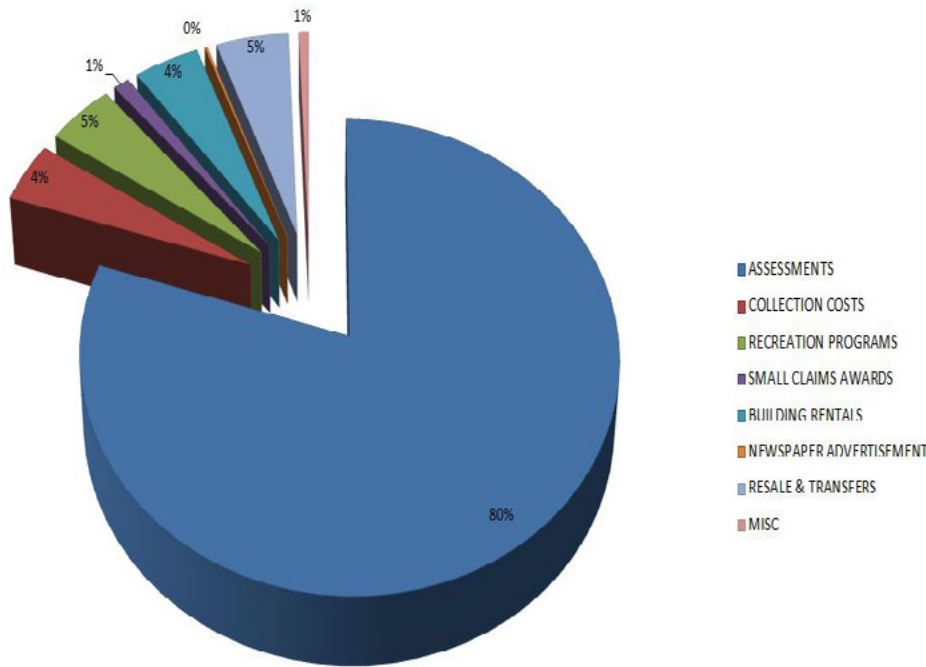
2018 was a very good year supporting our mission through supporting volunteers, serving members, connecting neighbors and maintaining amenities. Just like last year, I'm happy to write that we are proud to work toward keeping "great" in the Great Northwest.

*Cindy
Community Manager,
Chief Administrative Officer*

BUSINESS

“The Association once again reached our financial goals continued to create financial stability through new revenue streams and reduced expenses.”

Revenue 2018



INCOME & REVENUE OVERVIEW

The Association, once again, had a very productive year financially. The total revenue generated came in 22k higher than budgeted for the year 2018. Our collection efforts this year was very successful due to accounts being referred to our Attorney for collection. Collections included 273 payment plans paid in full and 30 old accounts paid off. 2018 was a year of transition for the accounting department as we added a new full-time staff member along with transitions to a new website, banking, and payment systems. These transitions and changes have enabled more efficient accounting.

EXPENSE OVERVIEW

The Association ended 2018 with a \$55,000 savings over what was budgeted for 2018. This amount included a \$144,000 contribution to the Reserve Funds and MR&R projects totaling \$63,000. This year we came in under budget in 5 of the 10 categories. All of our managers strive to find quality services at the best pricing on a daily basis to add value and savings to the association.

By keeping our expenses under budget, this allows the association to contribute more funds to the MR&R reserve account allowing us to ensure continued project. These projects enhance and add value to our facilities and the community.

2019 YEAR IN

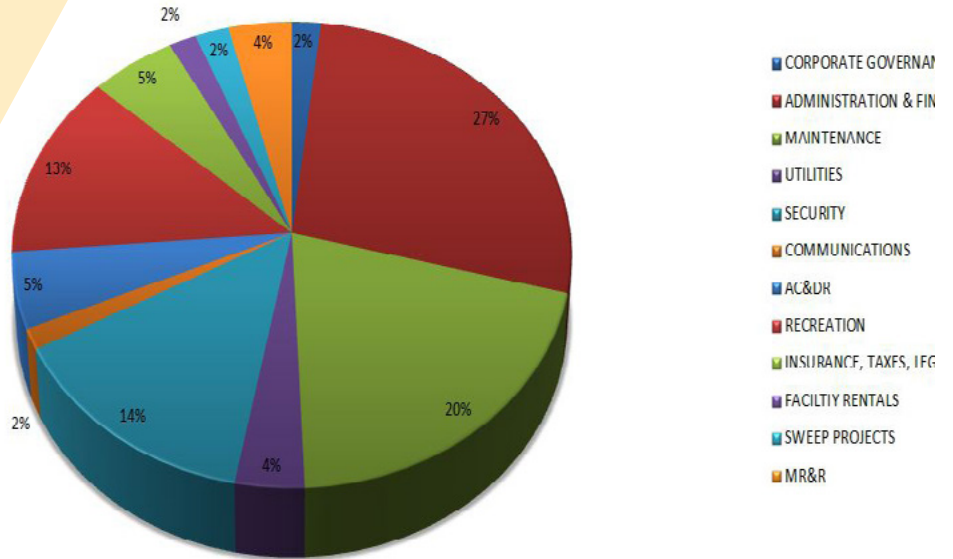
REVIEW

In conclusion for 2018, the Association reached our financial goals and continues to create financial stability through increased revenues and reduced expenses. As a result, we have been able to complete many projects through the year 2018 and added to reserve funds.

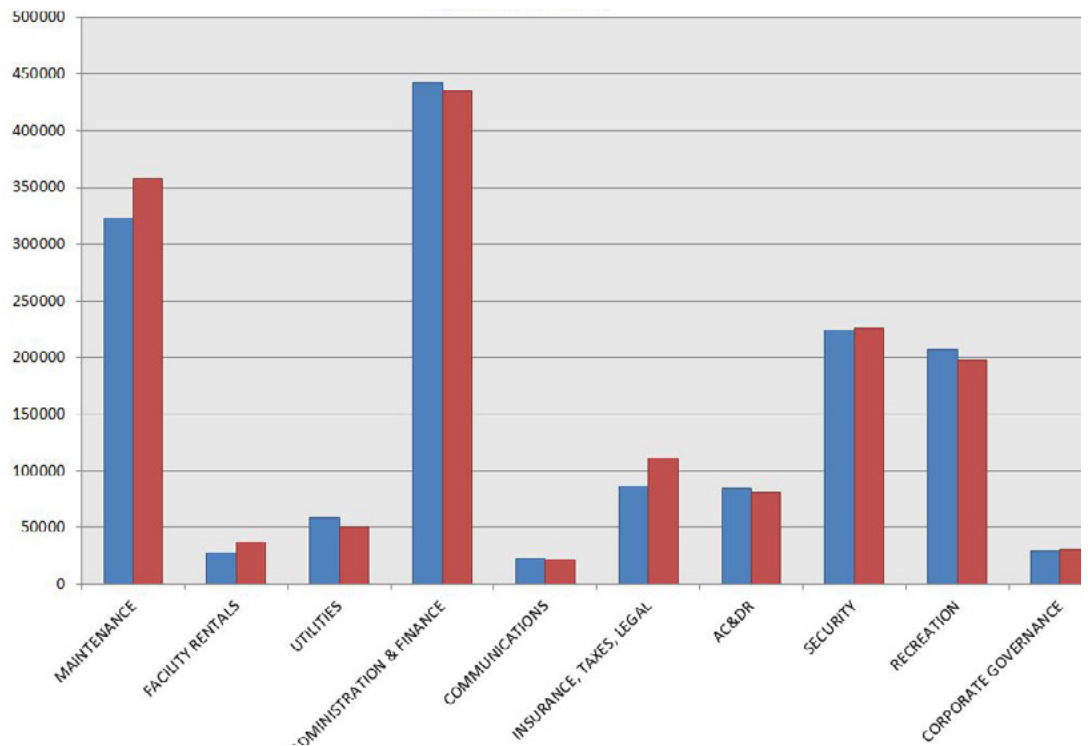
Meeting our financial goals, while providing top level customer service, helps us to build a better community.



Expenses 2018



Actual v. Budgeted 2018





DEED RESTRICTIONS

Due to our standards and related benefits of living in a deed restricted community, in 2018 our Deed Restriction and Architectural Control (DRACO) Department issued 10,184 notices. Of these, 9,415 violations were corrected. That is a 92% correction rate for the year. The city of San Antonio code and compliance for the district also helps maintain the city ordinances throughout the seven subdivisions in the Great Northwest. SAPD also helps with city violations on GNW city streets.

The DRACO department expanded its department responsibilities by taking unresolved violations to small claims courts. In 2018, we took 30 cases to court, 18 are settled, 6 courts-awarded, and 6 are pending. The Board of Directors reviewed 106 violation files. Of these, 30 were petitioned to court. The percentage of these resolved was 72%.

ARCHITECTURAL CONTROL COMMITTEE

All owners are responsible for submitting an application before they begin an exterior improvement project. Submitting the details of such projects for review by the Architectural Control Committee (ACC) is a true benefit for the homeowner as the ACC is knowledgeable about all the rules and covenants that govern such improvements. If there are problems, the ACC can help homeowners avoid or correct them with this pre-project review.

WHY DO WE NEED AN ARCHITECTURAL CONTROL COMMITTEE?

The goal of the Association is to make all homeowners fully aware of the community's architectural standards so as to minimize confusion and violations of the standards while maximizing compliance and understanding. The Covenants, Conditions, and Restrictions (CC&Rs) of the Great Northwest mandate the existence and functions of the Architectural Control Committee. The ACC's primary function is to maintain and enhance the appearance of the GNW by reviewing and approving or disapproving proposed changes to existing exterior structures within the GNW. The ACCe interprets and applies the governing documents and Exterior Design Criteria. The ACC is independent of the Board; however, the Board confirms ACCmembers and has a vested interest in the activities and rulings of the committee. Cooperation and communication between the committee and the Board is essential. The ACC works closely with the DRACO and the Community Manager in performing its tasks.

- The ACC consists of 5 persons appointed by the Board of Directors
- All appointees must be knowledgeable of, and in compliance with, the architectural standard
- The ACC meets every other week to review submitted applications
- The ACC members owe a duty to the Association to act in good faith and generally to refrain from voting on issues directly related to themselves, relatives or personal friends

In keeping up the standards last year, the ACC received and reviewed 187 applications. Of that number 179 applications were approved and 8 were denied. The estimated costs for the approved projects were \$1,326,990.



“Maintain and enhance the appearance of common and private properties in the GNW and provide one-time or limited ongoing assistance to residents who are unable to keep up with their property.”

~ A-Team Mission

A-TEAM

The A-team plays a big part in the Association’s ability to preserve property values. The team helps keep the community visibly attractive and free from graffiti, and helps residents who are unable to keep up their property with one-time or limited assistance.

Our A-team amazes me in how much we do with such a small number of volunteers. A-Team members’ greatest accomplishment in 2018 was replacing a fence that another resident drove through. This fence just happened to be an active duty Navy service member who was going to deploy that weekend. Team members also helped remove graffiti tags around the surrounding communities. We worked together with COSA DSD to keep GNW graffiti-free as “Graffiti is Everyone’s Business.” While our efforts helped decrease graffiti in the area, it did not stop entirely. We helped District 6 staff clean up Culebra and both sides of Tezel, with the help of the San Antonio Third Ward.

We could not have completed Tezel if not for the volunteers. Our First Responders, Staff and Volunteer Luncheon was catered by Papas burgers. What a hit it was! Join us as we strive to improve in 2019, we cannot do what we did in 2018 if not for volunteers.



*Connie Stallings
A-Team Leader*

Maintenance

The Maintenance Department wrapped up 2018 after a year of hard work and the accomplishment of many large projects. On a daily basis, the maintenance team works in the facilities, common areas, sports fields, and roadways completing repairs and landscaping. In addition, many new projects are planned for 2019 and the department for 2019 and the department is looking forward to making a positive difference in the GNW community.

PROJECTS

- SC & EV irrigation project
- Maintained Greenbelt
- SC Recreation storage building
- SC Soccer & EV Courts parking lot seal coat
- Repaint maintenance shop & garage
- EV Flores Hall drain lift station
- Admin/Communication Storage
- Maintenance Compound lot drainage

ACCOMPLISHMENTS

- Pool Management & Maintenance In House
- 3rd year: Maintain Greenbelt
- 3rd year: Capture 70% waste as recyclable (coordinated with A-Team)
- Consistent landscape schedule
- Opened & closed both pools
- Staff training: OSHA and safety
- Strategic Sponsorship: \$5,000 Agnew Construction



SERVICES



“Keep calm and let the administrative staff handle it”

MEMBER SERVICES

FREE

- Notary Services
- Fax (first 10 pages free, \$.1 - \$.2 per page after)
- Copies (first 10 black & white pages free, .25 after; Colored copies .50 each)

MEMBER ID CARDS

- FREE - first card
- \$5 - Replacement cards
- \$30 - Summer Pass (1 month)

RENTALS

- \$360 - Callanen Hall (deposit of \$150 in the form of a check)
- \$144 - Flores Hall (deposit of \$150 in the form of a check)
- \$207 - Pool (includes pool rental and life guard fee deposit in the form of a check in the amount of \$75.00)

Additional damage fees, security, set-up, and clean-up fees may apply.

RESALE DOCUMENTS

- \$150 - Resale Certificate
- \$150 - Statement of Account
- \$100 - Transfer
- \$50 - Rush Order
- \$50 - Revised Resale Certificate

The Great Northwest strives to make services more accessible to homeowners. Resale closing packages are now available online via our website, www.greatnorthwest.org

In 2018, the Great Northwest continued to offer a wide range of services and information to residents. This past year, we have seen more than 2,545 visitors for various reasons: pay assessments, book a party, rent the pool or inquire about a service GNW offers. The Administration Department focused and continued to improve the workflow and processes by making member services more efficient and resident friendly.

LODGE & POOL RENTALS

Two of the most exciting things that we offer is access to our beautiful halls and swimming pools. Homeowners that are current with their assessments and renters who have a delegation of rights are able to rent the halls for events ranging from wedding receptions, anniversaries, quinceaneras, birthdays, baby shower and many other events. This past year, Callanen Hall and Flores Hall hosted 17,250 guests at 256 private parties.

RESALE DOCUMENTS

The Great Northwest strives to make services more accessible to homeowners. Resale closing packages are now available online via our website. With this, we have been able to cut down on inconvenience for realtors and front office traffic. This past year we processed 696 resale documents.

CLASSES & ACTIVITIES

We offer a wide variety of classes and activities at the facilities, including Line Dancing, SA Tumble Tots, Bridget Bollom Fitness, the O.W.L.S, Book Club and Mahjong. If you would like to sign up for any of these classes or want to suggest new classes then stop by our office or visit our website at www.greatnorthwest.org.

COMMUNICATIONS

The Communications Department remained focused on connecting residents with GNW news and upcoming events. One of the strongest efforts the department made in 2018 was helping to update the website and turn it into a place where you can receive Association news, pay online and find forms for what you need.

The Great Northwest offers many avenues to communicate with residents. Some of these methods are:

PASSAGES & MARQUEES

Passages continues to be delivered to each door every other month with information that helps you stay informed with your community. If you're more tech-savvy, we have our email newsletter, Passages 2.0 that goes out during the months that the printed paper does not.

MARQUEES

We have 4 marquees that are spread around the entrances to the GNW neighborhood. We have 2 that are static and 2 that are digital. We update all of them as the seasons' change and new events come and old ones go.

WEBSITE/MOBILE APP

You can access resources, such as our calendar, sports sign-up forms, information on updating your home, online payment, association news and so much more when you register online on the website! And once you register online, you can download the "GNW APP" at any app store and be able to check all things GNW while you are on the go!

EMAIL

With 2,600 subscribers, email is a very powerful tool for us. With our emails, we are able to send out eblasts, survey, and Passages 2.0. In 2018, our average views were 1,306.

SOCIAL MEDIA

We have grown our Facebook followers last year to 1,533 people and our total event views were 8,704. We also started a Google Business Page last year in October to have more people look at our events that invite people from outside the GNW, such as our Community Yard Sales and Market Days.



"Keep the Great Northwest (GNW) Board, Community Manager and GNW residents cognizant of issues that may affect them."

~Government and Public Relations Committee Mission

Government and Public Relations Committee

We're the Government Relations Team – We Keep our eyes and ears open so you're not left in the dark.

Our goals and objective in the Government Relations team are to maintain contact with federal, state, city and county officials and their representatives and neighborhood associations. When appropriate effect changes beneficial to the association through meetings and working with local government agencies.

Accomplishments:

- Planned and presented the 2019 District 6 Candidates Night.
- Reviewed and took action as necessary on proposed COSA Planning and Zoning Commission requests.
- Attended and reported on:
 - District 6 Leadership Meetings
 - San Antonio Regional
 - Neighborhood, 2017 COSA Bond Implementation meetings
 - Northwest Neighborhood Alliance meetings
 - State and City Leadership meetings



Members:

Board Liaison: Brian Stives.

Committee Members: Myrl Britten, Ida Rodkey, Ashley Frolick, Marjorie Britten, Andy Greene, Eric Gosset, Bill McDonough.

*Myrl Britten
Committee Leader*

STRATEGIC SPONSORSHIPS

Strategic Sponsorships is our way to help the business get the most of our marketing and advertising with the GNW. In 2018, we were able to secure two Strategic Sponsorships, one from Google Fiber and one from All Under One Roof. Their sponsorship goes toward different areas of the GNW, including the scholarships. If you or someone you know may be interested in our Strategic Sponsorship, please email:

communicate@greatnorthwest.org.

SERVICES

“As we continue to support the community through resident services, we will make every effort to educate residents in securing their property.”

SECURITY

The Security department began 2018 by attacking our deed restriction problems concerning vehicles, trailers and RV's. We went all out in the first two months which help us managed any problems throughout the year with minimal effort. This helps us concentrate on providing 24/7 patrol coverage, residential services, as well as security for the Association facilities. In 2018, our community experienced a year in which we saw crime decrease a little. As we continue to support the community in securing their property and to take extra precautions to ensure the property is secured. Let's take a look at some of the areas that are of concern to our department along with the community.



- **Calls Made to Security:** 1,819 / The community continues to get involved with what is happening in their area.
- **Out of Town Home Checks:** 4,036 / Please remember that you can sign up for out of Town checks by signing onto the website, going to “For Residents > Forms > Out of Town Form.”
- **Special Watch Checks:** 1,287 / This is a large increase and we can look at it in two ways; one is that we had more problems, but we also had people using us for helping out with their problems.
- **All Other Resident Services:** 307
- **Deed Restriction Notifications:** 289/ Our department assists the Deed Restriction Department in identifying violations concerning vehicles, trailers, oversize vehicles and parking on lawns.
- **Safety Awareness Notices:** This is a new program in our department began this year. These safety notices are not violation notices and no mandatory actions are required. Of course, please take notice safety issues written on the BLUE door hanger that the officer has identified and take actions to correct it. This is for the safety of you and your family.

2018 CRIME REVIEW

Our community continues to be very low on violent crime. Most of the violent crime we have comes from family violence. All other violent crime is so low that it is uncommon for it to happen in our community

- **Burglary of Residences:21** Continue to be vigilant and follow the basic crime prevention steps by reporting any suspicious activity, vehicles or people to security so we can check them out.
- **Burglary of Vehicles: 19** This is a decrease of 40% from last year. Between our community members, neighborhood watch (GNWatch), COPS, Dog Watch personnel, and the security department I believe we are having a big positive effect on the change. Also, remember not to leave anything in plain view in your vehicles and always secure your property.
- **Burglary of Mailboxes:12** This is the first year for reporting this burglary separately. In 2018, we had 12 burglaries of mailboxes.
- **Thefts:53** This is a decrease of 23%. Most thefts are from items being stolen from the resident's front yard, such as landscape ornaments, potted plants, bicycles, and personal items.





SAFETY & SECURITY TEAMS

GNWatch, Dog Walker Watch, and Citizens on Patrol are all important elements to reach the Association's goal of improving the quality of life for members. By encouraging residents to keep an eye out for crime, the neighborhood Safety and Security Teams ensure that the community remains safe.

Team leader Renee Townsend reflects on the accomplishments of each team in 2018.

“Enhance the individual and collective safety and general welfare of all residents of the Great Northwest by assisting the SAPD and all local law enforcement agencies and GNW Security in a non-confrontational, reassuring manner.”
GNWatch Mission

Our Great Northwest Watch Teams had another very busy year. In 2018, we held our monthly meetings on the second Thursday of each month and invited friends and neighbors to come and meet with us to learn more about safety and security. Government representatives from state and local levels also attended our meetings and supported our efforts.

We sponsored a Pet Awareness Event in May and brought in local veterinarians and Animal Care Services Officers to speak to members of our community about responsible pet ownership. Pet-related vendors and local pet adoption agencies joined us at our event, and we are proud to report that one puppy and several kittens were adopted as a result of our efforts!

One of the most popular events each year is our McGruff Puppet Show and Fire Truck Display. We held that on June 2nd and surpassed all previous attendance goals. This popular event brings our daycare facilities, parents, grandparents

and neighborhood children, who get to meet our First Responders and learn invaluable safety tips. Everyone loves climbing into the fire trucks and police cars.

We joined the A-Team in decorating and riding on a 4th of July Parade float. Our members chose a theme of “Keeping the Great Northwest Beautiful.”

In October, several families hosted National Night Out block parties to promote crime prevention as they gathered together to meet their neighbors.

If you attended the GNW Haunted House, you may have noticed a special room set up for the young children. Our Great Northwest Watch Teams worked tirelessly to decorate and staff the event so that the youngsters would have a place to go and have fun as their parents and older siblings enjoyed the frights and sounds of the Haunted House.

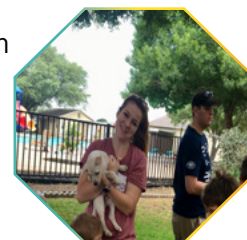
One of our main goals is to thank our First Responders for everything they do to keep the Great Northwest Community

safe. In November, we co-hosted an appreciation luncheon with Councilman Greg Brockhouse. As a special treat, we brought out Papa’s Burgers Bus, and attendees enjoyed “cooked to order” burgers. This is just a small gesture in comparison to what these fine men and women do for us each and every day.

The year was rounded out by collecting new toys for the Blue Santa Toy Drive and new shoes for children. Thanks to the generosity of our community, we were able to donate several large bags of toys and added to the over 1,000 pairs of shoes which were collected by the SAPD Prue Road Substation.

If you are interested in learning how to promote crime awareness in our community, we invite you to join us!

Renee Townsend
Team Leader



RECREATION

re•re•a•tion

*“Refreshment of one’s mind or body after work through activity that amuses or stimulates; play.
Refreshment of health or spirits by relaxation and enjoyment
And activity or pastime that promotes this.”*

RECREATION DEPARTMENT

The Great Northwest Recreation Department has one simple goal - To improve the quality of life for all participants by offering a wide variety of sports, events, functions and social gatherings. We take great pride in all of our programs, and we will never stop enhancing them to meet the needs of our residents. Seeing our residents leave a special event saying “Wow! That was great! I can’t wait for the next one,” is what we strive to hear.

In 2018, we offered over 26 separate events, ranging from fairly get-togethers to car enthusiasts. We offer year-round sports for children ages 4 - 13, including 2 seasons of soccer, a winter basketball season and the summer swim team. All of these programs are growing each and every season. The growth in participation tells us one thing - Our folks love our programs and are making them tops in the city!

GNW RECREATIONAL FACILITIES:

Basketball Courts, Sand Volleyball Courts, Tennis Courts, Jr. Olympic Swimming Pools, covered Toddler Pools, Soccer Fields, Picnic/Park Facilities, Playgrounds.



These facilities are the private property of the Association and are only available to GNW members and their guests. Members are required to have an Association Photo Identification Card issued by the staff at the GNW Lodge when visiting common areas of the Association. Security may ask members to show their Association ID Card when accessing the Association’s recreational facilities. Members without ID cards or an updated ID will be asked to leave the facility. During the summer season, members will use their ID to gain access to the pools. Members may bring up to 3 guests. There is a visitor fee of \$3.00 per guest.

AMENITY ACCESS

Part of the Great Northwest’s mission is to “improve the quality of life of the member’s.” On top of offering administrative and security services, recreational sports, and community events, the Association is home to over 30 common area amenities. Come and enjoy a day with the family at one of our amenities.

MEMBERSHIP ID CARDS

Great Northwest amenities are available for the exclusive use of residents and guests. Keep your membership ID card with you when you visit any of the common areas.

Don’t have a membership ID card? Stop by the office, Monday - Friday, 10 am - 7 pm. Remember, it’s a photo ID, so anyone in your family over the age of 12 will need to come in to get their cards.

Silver Creek

8809 Timberwilde

- Junior Olympic Pool
- Soccer Complex (8 Fields)
- Picnic area
- 3 Lighted Tennis Courts
- 1 Playground
- 1 Lighted Basketball Court
- 2 sand volleyball courts
- 1 hard volleyball court

Emerald Valley

9310 Timber Path

- Kuwamura Park
- Flores Hall
- Junior Olympic Pool
- Splashpad
- 1 Playground
- 4 Lighted Basketball Courts

Ridge Creek Park

6731 Ridge Place St.

AMENITIES

450

Games Played

23

Events

896

Athletic
Participants

VOLUNTEERS

VOLUNTEER!

The Great Northwest is made up of just shy of 5,000 homes. Of those 5,000 homes, we have even more people living right here in the community and of those people, only a handful volunteer.

While the Great Northwest is great in many areas, one we are really trying to focus on this year is volunteerism. We want everyone to come together, whether you're a renter or a resident, to help your community!

This year, we have started our GNW Volunteer Day initiative. Every third Saturday of the month from 9 a.m. - 12 p.m., we will be meeting at the Silver Creek Lodge to do different activities. One month might be helping clean the Greenbelt,

while another day might be helping organize our utility closet.

There are also plenty of events to help out at as well, including our Easter Egg Hunt, Santa's Wonderland, our Annual GNW Car Show and many more!

For any of our volunteer days, we will be happy to sign any volunteer sheets given for organizations such as National Honors Society, Church hours or any volunteer hours you're work may require.

If you are interested in volunteering at the GNW, please email communicate@greatnorthwest.org and check our calendar on the website for any volunteer day updates, follow us on [Facebook.com/GNWCA](https://www.facebook.com/GNWCA) and subscribe to our newsletter!



POOLS



POOL RENTALS

Plan for the perfect summer party with our pool party rentals. The Silver Creek and Emerald Valley pool is available for rental throughout the summer. You can save the date by renting out the pool as early as January 1. Prices and times are available on page 18 - 19.

FACILITY ACCESS

Residents must have their membership ID cards to access courts, soccer fields and the pools. Children 10 and under do not need a pool card and are expected to have a guardian with them at the pools. Children 10-12 can opt to take a swimming test in order to have an ID card. If you do not have your membership ID card, visit the office Monday through Friday, from 10 am to 7 pm.



GUEST FACILITY ACCESS

Bring your family and friends along this pool season. Up to three guests are allowed per membership ID card. There is a \$3 charge for each guest.

Do you have family or friends staying for a few weeks? Purchase a \$10 guest pass for one month.



SWIM TEAM

Join the GNW Gators Team, the community's swim team-taught by a professional coaching staff. Participant ages are 4 through 18, and registration lasts from March 5 through May 10. Registration prices are \$80 for residents and \$100 for non-residents.

SWIM LESSONS

The Great Northwest offers swim lessons for all experience levels and ages, from 6 months and up. Just starting out? Learn water safety and swimming essentials. Are you an experienced swimmer? Join our master's fitness class. View class descriptions on page 18.



SILVER CREEK & EMERALD VALLEY POOL RULES

1. Current Great Northwest Membership Card required for admission
2. Children under 12 admitted only with parent or adult guardian, unless they have a Special Swim Membership Card
3. Guests
 - a. 3 Guests are allowed per member
 - b. Children cannot have younger guests
4. Children under 10 must be supervised at all times by a parent or an adult 18+ years old
5. Special Swim Membership
 - a. Children 10 or 11 years of age at the time of the water test are eligible
 - b. A swim test must be taken
 - c. A parent must accompany a child taking the test
 - d. A child must demonstrate mastery of all parts of the test
 - e. The swim test will consist of:
 - i. swim one length of the pool without stopping
 - ii. jump into the pool unassisted
 - iii. tread water in the deep end for one minute
 - iv. read and agree to follow GNW Pool Rules and to follow directions of lifeguards
 - f. Anyone with a Special Swim Membership Card is allowed admission without parent or guardian
 - g. The Special Swim Membership Card cannot be used to admit other younger family or guests
6. Appropriate and proper-fitting swimwear is required in the pools
 - a. No street clothes, e.g., long-sleeve shirts, jeans, long or cut-off/fringed pants or shorts, shorts, tennis shoes, or socks
 - b. No excessive jewelery and belts
 - c. Boxer shorts or briefs cannot be visible
 - d. T-shirts and tank tops are allowed
 - e. Swim diapers are allowed in the pools: no disposable diapers
7. No running, horseplay, or disorderly conduct
8. No loud, obscene, profane or abusive language
9. No glassware
10. No pets
11. No large flotation devices or devices that have partial opening on the bottom for infants & toddlers
12. No person may be the pool area in an intoxicated condition
13. Only personal stereos with headphones are permitted
14. Parent or responsible adult must be physically within reach of non-swimmers under 6 years of age
- 15. Thunder and Lightning** – Swimming is prohibited for 30 minutes with the sound of thunder. If more thunder is heard another 30 minutes will start again. Swimming is prohibited when lightning is present
16. Use of pool chairs and loungers is restricted in the pools
17. Lifeguards and gate guards are authorized to implement and enforce rules that are more stringent or that supplement those listed here for the safety of pool users
18. There will be a 15 minute break each hour for adult swimming only. Youth under the age of 18 must remain out of the pool at this time.

The Great Northwest Community is not responsible for personal property. Have a safe and pleasant pool experience!

POOL RENTALS

Silver Creek Pool
8809 Timberwilde

Emerald Valley Pool
9310 Timber Path

PRICES

Pool Facility Use Charge: \$87

Covers pool usage for 3 hours including set up, and breakdown, and picnic tables.

Damage Fee: \$75

In form of a check. Refundable 30 days after the event, provided there is no damage.

OPTIONAL FEES:

Security: \$238

Mandatory when alcohol is present.

Clean up fee: \$75

Mandatory when alcohol is present

Additional hours (no alcohol): \$80

Additional hours (with alcohol): \$144

Maximum guests allowed - 200 people

**Party start times:
7:30 PM, 8:30 PM,
9PM**

***You must be in good standing with assessments paid to rent the facilities.*

POOL SCHEDULES

POOL HOURS

May 25 - May 27:

Silver Creek Pool

Fri - Mon: 11 am - 6 pm

Emerald Valley Pool

Fri - Mon: 11am - 6 pm
Sat - Sun: 10am - 11 am

Jun 1 - Aug 25:

Silver Creek Pool

Mon, Wed, Thu: 11 am - 8 pm
Tue: Closed
Fri - Sun: 11 am - 7 pm

Emerald Valley Pool

Mon: Closed
Tue - Thu: 11 am - 8 pm
Fri - Sun: 11 am - 7 pm

Adult Swim

Silver Creek Pool

Mon, Wed, Thurs, Fri: 8 pm - 9 pm
Sat: 10 am - 11 am

Emerald Valley Pool

Tues - Thurs: 10 am - 11 am
Sat - Sun: 11 am - 7 pm

Labor Day Hours: 11 am - 6 pm

2019 POOL EVENTS

Dive-In Movie Nights

- May 31 - 8:30 pm, SC Pool
- June 28 - 8:30 pm, SC Pool
- July 26 - 8:30 pm, SC Pool
- August 30 - 8:30 pm, SC Pool

Memorial Day Pool Party

May 27 • 4 pm • SC Pool

July 4th Parade & Pool Party

Jul 4 • 10 am • SC Pool

Labor Day Volunteer Pool Party

Sep 2 • 4 pm • SC Pool

Join the community at the party to say thanks to all the volunteers.

2019 SWIM LESSON SCHEDULE

Swim Lessons are held in 2 week sessions

Each session: Tues - Fri

Each Class: 40 minutes

Session 1: June 11-June 21

Session 2: June 25-July 5

Session 3: July 9-July 19

Session 4: July 23-August

SWIM LESSON

CLASS DESCRIPTIONS

BUBBLERS CLASS \$35

Ages 6 months - 2 yrs
Please call us about more information on this class.

BEGINNERS I-GUPPIES \$65

Ages 2-6 (3-5 students per class)
Teaches water exploration, water safety, and supported floating. Introduction to arm movement, kicking, roll over from front to back, and water confidence

BEGINNERS II-ANGELFISH \$65

Ages 2-6 (3-5 students per class)
Teaches water safety, head bobbing, underwater bubbles, back crawl with support, and front level water with kicking support.

INTERMEDIATE I-GOLDFISH \$65

Ages 6-8 (3-5 student per class)
Teaches water safety, front & back floating UNSUPPORTED, front & back crawl stroke 5 meters, and scissors kick with kick board

INTERMEDIATE II-SEAHORSE \$65

Ages 6-12 (3-5 students per class)
Teaches front & back crawl 25 meters, breast stroke with support, side stroke, and interval breathing with board 25 meters

ADVANCED I-SEAL \$65

Ages 8-18 (3-5 students per class)
Teaches underwater swim 25 meters, front crawl 25 meters, breast stroke, and breathing techniques 25 meters

ADVANCED II-DOLPHINS \$65

Ages 12-18 (3-5 students per class)
Front, back, breast, side, butterfly strokes for 50 meters, & turns while swimming each stroke.

MASTERS \$50

ADULTS (10-12 students per class)
Swimming Lessons: Improve ability & confidence as a swimmer.
Swimming for Fitness: Learn effective lap swimming techniques.

MAY

■ Silver Creek | ♦ Emerald Valley

WEEKLY ACTIVITIES

Mondays:
Line Dancing 10 A

Tuesdays:
Mahjong
6 P
Bridget Bollom
6:15 P

Wednesdays:
Dominoes 11 A
SA Tumble Tots
5:30 P
Chess 6 P

Thursdays:
Line Dancing 10A
Poker 1 P

SUN	MON	TUE	WED	THU	FRI	SAT
			1	2 Annual Meeting of Members ■ 7:30 P	3	4
5	6 ACC Mtg ■ 4:30 P Poker ■ 7 P	7	8 Office closed 1-3 P	9 GNWatch ♦ 6:30 P	10 Swim Team Registration Ends	11 Spring market Day ■ 9 A - 4 P
12	13	14 O.W.L.S. Luncheon ■ 11:30 A	15 Book Club ■ 7 P	16 Reg BOD Mtg ■ 6:30 P	17	18
19	20 ACC Mtg ■ 4:30 P Poker ■ 7 P	21	22	23	24	25
26	27 memorial Day BBQ ■ 4 P	28	29	30	31 Family Dive-In movie ■ 8:30 P	1

JUNE

■ Silver Creek | ♦ Emerald Valley

SUN	MON	TUE	WED	THU	FRI	SAT
						1
2	3 ACC Mtg ■ 4 P Poker ■ 7 P	4	5	6 Exec BOD Mtg ■ 6:15 P	7	8
9	10	11 O.W.L.S. Luncheon ■ 11:30 A	12 Office closed 1 - 3 P	13 GNWatch ♦ 6:30 P	14	15 New Residents & Neighbors ■ 10 A
16	17 ACC Mtg ■ 4 P Poker ■ 7 P	18	19 Book Club ■ 7 P	20 Reg BOD Mtg ■ 6:30 P	21	22
23	24	25	26	27	28 McGruff Puppet Show ■ 9 A	29
30						

2018
MOMENTS





Valentine's Parent & Child Dinner & Dance



2018
MOMENTS

4th of July

PARADE & BBQ





GREAT NORTHWEST 2018 HAUNTED HOUSE



BUSINESS DIRECTORY

Dive-In Movie Nights!

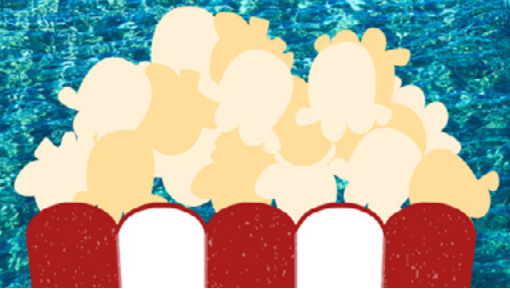
May 31

June 28

July 26

August 30

Movies start at 8:30 pm.



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Amanda Jauregui

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Opportunity
IS KNOCKING!

ANNUAL EVENTS

MAY. 2 2019

ANNUAL MEETING OF MEMBERS | Gathering of members from GNW where an overview of the year is presented. *Silver Creek Lodge* • 7:30 PM

MAY. 11 2019

SPRING MARKET DAY | Looking for your next hand made decor, essential oils, or craft? We have it all at our Spring Market Day. *Silver Creek Lodge* • 9 AM - 2 PM

MAY. 27 2019

MEMORIAL DAY BBQ & POOL PARTY | Make your Memorial Day a family event at our annual BBQ Pool Party! Complete with free food. *Silver Creek Pool* • 4 PM

MAY. 31 2019

DIVE-IN MOVIE NIGHT | We'll be featuring a movie at our Silver Creek pool for a refreshing Friday family night. *Silver Creek Pool* • 8:30 PM

JUN. 15 2019

NEW RESIDENT AND NEIGHBOR BREAKFAST | Meet your neighbors and learn more about your GNW community. *Olivia Theriot Room at Silver Creek Lodge* • 10 AM

JUN. 28 2019

FAMILY DIVE-IN MOVIE NIGHT | We'll be featuring a family-friendly film for a refreshing, family night. *Silver Creek Pool* • 8:30 PM

JUL. 4 2019

INDEPENDENCE DAY PARADE & BBQ | Don't miss the wonderful floats and festivities of our Independence Day Parade and BBQ. *Route: Emerald Valley Lodge to Silver Creek Lodge* • 10 AM

JUL. 26 2019

FAMILY DIVE-IN MOVIE NIGHT | We'll be featuring a family-friendly film at our pool for a refreshing, Friday family night. *Silver Creek Pool* • 8:30 PM

AUG. 30 2019

FAMILY DIVE-IN MOVIE NIGHT | We'll be featuring a fun film at our pool for a refreshing, Friday family night. *Silver Creek Pool* • 8:30 PM

SEP. 2 2019

LABOR DAY BBQ POOL PARTY | Celebrate Labor Day with us with hot dogs, lemonade, and a dip in the pool. Hot dogs are given out on a first come, first serve basis. *GNW Lodge* • 4 PM

OCT. 1 2019

NATIONAL NIGHT OUT | Join one of the neighborhood's National Night Out block parties as we shine the light on crime and drug prevention. Host a party or be a sponsor! Contact Connie Stallings: 210-416-8595. *Varies* • 6-10 PM

OCT. 5 2019

FALL YARD SALE | Looking for your next trash to treasure? We have you covered! Come shop at the SC Soccer Fields • 8 AM - 2 PM

OCT. 12 2019

9TH ANNUAL CAR SHOW | For the 9th year running, we're featuring vehicles from 8 different categories, with great prizes. Think your

ride is worthy of Best in Show? *SC Soccer Fields* • 5 PM - 9 PM

OCT. 19 2019

NEW RESIDENT AND NEIGHBOR BREAKFAST | Meet your neighbors and learn more about your GNW community. *Silver Creek Lodge* • 10 AM

OCT. 26-27 2019

HAUNTED HOUSE & HAY-RIDE | Have a fun and spooky time at our annual haunted house and hayride! A children's area is available for a spooky free time. *Silver Creek Lodge* • 7 - 9 PM

NOV. 11 2019

VETERAN'S DAY CEREMONY | Join us as we honor all those who served with a special guest speaker and lunch afterwards. *Silver Creek Lodge* • 11 AM

NOV. 16 2019

CHRISTMAS MARKET DAY | Don't miss out on unique gifts, from knitted scarves to homemade notebooks and more! *Silver Creek Lodge* • 9 AM - 4 PM

DEC. 6 2019

SANTA'S WONDERLAND | Santa stops by the Great Northwest to take Christmas lists and pictures. We'll have a kid's craft table, hot chocolate, and cookies. *Silver Creek Lodge* • 7 - 9 PM

DEC. 9-10 2019

HOLIDAY LIGHTS JUDGING | Light up the Great Northwest during our Holiday Lights & Decorating contest. *Varies* • 6-9 PM

REAL ESTATE

REAL ESTATE

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POWER WASH

Driveways. Sidewalks. Free Estimates. Fair Prices. Courteous GNW Resident. 710-3049. Pls. leave msg. if no answer.

MARTY'S LAWN SERVICES

Lawn Services: \$25 to \$50. Pressure washing available. Call Tony at 210-552-3736 or Marty at 210-322-4619

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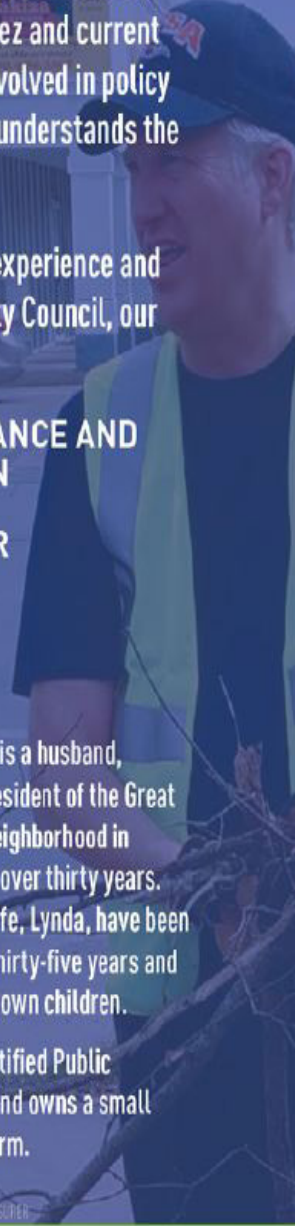
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At City Council, Andy worked as a senior advisor and staff member to both former Councilman Ray Lopez and current councilman, Greg Brockhouse. He's been involved in policy to build critical infrastructure projects and understands the needs of our District 6 community.

As your city councilman, Andy will use the experience and knowledge he gained while working with City Council, our schools and our neighborhoods:

- PRIORITY STREET MAINTENANCE AND REDUCE TRAFFIC CONGESTION
- MAKE NEIGHBORHOODS SAFER
- CREATE NEW JOBS & GROW EXISTING BUSINESSES

VOTE FOR
ANDY GREENE
FOR DISTRICT 6
SAN ANTONIO CITY COUNCIL
www.GreeneForD6.com

Andy Greene is a husband, father, and resident of the Great Northwest neighborhood in District 6 for over thirty years. He and his wife, Lynda, have been married for thirty-five years and have three grown children.

Andy is a Certified Public Accountant and owns a small accounting firm.

(210) 275-5750

POL. AD. PAID FOR BY ANDY GREENE CAMPAIGN, LYNDIA GREENE, TREASURER.

EARLY VOTING: Apr. 22 - Apr. 30 ✓ **ELECTION DAY: May 4**



4th of July
PARADE & BBQ

Parade starts at Zachry MS at 10 AM
Ends at Silver Creek Pool
Followed by a Hot Dog Pool Party
Hot Dogs are first come, first served

Barefoot Café

Silver Creek



Emerald Valley



Off the Deep End Dogs & Sandwiches

- \$2.50 Hot Dog! 'n' Trimmings
- \$4.25 COMBO: Hot Dog! + Chips & Soda
- \$4.50 Cranberry & Pistachio Chicken Salad Sandwich
- \$5.50 COMBO: Cranberry & Pistachio Chicken Salad Sandwich + Chips & Soda
- \$2.50 Mini Pizza
- \$4.25 COMBO: Mini + Chips & Soda

Fun in the Sun Snacks



- \$1.50 Icy Jumbo Sour Pickles
- \$1 Chips
- \$1 Butter Lovers Popcorn
- \$1 Candy Variety

Poolside Drinks



- \$1 Sodas ♦ Water ♦ Gatorade

Polar Bear Ice Cream



- \$1.50 Nestle Drum Sticks ♦ Snickers Bars
- \$1.50 Minute Maid Frozen Squeeze Tubes
- \$1.50 ICEE Push Pops
- .25 Ice Pops

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& RECREATION**